

2022 PERFORMANCE SCORECARD

CLARK INTERNATIONAL AIRPORT CORPORATION (CIAC)

Component					Baseline Data		Targets		
Objective/Measure	Formula	Rating Scale ^{a/}	Weight	2019	2020	2021	2022		
SOCIAL IMPACT	SO 1	Enabled Optimal Development of the Clark Civil Aviation Complex (CCAC)							
	SM 1	Aircraft Movement Volume	Actual Figure	Actual / Target	0%	35,738	8,920	15,544	11,394
	SM 2	Number of New Employment Generated by CCAC Locators (including sub lessees)	Absolute Number	Actual / Target	10%	N/A	408	400	753
		Subtotal			10%				
FINANCIAL	SO 2	Sustained Financial Performance							
	SM 3	Revenues (in million pesos)	Service and Business Income + Gains + Other Non-Operating Income	Actual / Target	20%	1,055.18	471.254	459.606	514.324
	SM 4	EBITDA (in million pesos)	Net Income + Interest + Taxes + Depreciation + Amortization	Actual / Target	15%	368.99	258.844	232.956	276.467
	SM 5	Budget Utilization Rate (BUR)	<u>Actual Disbursement</u> Total Approved Corporate Operating Budget (Both Net of PS Cost)	Actual / Target	5%	N/A	N/A	N/A	90%
	Subtotal			40%					

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STAKEHOLDERS	SO 3	Increased Economic Opportunities							
	SM 6	Number of Lease Agreements signed (Locators within CCAC)	Cumulative Number	Actual / Target	5%	159	47	Additional 5 Locators from 2020 Cumulative Total	Additional 4 Locators from 2021 Cumulative Total
	SO 4	Enhanced Stakeholder Experience							
	SM 7	Percentage of Satisfied Customers	Number of respondents which gave <i>at least</i> a Satisfactory rating / Total number of respondents	Actual / Target <i>0% = If less than 80%</i>	10%	92.86%	Using the Enhanced Standard Guideline on the Conduct of Customer Satisfaction Survey by the GCG		
							95.00%	90%	90%
	Subtotal			15%					
INTERNAL PROCESS	SO 5	Advance Business Processes							
	SM 8	ISO 9001:2015	Actual Accomplishment	All or Nothing	5%	Excluded (due to transfer of O&M functions)	Certified to ISO 9001:2015	Maintain ISO 9001:2015 Certification	Maintain ISO 9001:2015 Certification
	SO 6	Develop and Upgrade Airport Infrastructure/Equipment							
SM 9	Development of New Normal Initiative	Actual Accomplishment	All or Nothing	5%	N/A	N/A	100% Development of Business E-application System	100% Implementation of Business E-application System: <i>Customer Relations Management System</i>	

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SM 10	Development of the CIAC Barcoding System	Actual Accomplishment	All or Nothing	5%	N/A	N/A	N/A	100% Development and Implementation of the CIAC Barcoding System
SM 11	Implementation of Airport Infrastructure Projects	Actual Accomplishment	Actual / Target				Completion of the following:	
				5%	N/A	a. Submitted Bidding Docs and TOR to BCDA on 07 October 2020	a. Design and Construction New CRK Control Tower	a. 100% Completion of the Design and Build of the New Eighteen-Storey Air Traffic Control Tower Building Facility at CRK
				5%	N/A	b. Submitted (Revised) Bidding Docs and TOR to BCDA on 07 May and 22 May 2020	b. Rehabilitation and Upgrading of the Airfield Ground Lighting System (AGLS)	b. 100% Completion of the Rehabilitation and Upgrading of the Airfield Ground Lighting System (AGLS) including New Airfield Ground Lightings Powerhouse for CRK
				5%	N/A	c. Submitted Bidding Docs BCDA on 28 October 2020	c. Procurement and Installation of the New Radar System	c. % Completion of Phase 1 of the Supply, Installation, Testing, and Commissioning of Primary Surveillance Radar (PSR) and Secondary Surveillance Radar (SSR) based on Revised Project Schedule
	Subtotal			30%				

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LEARNING & GROWTH	SO 7	Enrich Employee Performance and Development							
	SM 12	Percentage of Employees Meeting Required Competencies	Actual Accomplishment	Actual / Target	5%	74.34%	85.14%	100%	100%
		Subtotal			5%				
		TOTAL			100%				

a/ But not to exceed the assigned weight per indicator.