

DBP DATA CENTER, INC. (DCI)
Validation Result of the 2020 Performance Scorecard

STAKEHOLDERS											
Objective/Measure		Component			DCI Submission			GCG Validation		Supporting Documents	GCG Remarks
		Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating		
SO 1	To Provide Quality and Timely IT Services to Priority Areas to Support their Business Operations										
SM 1	Number of New Projects	Absolute Number of Signed Memorandum of Agreements (MOA) or Notice of Award (NOA)	20%	(Actual / Target) x Weight	9 Signed MOA/NOA	2 Signed MOA (DOE EDCMS Phase 1/DOE ECPS-PMIS) 2 Signed NOA (TPB/DOE-EDCMS Phase 2)	-	4 Signed MOA/NOA	8.89%	Copies of Signed Memoranda of Agreements and Notices of Award	Target not met. The Governance Commission validated that the following projects were entered upon by the DCI in 2020: • Energy Data Center Management System • Employees Compensation Payroll System and Personnel Management Information System • National Energy Efficiency & Conservation Database System • Human Resource Management Information System
SM 2	Percentage of Satisfied Customers	Number of Respondents who gave at least Satisfactory Rating / Total Number of Respondents	10%	(Actual / Target) x Weight If Below 80% = 0%	90%	Ongoing Third-Party Survey; Expected Result by End of September 2021	-	Result Not Acceptable	0%	CSS Final Report Data Quality Control Report Sample Accomplished Survey Questionnaires	Under the Enhanced Standard Methodology for the Conduct of the Customer Satisfaction Survey and as reiterated in the Additional Guidelines in the Conduct of the Customer Satisfaction Survey (CSS) for 2020 in the GOCC Sector, GOCCs are allowed to conduct data gathering until January of the succeeding year. However, data gathering of the DCI was conducted on 06 to 23 July

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		Formula	Weight					Actual	Rating	Actual	Rating				
														2021 and 01 to 21 September 2021.	Due to the belated conduct of the survey, the DCI is deemed non-compliant with the prescribed timing of data collection of the Governance Commission.
		Sub-total									8.89%				
FINANCIAL															
SO 2	To Generate Revenues to Support its Own Operation and Provide Returns of Investments to the Stockholders														
SM 3	Value of Services	Absolute Year-End Amount of Gross Revenue	20%	(Actual / Target) x Weight		₱368.78 Million		₱188.34 Million	-	₱188.34 Million	10.21%	2020 COA Annual Audit Report		Target not met.	
SM 4	Net Income After Tax (NIAT)	Absolute Year-End Amount of NIAT	10%	(Actual / Target) x Weight		₱16.70 Million		₱4.64 Million	-	₱4.64 Million	2.78%	2020 COA Annual Audit Report		Target not met.	
	Sub-total		30%								12.99%				
SO 3	To Adopt ISO Requirements and Certification														
SM 5	Attain ISO 9001:2015 Certification	Actual Accomplishment	10%	All or Nothing		Attain ISO 9001:2015 Certification		Accomplishment Attached for ISO Certification (9001:2015)	-	ISO 9001:2015 Certification Not Attained	0%	Accomplishment Report		Target not met.	
SO 4	Efficient Delivery of Services														
SM 6	Percentage of Deliverables Completed	Number of Accomplished Milestone per Contract / Total Deliverables	10%	All or Nothing		100% of Project Deliverables Completed within Their Set Timeline ¹		GCG - 25% PSHS (SIS) - 50% PSHS (nFAPS) - 85% DOE (EDCMS PH1) - 50% DOE (ECPS-PMIS) - 15%	-	Cannot Be Validated	0%	Summary Report Gantt Charts Copies of Memoranda of Agreement and Amendments to		The reported accomplishment of the DCI could not be objectively verified by the Governance Commission on the account of inadequate and inconsistent documentation. The accuracy of the project timelines in the submitted summary report and Gantt	

¹ Target refers only to projects with set deliverables for 2020.

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SO 5	Continuous Research & Development thru Delivery of New Solutions and Applications									the Memoranda of Agreement	charts could not be established. Moreover, there were inconsistencies in the reported project timelines in the summary report and Gantt charts.
										Copies of Billing Statements	
										Copies of Inception Reports	
										Communication Letters with Clients	
										Copies of Notices to Proceed	
										Copies of Certification of Completion and Acceptance	
SM 7	Number of Solutions Implemented	Number of Solutions Approved by the Board with Signed MOA	10%	All or Nothing	Fixed Asset Management System (FAMS) and the Travel Assignment Order Application System (TAOS) with at Least 1 Signed MOA	2 Fixed Asset Management System (FAMS) and the Travel Assignment Order Application System (TAOS) Being Used Internally by DCI	-	No Signed MOAs	0%	Project Status Report User Acceptance Tests Screenshots of the Systems	Target not met. The Governance Commission reminds the DCI that the intention of the measure is for the corporation to develop solutions and implement the solutions to clients, which is evidenced by signed Memoranda of Agreement (MOAs). Thus, considering that the FAMS and TAOS are currently internally used by the DCI and that the

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									corporation was unable to secure a MOA to implement the developed solutions to clients, the Governance Commission awarded a zero rating.
	Sub-total	30%						0%	
SO 6	Empowered Professional Workforce								
SM 8	Develop Competency Framework of the Organization	10%	All or Nothing	Board-Approved Competency Model and Establish the Competency Baseline of Employees	Established Initial Competency Model and Competency Baseline of Employees	-	No Board-Approved Competency Model and Competency Baseline of Employees	0%	Target not met. The Governance Commission would like to refer the DCI to the <i>Frequently Asked Questions (FAQs) on Competency Frameworks/Models</i> released by the Governance Commission, wherein it is provided that a competency framework should include a competency catalogue, competency framework, competency tables, competency matrix, position profiles, and competency-based job descriptions.
	Sub-total	10%						0%	
	TOTAL	100%				-		21.88%	

LEARNING & GROWTH

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