

NATIONAL FOOD AUTHORITY (NFA)

	Component				Baseline Data		Target		
	Objective/Measure	Formula	Weight	Rating System	2020	2021	2022	2023	
SOCIAL IMPACT	SO 1 Ensure Food Security through Maintenance of Adequate Buffer Stock Sourced from Local Farmers								
	SM 1	Buffer Stocks Maintained	Actual Level of Buffer Stock in Rice Form	20%	300,000 MT and Above = 20% 250,001 MT to 299,999 MT = 18% 200,001 MT to 250,000 MT = 16% 150,001 MT to 200,000 MT = 14% 100,001 MT to 150,000 MT = 10% 50,000 MT to 100,000 MT = 5% Below 50,000 MT = 0% ¹	Cannot be validated	222,112.25 MT (6.6 Days)	300,000 MT	300,000 MT
	SM 2	Stocks Maintained in Good & Consumable Condition	Total Stocks in Good & Consumable Condition / Total Stocks Stored	15%	99.50% to 100% = 15% < 99.50% to 99% = 10% < 99% to 98% = 5% < 98% = 0% ²	Cannot be validated	Cannot be validated	100%	100%
		Sub-Total		35%					
STAKEHOLDERS	SO 2 Availability of Rice-Grain During Emergencies and Calamities								
	SM 3	Percentage of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time	Number of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time / Total Number of Requests for Stock in Times of Emergencies ³	20%	(Actual / Target) x Weight	Cannot be validated	Cannot be validated	100%	100%

¹ Rating will be applied in actual performance as of 30 June 2023 and 31 December 2023. Annual rating will be computed based on the average of semestral ratings.

² Rating will be applied in actual performance per month. Annual rating will be computed based on the average of monthly ratings.

³ As indicated in NFA's Citizen's Charter as submitted to/as approved by the Anti-Red Tape Authority.

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SO 3	Sustain Client Satisfaction							
SM 4	Percentage of Satisfied Customers	Number of Respondents who Gave a Rating of At Least Satisfactory / Total Number of Respondents	10%	(Actual / Target) x Weight If Less Than 80% = 0%	99% (Farmers) Result not acceptable (Business Organizations)	98% (Farmers) Result not acceptable (Business Organizations)	90% (Farmers) 90% (Business Organizations)	90%
	Sub-Total		30%					
SO 4	Improve Cost Efficiency							
SM 5	Minimize Net Operating Loss	Total Revenues – Current Operating Expenses ⁴	10%	All or Nothing	P (15.438) Billion	P (9.515) Billion	Less than or equal to 2021 Audited	Less than or equal to P7.5 Billion (Net Loss)
SM 6a	Obligations Subsidy Budget Utilization Rate	Total Obligated Subsidy / DBM-Approved Corporate Operating Budget from Subsidy (Both Net of PS Cost)	2.5%	(Actual / Target) x Weight	N/A	N/A	N/A	90%
SM 6b	Disbursements Subsidy Budget Utilization Rate	Total Disbursement / Total Obligations (Both Net of PS Cost)	5%	(Actual / Target) x Weight	N/A	N/A	N/A	90%
SM 6c	Corporate Budget Fund Utilization Rate	Total Disbursements / Total COB from Internally Generated Fund (Both Net of PS Cost)	2.5%	(Actual / Target) x Weight	N/A	N/A	N/A	90%
	Sub-Total		20%					

FINANCIAL

⁴ Financial assistance/subsidy, gains/losses on foreign exchange and PPE, sale of unserviceable property, and loss on sale/redemption/transfer of investment are excluded.

Component					Baseline Data		Target	
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SO 5	Establish Quality Management System (QMS)							
SM 7	Attain ISO 9001:2015	Actual Accomplishment	2.5%	All or Nothing	Measure Excluded	ISO 9001:2015 Certification of 1 Regional Office and 2 Branch Offices	Maintain Existing ISO 9001:2015 Certification and Obtain ISO 9001:2015 Certification for One (1) Regional Office and One (1) Branch Office	Maintain Existing ISO 9001:2015 Certification
			2.5%	All or Nothing			Obtain New ISO 9001:2015 Certification for One (1) Regional Office and One (1) Branch Office	
SO 6	Enhance Competencies of Employees and Information and Communications Technology (ICT) Infrastructure							
SM 8	Percentage Completion of the ISSP	Total Number of Deliverables ⁵ Due for 2023 Attained / Total Number of Deliverables Due for 2023	5%	(Actual / Target) x Weight	N/A	No deliverables implemented	100% Attainment of 2022 Deliverables (Based on the DICT Approved ISSP 2021-2023)	100% Attainment of 2023 Deliverables (Based on the DICT Approved ISSP 2023-2025)
SM 9	Improve Competency Baseline of the Organization	Competency Baseline 2023 ⁶ – Competency Baseline 2022	5%	All or Nothing	Competency Framework Approved in 2021	Cannot be validated	Improvement in the Competency Baseline	Improvement in the Competency Baseline of the Organization
	Sub-Total		15%					
	TOTAL		100%					

LEARNING & GROWTH

⁵ Deliverables refer to systems (applications).

⁶ The competency baseline of the organization shall pertain to the average percentage of required competencies met which can be computed using the following formula:

$$\frac{\sum_{a=1}^B \left[\frac{\sum_{b=1}^A (\text{Actual Competency Level})_a}{A} \right]_b}{B}$$

B

where: a = Competency required, A = Total number of competencies required of position, b = Personnel profiled, B = Total number of personnel profiled

For GCG:


Justice ALEX L. QUIROZ (ret.)
Chairperson

For NFA:


MR. RODERICO R. BIOCO
Acting Administrator