

NATIONAL ELECTRIFICATION ADMINISTRATION (NEA)
Performance Scorecard

STAKEHOLDER

Component			Target		Submission		GCG Validation		Supporting Documents	Remarks										
Objective/Measure	Formula	Weight	2015	Actual	Rating	Score	Rating													
SO 1	Ensured that the ECs Provide Accessible, Quality and Reliable Service to the Consumers																			
SM 1	Number of completed and energized sitio projects	Actual over target	30.00%	7,092	10,361	30.00%	10,361	30.00%	Summary of SEP Projects Completed and Energized (as of 31 December 2015)	<p>NEA exceeded its target by 3,269 sitios or 46.09%. Per NEA, completion of SEP was accelerated using available funds for other specific projects in 2015. The completed and energized sitios are distributed as follows:</p> <table><tr><th>Area</th><th>Completed and Energized Sitios</th></tr><tr><td>Luzon</td><td>3,413</td></tr><tr><td>Visayas</td><td>3,548</td></tr><tr><td>Mindanao</td><td>3,400</td></tr><tr><td>TOTAL</td><td>10,361</td></tr></table> <p>As of 31 Dec 2015, NEA has completed and energized a total of 30,874 sitios (95.17%) out of its commitment of 32,441 sitios in 2011 plan.</p>	Area	Completed and Energized Sitios	Luzon	3,413	Visayas	3,548	Mindanao	3,400	TOTAL	10,361
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SM 2	Percentage of ECs adopting balanced scorecard system	Actual over target	5.00%	10% (12 ECs)	10% (12 ECs)	5.00%	10% (12 ECs)	5.00%	<ul style="list-style-type: none">• Copy of Balanced Scorecards of the 12 ECs• Board Resolutions from the 12 ECs confirming adoption of the balanced scorecard system	<p>The following are the ECs adopting the Balanced Scorecard system, viz:</p> <ul style="list-style-type: none">• Laneco• Siarelco• Dielco• Dasureco• Surseco I• Omeco• Akelco• Aselco• Quezelco II• Batelec I• Ormeco• Moresco I										

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SO 2	Generated Peak Performance among ECs to Ensure Competitiveness												
SM 3	Percentage of milestones completed by NEA leading to the restructuring of identified ailing ECs through PSP	Actual over target a. Meeting with EC Board, Management and Employees (35%) b. Discussion with stakeholders such as LGUs, business groups, civic organizations, and religious sector among others (35%) c. Secure concurrence to undertake PSP (30%)	2.00%	100%	100%	2.00%	100%	2.00%	<ul style="list-style-type: none">Minutes of the Board Meetings/ Resolutions: Casureco III<ul style="list-style-type: none">- 28 Mar 2015 (Res. No. 16)- 20 Jun 2015 (Res. No. 45)Zamcelco<ul style="list-style-type: none">- 21 Oct 2015 (Res. No. 136)Attendance Sheet for Meeting with Zamcelco Officials, re: PSP held on 4 Mar 2015	Validated with supporting documents.			
SM 4	Number of ailing ECs restructured through PSP	Pass or fail (4% or nothing)	4.00%	1	In Process	0.00%	-	0.00%	-	Restructuring of CASURECO III did not push through in 2015. The term of reference is yet to be finalized.			
SM 5	Sustainability of restructuring through PSP	Pass or fail Semestral monitoring of compliance with agreement: 1. ALECO Payment of concession fee consisting of: a. Quarterly payment of P2.1M to residual ALECO b. Monthly payment of 50% of net cash flows for existing liabilities 2. PELCO II a. System loss should be lower than 13.10% Collection efficiency should be higher than 90.53%	1.50% 1.50%	100% 100%	100% 100%	1.50% 1.50%	50% 100%	0.75% 1.50%	<ul style="list-style-type: none">Report on ALECO's Remittance of Concession Fee as of 08 April 2016Report on PELCO II's performance accomplishments for the year 2015Conducted ocular inspection at PELCO II <ul style="list-style-type: none">In accordance with the concession agreement, quarterly payments of ₱2.1 Million were made by ALECO. However, monthly payment of 50% of net cash flow for existing liabilities was yet impracticable due to negative cash flow in 2015. Hence, NEA failed to achieve said target for ALECO.PELCO II's performance in 2015 are as follows:<table><tr><td>System Loss</td><td>11.61 %</td></tr><tr><td>Collection Efficiency</td><td>94.40 %</td></tr></table>	System Loss	11.61 %	Collection Efficiency	94.40 %
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STAKEHOLDER	SM 6	Average satisfaction rating based on a survey conducted by a third party	Actual over target	2.00%	85%	85%	2.00%	85%	2.00%	Survey report entitled: "Project Power Electric Cooperatives Satisfaction Survey" prepared by Strategic Consumer & Media Incites, Inc. for NEA on November 27, 2015	Validated with supporting documents								
	Sub-total			46.00%			42.00%		41.25%										
SO 3 Sustained the Organization's Viability and Ensured Accountability and Transparency																			
FINANCE	SM 7	Amount of loans facilitated (Php Billion) (Net of calamity loans)	Below Php 1B is 0%. For the amount ≥ Php 1B, 10% is proportionally distributed, i.e.							• Summary of Peso Releases for the Year 2015 as of 31 December 2015 • Schedule of loan released (STCF, Stand-by credit, CapEx)	• NEA slightly exceeded its target by 0.65% through provision of financial assistances to its ECs in the amount								
		$\frac{\text{Actual amount of regular loans facilitated} \geq \text{PHP 1B}}{(\text{Target amount} - \text{Php 0.999B}) + 10\%} \times 100$	10.00%	1.700	1.711	10.00%	1.711	10.00%			<table><tr><th>TYPE OF LOAN</th><th>AMOUNT (in Billion Pesos)</th></tr><tr><td>Short-Term Credit Facility (STCF) average</td><td>₱ 77</td></tr><tr><td>Stand-by Credit average</td><td>5</td></tr><tr><td>Capital Expenditure (Capital Projects, Modular Generator Set, Working Capital)</td><td>1,629</td></tr><tr><td>TOTAL</td><td>₱ 1,711</td></tr></table> of:	TYPE OF LOAN	AMOUNT (in Billion Pesos)	Short-Term Credit Facility (STCF) average	₱ 77	Stand-by Credit average	5	Capital Expenditure (Capital Projects, Modular Generator Set, Working Capital)	1,629
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SM 11	Percentage of sitios completed and energized within 120 calendar days from release of funds to ECs	<div>Below 75% is zero. For ≥ 75%, 10% is proportionally distributed, Actual percentage of sitios completed and energized within 120 days from release of funds to ECs ≥ 75%</div> <div>$\frac{(\text{Target rate} - 74\%) \div 10\%}{10\%} \times 100$</div>	10.00%	80%	80%	10.00%	80.08%	10.00%	<div>• Summary of SEP Completed/ Energized within 120 days</div> <div>Breakdown is as follows:<table><tr><th>Total Accomplishments</th><th>Accomplished w/in 120 days</th><th>% Accomplished</th></tr><tr><td colspan="3">LUZON</td></tr><tr><td>2,554</td><td>2,207</td><td>86.41%</td></tr><tr><td colspan="3">VISAYAS</td></tr><tr><td>2,588</td><td>1,953</td><td>75.46%</td></tr><tr><td colspan="3">MINDANAO</td></tr><tr><td>2,339</td><td>1,831</td><td>78.28%</td></tr><tr><td colspan="3">TOTAL</td></tr><tr><td>7,481</td><td>5,991</td><td>80.08%</td></tr></table></div>	Total Accomplishments	Accomplished w/in 120 days	% Accomplished	LUZON			2,554	2,207	86.41%	VISAYAS			2,588	1,953	75.46%	MINDANAO			2,339	1,831	78.28%	TOTAL			7,481	5,991	80.08%						
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SM 12	Average number of days to release loans	Pass or fail (4% or nothing)	4.00%	10	7.89	4.00%	7.89	4.00%	<div>• Report on "Average Number of Working Days for Loan Facilitated – Regular" (as of 31 December 2015)</div> <div>• Report on Monthly Rural Electrification Financing for CY 2015</div> <div>Breakdown is as follows:<table><tr><th>No. of Transact ions</th><th>No. Of Working Days</th><th>Ave. Working Days per Trans.</th></tr><tr><td colspan="3">1st Quarter</td></tr><tr><td>59</td><td>418.33</td><td>7.09</td></tr><tr><td colspan="3">2nd Quarter</td></tr><tr><td>33</td><td>162.87</td><td>4.94</td></tr><tr><td colspan="3">3rd Quarter</td></tr><tr><td>41</td><td>378.15</td><td>9.22</td></tr><tr><td colspan="3">4th Quarter</td></tr><tr><td>45</td><td>445.43</td><td>9.90</td></tr><tr><td colspan="3">TOTAL</td></tr><tr><td>178</td><td>1,405</td><td>7.89</td></tr></table></div>	No. of Transact ions	No. Of Working Days	Ave. Working Days per Trans.	1 st Quarter			59	418.33	7.09	2 nd Quarter			33	162.87	4.94	3 rd Quarter			41	378.15	9.22	4 th Quarter			45	445.43	9.90	TOTAL			178	1,405	7.89
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INTERNAL PROCESS	SM 13	Average number of days to release calamity loans (natural and armed conflict)	Pass or fail (2% or nothing)	2.00%	5	4.59	2.00%	4.59	2.00%	<ul style="list-style-type: none">Report on "Average Number of Working Days for Loan Facilitated – Calamity" (as of 31 December 2015)Report on Monthly Rural Electrification Financing for CY 2015	<div>Breakdown is as follows:</div> <table><tr><th>No. of Transactions</th><th>No. Of Working Days</th><th>Ave. Working Days per Trans.</th></tr><tr><td colspan="3">1st Quarter</td></tr><tr><td>9</td><td>52.03</td><td>5.78</td></tr><tr><td colspan="3">2nd Quarter</td></tr><tr><td>10</td><td>57.16</td><td>5.72</td></tr><tr><td colspan="3">3rd Quarter</td></tr><tr><td>0</td><td>0</td><td>0</td></tr><tr><td colspan="3">4th Quarter</td></tr><tr><td>5</td><td>11.67</td><td>2.33</td></tr><tr><td colspan="3">TOTAL</td></tr><tr><td>15</td><td>68.83</td><td>4.59</td></tr></table>	No. of Transactions	No. Of Working Days	Ave. Working Days per Trans.	1 st Quarter			9	52.03	5.78	2 nd Quarter			10	57.16	5.72	3 rd Quarter			0	0	0	4 th Quarter			5	11.67	2.33	TOTAL			15	68.83	4.59
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SM 14	NEA restructuring / reorganization	Pass or fail (3% or nothing)	3.00%	Submission to GCG of Org. Plan	Submitted 30 June 2015	3.00%	Plan submitted on 30 June 2015	3.00%	<ul style="list-style-type: none">Proposed Restructuring Plan	NEA submitted Proposed Restructuring Plan to GCG on 30 June 2015.																																		
Sub-total			34.00%			34.00%		34.00%																																				
SO 5 Enhanced Human Resources, Knowledge, Skills and Behavioral Competencies																																												
LEARNING AND GROWTH	SM 15	Number of officials and employees graduated from certification/competency programs	Actual over target							<ul style="list-style-type: none">NEA Office for Corporate and Electric Cooperatives Training 2015 Year-end Departmental Accomplishment ReportNEA OCECT 2015 QuarterlyReports	Validated with internal documents.																																	
		a. NEA	3.00%	500	631	3.00%	631	3.00%																																				
		b. ECs	3.00%	2,000	3,941	3.00%	3,941	3.00%																																				
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