PERFORMANCE SCORECARD 2018 (ANNEX B)

PHILIPPINE FISHERIES DEVELOPMENT AUTHORITY

	Component					Baseline Data		Target		
	OI	ojective/Measure	Formula	Weight	Rating System ^{a/}	2015	2016	2017	2018	
	SO 1	Expanded Client Base and Enhance Customers Service Satisfaction								
CUSTOMERS/ STAKEHOLDERS	SM 1	Client/Port Users Served (with PTCB)	Total number of port clients served with Permit to Conduct Business (PTCB)	10%	Actual / Target	27,582	34,405	30,000	40,100	
CUSTO	SM 2	Percentage of Satisfied Customers	Number of respondents which gave at least a Satisfactory rating / Total number of respondents	3%	Actual / Target x Weight 0% = If less than 80%	NA	NA	NA	90%	
			Sub-total	13%						
	SO 2	Increase Revenue So	urces to Achieve Sustainable	e Income						
	SM 3	EBITDA (in million peso)	EBITDA	5%	Actual / Target	125	191	80	83	
	SM 4	Collection Efficiency (Current)	Total collections of current accounts / Total billings	5%	Actual / Target	89%	93%	93%	94%	
FINANCE	SM 5	Collection Efficiency (Arrears)	Total collection of arrears/net arrear receivables 2009-2017	2%	Actual / Target	7.77%	7.97%	30%	33%	
ш	SM 6	Budget Utilization Ratio	Utilized (2018 GAA and PY Carry over) / (2018 GAA + PY Carry over)	5%	100% - 5% 81-99% - 4% 66-80% - 3% 51-65% - 2% 50% and below – 1%	2.34% (17M/724M)	12%	100% (Balance as of 31 Dec 2016)	100% of projected work accomplishment per contract ^{b/}	
			Sub-total	17%						

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Performance Scorecard 2018

			Component		Baselin	e Data	Target			
	O	bjective/Measure	Formula	Weight	Rating System a/	2015	2016	2017	2018	
SS	SO 3	Increase Efficiency in the Utilization of Post-Harvest Facilities								
	SM 7	Utilization Rate of Port a. Market Hall b. Cold Storage c. Ice Plant d. Processing Areas	Utilization rate over target rate (target rapacity	3% 3% 3%	Actual / Target	92% 63% 72%	95% 59% 80%	95% 66% 85%	96% 75% 85%	
		and Building Spaces e. Commercial and Industrial Areas		3%		59%	69% 58%	76% 60%	76%	
PROCESS	SO 4	0.4 Increase Efficiency in Project Implementation								
INTERNAL PRO	SM 8	Rehabilitation / Repair / a. NFPC facilities (2017 GAA Tier 2 ₽113.8M)	Improvement Projects Absolute Number	6%	Actual / Target	NA	NA	NA	85% project completed	
IN		b. NFPC facilities (2018 GAA Tiers 1 and 2 P 335M)	Absolute Number	17%	Actual / Target	NA	NA	NA	30% project implementation	
		c. SFP facilities (2018 GAA Tier 2 P 62.8M)	Absolute Number	3%	Actual / Target	NA	NA	NA	75% project implementation	
	SM 9	No. of Projects Completed	Absolute Number	10%	Actual / Target	6	23	26	26	
		Sub-total								

	Component					Baseline Data		Target			
	Ol	ojective/Measure	Formula	Weight	Rating System ^{a/}	2015	2016	2017	2018		
	SO 5	5 Enhance Organizational Capabilities and Institutionalize Total Quality Management									
	SM 10	ISO 9001:2015 Certification	Absolute Number	7%	5 ports – 1% each Central (alignment) – 1% 2 ports (alignment) – 1%	QMS Manual Submitted to OGM (ISO 9001:2008)	Certified (ISO 9001:2008)	Surveillance audit passed (NFPC) and ISO-alignment of 4 ports	7%		
νтн		Automation of PFDA's Operation									
GROV	SM 11	a. Development of systems	Absolute Number	3%	Actual over target	3 systems	2 systems	2 systems	3%		
LEARNING AND GROWTH		b. Installation of systems: Financial System (FS), and Port Maintenance and Refrigeration System (PMRS)	Absolute Number	4%	Actual over target	-	3 systems installed in 5 ports	3 systems installed in 5 ports	4%		
	SO 6	Strengthen Manpower	Capacities through Trainin	gs and Sk	ills Development Activi	ties, and Agency (Competency-Base	ed Recruitment Sy	ystem		
	SM 12	Percentage of Incumbents Meeting Required Competencies [Strategic Initiative Profile I]	Absolute Number	5%	Actual over target	NA	65 positions completed	Establish Baseline	10% improvemen from Baseline		
	Sub-total						13%3				
			TOTAL	100%							

a/ But not to exceed the weight assigned per indicator.
b/ The projects pertaining to the 2018 budget shall be counted as accomplishment and the basis will be the committed percentage of completion by year-end as per contract.