

PHILIPPINE POSTAL CORPORATION  
Interim Performance Scorecard

Performance Measures			Target	PPC Submission		CGO-B Validation		Supporting Documents	Remarks
Indicator	Formula	Weight		Actual	Rating	Score	Rating		
<b>MFO 1 : Delivery Services</b>									
<b>Timeliness 1-A:</b> Express post delivery performance (International)	Percent delivered within TAT (average of committed areas)	10.00%	95.00%	100.00%	10.00%	100.00%	10.00%	<ul style="list-style-type: none"> <li>Service Regulatory Department Delivery Performance Reports</li> <li>Quality Control Form</li> <li>Report showing Monthly Summary of International Express Post Delivery</li> <li>List of Committed Areas for International Express Post</li> </ul>	<ul style="list-style-type: none"> <li>Average TAT is 1 day.</li> <li>Counting starts from the time the International Express post item is received at the Office of Exchange - Express Mail Exchange Department (OE-EMED) to the time it is received by the addressee or his/her representative.</li> <li>TAT measurement excludes the time the item is received by the OE-EMED, presented for customs examination, Saturdays, Sundays and holidays.</li> <li>Internal measurement is done through live sampling method. <ul style="list-style-type: none"> <li>Population: 491,616</li> <li>No. of Samples: 912</li> </ul> </li> </ul>
<b>Timeliness 1-B:</b> Express post delivery performance (Domestic)	Percent delivered within TAT (average of committed areas net of verified undeliverable)	10.00%	90.00%	92.50%	10.00%	92.50%	10.00%	<ul style="list-style-type: none"> <li>Service Regulatory Department Delivery Performance Reports</li> <li>Quality Control Form</li> <li>Report showing Monthly Summary of Domestic Express Post Delivery</li> <li>List of Committed Areas for Domestic Express</li> </ul>	<ul style="list-style-type: none"> <li>Average TAT is 2.37 days.</li> <li>Counting starts from the time the Domestic Express post item is accepted for posting to the time it is received by the addressee or his/her representative.</li> <li>TAT measurement excludes the time the item is received for posting, Saturdays,</li> </ul>

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								Post	<ul style="list-style-type: none"> <li>Sundays and holidays.</li> <li>Internal measurement is done through live sampling method <ul style="list-style-type: none"> <li>- Population: 464,157</li> <li>- No. of Samples: 928</li> </ul> </li> </ul>
<b>Timeliness 2-A:</b> Non-express post delivery performance (International)	Percent delivered within TAT (average of committed areas)	10.00%	80.00%	84.50%	10.00%	84.50%	10.00%	<ul style="list-style-type: none"> <li>Service Regulatory Department Delivery Performance Reports</li> <li>Quality Control Form</li> <li>Report showing Monthly Summary of International Express Post Delivery</li> <li>List of Committed Areas for International Express Post</li> </ul>	<ul style="list-style-type: none"> <li>Average TAT is 7 days.</li> <li>Counting starts from the time the International Non-Express post item is received at the Offices of Exchange, Airmail Exchange Department and Surface mail Exchange Department to the time it is received by the addressee or his/her representative.</li> <li>TAT measurement excludes the time the item is received by the OE-AMED/SMED, presented for customs examination, Saturdays, Sundays and holidays.</li> <li>Internal measurement is done through live sampling method. <ul style="list-style-type: none"> <li>- Population: 6,542,074</li> <li>- No. of Samples: 2,478</li> </ul> </li> </ul>
<b>Timeliness 2-B:</b> Non-express post delivery performance (Domestic)	Percent delivered within TAT (average of committed areas net)	10.00%	80.00%	80.62%	10.00%	80.62%	10.00%	<ul style="list-style-type: none"> <li>Service Regulatory Department Delivery Performance Reports</li> <li>Quality Control Form</li> <li>Report showing Monthly Summary of Domestic Express Post</li> </ul>	<ul style="list-style-type: none"> <li>Average TAT is 7 days.</li> <li>Counting starts from the time the non-express post items is accepted for posting by post offices to the time it is received by the addressee or his/her representative.</li> </ul>

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Indicator	Formula	Weight		Actual	Rating	Score	Rating												
	of verified undeliverable)							<ul style="list-style-type: none"> <li>Delivery</li> <li>List of Committed Areas for Domestic Express Post</li> </ul>	<ul style="list-style-type: none"> <li>TAT measurement excludes the time the item is accepted for posting, Saturdays, Sundays and holidays.</li> <li>Internal measurement is done through live sampling method. <ul style="list-style-type: none"> <li>Population: 131,884,817</li> <li>No. of Samples: 83,339</li> </ul> </li> </ul>										
<b>Financial 1:</b> Net Income before tax + Franking Credits	Absolute Amount	20.00%	₱610 Million	₱632 Million	20.00%	₱533 Million	17.48%	<ul style="list-style-type: none"> <li>Certified copies of PPC's 2014 Unaudited Financial Statements</li> </ul>	<ul style="list-style-type: none"> <li>Computation: <table border="1" data-bbox="1855 624 2188 954"> <thead> <tr> <th></th> <th>₱ million</th> </tr> </thead> <tbody> <tr> <td>NI before Subsidy</td> <td>232</td> </tr> <tr> <td>Add: Reimbursement for Franked Mails</td> <td>301</td> </tr> <tr> <td>Add: Net Subsidy Income (Tax Subsidy)</td> <td>0</td> </tr> <tr> <td><b>NI before tax + Franking Credits</b></td> <td><b>533</b></td> </tr> </tbody> </table> </li> <li>The difference in the computation of the amount of NI before tax + Franking Credits is the discrepancy of the amount used by PPC with that of the designated formula used in the previous year. PPC used the amount of Provision for Income Tax instead of the Net Subsidy Income (Tax Subsidy) which is nil for 2014 since the Revenue reported for Tax Subsidy is the same with the expense reported for the same.</li> </ul>		₱ million	NI before Subsidy	232	Add: Reimbursement for Franked Mails	301	Add: Net Subsidy Income (Tax Subsidy)	0	<b>NI before tax + Franking Credits</b>	<b>533</b>
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<b>Quantity 3:</b> No. of franchised postal outlets	Absolute Number	10.00%	40	52	10.00%	43	10.00%	<ul style="list-style-type: none"> <li>List of the 43 new postal outlets.</li> </ul>	<ul style="list-style-type: none"> <li>The count of the number of the franchised postal outlets for CY 2014 refers to the number of outlets "accredited" within the year.</li> </ul>
<b>Subtotal of Weights:</b>		<b>70.00%</b>			<b>70.00%</b>		<b>67.48%</b>		
<b>MFO 2 : Postal Payment Services</b>									
<b>Financial 1:</b> Revenue Generated from Postal Payment Services (Money Order and e-Postal Money Order, CCT Payout, Philhealth, PDIC, SPISC, Biometrics Data Capture, Other Payout Services)	Absolute Amount	20.00%	₱438 Million	₱531 Million	20.00%	₱531 Million	20.00%	<ul style="list-style-type: none"> <li>Certified copies of PPC's 2014 Unaudited Financial Statements</li> </ul>	<ul style="list-style-type: none"> <li>Unaudited Income Statement for 2014 showed a ₱531 Million revenue from PPS exceeding the target set by PPC for the year.</li> </ul>
<b>Subtotal of Weights:</b>		<b>20.00%</b>			<b>20.00%</b>		<b>20.00%</b>		
<b>GAS - General Administrative Services</b>									
Manualization of Core Processes	Actual Accomplishment	10.00%	7 (Surface Mail Exchange, Express Mail Exchange, Domestic Airmail Exchange including Parcel, Post Office Operations, International Accounts, Service Regulations, and Financial Accounting)	7 (International Service Operations Manual, Mail Operations Manual, Operations Manual (Office of Exchange – Airmail Exchange, Express Mail Exchange and Surface Mail Exchange, Post Office Operations Manual, and Financial Accounting and Reporting Manual)	10.00%	7 (International Service Operations Manual, Mail Operations Manual, Operations Manual (Office of Exchange – Airmail Exchange, Express Mail Exchange and Surface Mail Exchange, Post Office Operations Manual, and	10.00%	<ul style="list-style-type: none"> <li>B.R. No. 2014-149.</li> </ul>	<ul style="list-style-type: none"> <li>Acceptable</li> </ul>

Performance Measures			Target	PPC Submission		CGO-B Validation		Supporting Documents	Remarks
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						Financial Accounting and Reporting Manual)			
Collection Efficiency		0.00%	PPC to provide quarterly progress reports on addressing COA findings	Report of actions taken on addressing COA findings	0.00%	Report of actions taken on addressing COA findings	0.00%	<ul style="list-style-type: none"> <li>Status of Accounts Receivable, Trade – Preliminary as of 31 December 2014</li> </ul>	<ul style="list-style-type: none"> <li>PPC reported a 50.45% collection efficiency for 2014 by using the following formula: Collection efficiency = Total Collections / Total Receivable</li> </ul>
<b>Subtotal of Weights:</b>		<b>10.00%</b>			<b>10.00%</b>		<b>10.00%</b>		
<b>TOTAL OF WEIGHTS:</b>		<b>100.00%</b>			<b>100.00%</b>		<b>97.48%</b>		