

**PHILIPPINE NATIONAL RAILWAYS (PNR)
Validated 2022 Performance Scorecard**

SOCIAL IMPACT

Component					PNR Submission		GCG Validation		Supporting Documents	Remarks																		
Objective/Measure	Formula	Wt.	Rating System ^{a/}	Target	Actual	Rating	Actual	Rating																				
SO 1	Improved Mobility of Passengers																											
SM 1	Ridership Volume																											
	a. Metro South Commuter	Actual Ridership	10%	Actual / Target	13,648,740	6,674,485	-	6,675,485	4.89%	- 2022 Monthly Result of Operations	<table><tr><td></td><td>2021</td><td>2022</td></tr><tr><td>MSC</td><td>3,081,424</td><td>6,675,485</td></tr><tr><td>MNC</td><td>492,417</td><td>922,209</td></tr><tr><td>BCS</td><td>224,242</td><td>486,956</td></tr></table>		2021	2022	MSC	3,081,424	6,675,485	MNC	492,417	922,209	BCS	224,242	486,956					
			2021		2022																							
	MSC		3,081,424		6,675,485																							
MNC	492,417	922,209																										
BCS	224,242	486,956																										
b. Metro North Commuter	3%	692,784	922,209	-	922,209	3.00%																						
c. Bicol Commuter Service	7%	1,695,892	653,807	-	486,956	2.01%																						
SM 2	Space-Kilometer Offerings (in thousands)																											
	a. Metro South Commuter	Space Capacity x No. of Cars x km Travelled	10%	Actual / Target	450,716	356,042	-	356,042	7.90%	- 2022 Monthly Result of Operations	<table><tr><td></td><td>2021</td><td>2022</td></tr><tr><td>Q1</td><td>33,209</td><td>78,163</td></tr><tr><td>Q2</td><td>20,272</td><td>89,113</td></tr><tr><td>Q3</td><td>27,468</td><td>91,022</td></tr><tr><td>Q4</td><td>49,911</td><td>97,744</td></tr><tr><td>Total</td><td>130,861</td><td>356,042</td></tr></table>		2021	2022	Q1	33,209	78,163	Q2	20,272	89,113	Q3	27,468	91,022	Q4	49,911	97,744	Total	130,861
	2021	2022																										
Q1	33,209	78,163																										
Q2	20,272	89,113																										
Q3	27,468	91,022																										
Q4	49,911	97,744																										
Total	130,861	356,042																										

While all three lines marked a significant increase from 2021, the MSC and BCS commuter line ridership targets were still not met by 51.09% & 71.29%, respectively.

The validated BCS total excludes figures for the Interprovincial line, which is a separate and new line that opened only in 2022.

While PNR failed to hit the target by 21%, its 2022 accomplishment represents a 172% increase from 2021.

Component					PNR Submission		GCG Validation		Supporting Documents	Remarks																			
Objective/Measure		Formula	Wt.	Rating System ^{a/}	Target	Actual	Rating	Actual			Rating																		
	b. Metro North Commuter		3%		22,992	80,470	-	80,470	3.00%		<table><tr><td></td><td>2021</td><td>2022</td></tr><tr><td>Q1</td><td>5,720</td><td>16,216</td></tr><tr><td>Q2</td><td>3,938</td><td>22,691</td></tr><tr><td>Q3</td><td>2,765</td><td>19,789</td></tr><tr><td>Q4</td><td>7,792</td><td>21,774</td></tr><tr><td>Total</td><td>20,214</td><td>80,470</td></tr></table> <p>The scheduled cease of MNC operations in the last quarter of 2022 due to the expected shift of train operations from the metro to interprovincial commuter line did not push through.</p>		2021	2022	Q1	5,720	16,216	Q2	3,938	22,691	Q3	2,765	19,789	Q4	7,792	21,774	Total	20,214	80,470
			2021		2022																								
Q1	5,720	16,216																											
Q2	3,938	22,691																											
Q3	2,765	19,789																											
Q4	7,792	21,774																											
Total	20,214	80,470																											
	c. Bicol Commuter Service		7%		109,397	60,221	-	11,716	0.75%		<table><tr><td></td><td>2021</td><td>2022</td></tr><tr><td>Q1</td><td>1,972</td><td>2,984</td></tr><tr><td>Q2</td><td>1,200</td><td>2,897</td></tr><tr><td>Q3</td><td>2,145</td><td>2,949</td></tr><tr><td>Q4</td><td>2,381</td><td>2,887</td></tr><tr><td>Total</td><td>7,698</td><td>11,716</td></tr></table> <p>The huge gap between the submitted figures and the validated figures for the BCS is due to PNR's inclusion of figures for the Interprovincial line.</p> <p>Similar to SM 1, this is excluded from the validated BCS count because the Interprovincial line is a separate and new line opened only in 2022.</p>		2021	2022	Q1	1,972	2,984	Q2	1,200	2,897	Q3	2,145	2,949	Q4	2,381	2,887	Total	7,698	11,716
	2021	2022																											
Q1	1,972	2,984																											
Q2	1,200	2,897																											
Q3	2,145	2,949																											
Q4	2,381	2,887																											
Total	7,698	11,716																											
Subtotal			40%				-		21.55%																				
SM 2 Enhanced Customer Satisfaction																													
Percentage of Satisfied Customers																													
a. Passengers		Actual Accomplishment	2.5%	Actual / Target 0% = If less than 80%	80%	0%	-	Not Accomplished	0%	- PNR Passenger CSS for the Year 2022	PNR only conducted an in-house customer satisfaction survey that was not aligned with the Enhanced Standard Guidelines for the CSS of the GCG.																		
b. Concessionaires / Lessees			2.5%		80%	0%	-		0%																				

Component					PNR Submission		GCG Validation		Supporting Documents	Remarks										
Objective/Measure	Formula	Wt.	Rating System ^{a/}	Target	Actual	Rating	Actual	Rating												
CUSTOMERS / STAKEHOLDERS	SO 3	Reliable and Efficient Railway Service Provided																		
	SM 4	Punctuality Rating (Departure at Terminal Station)																		
		a. Metro South Commuter	Train Trips on-time/ Total Train Trips	5%	Actual / Target	98.75%	90.26%	-	90.50%	4.58%	- 2022 Monthly Result of Operations	<table><tr><th colspan="2">Metro South</th></tr><tr><td>Train Trips</td><td>10,983</td></tr><tr><td>Trips on Time</td><td>9,940</td></tr><tr><td>Punctuality Rate</td><td>90.50%</td></tr></table>	Metro South		Train Trips	10,983	Trips on Time	9,940	Punctuality Rate	90.50%
		Metro South																		
		Train Trips		10,983																
	Trips on Time	9,940																		
	Punctuality Rate	90.50%																		
b. Metro North Commuter	5%	98.75%	90.21%	-	90.26%	4.57%	<table><tr><th colspan="2">Metro North</th></tr><tr><td>Train Trips</td><td>5,720</td></tr><tr><td>Trips on Time</td><td>5,163</td></tr><tr><td>Punctuality Rate</td><td>90.26%</td></tr></table>	Metro North		Train Trips	5,720	Trips on Time	5,163	Punctuality Rate	90.26%					
Metro North																				
Train Trips	5,720																			
Trips on Time	5,163																			
Punctuality Rate	90.26%																			
c. Bicol Commuter Service	5%	98.75%	95.90%	-	95.64%	4.84%	<table><tr><th colspan="2">Bicol Commuter</th></tr><tr><td>Train Trips</td><td>2,134</td></tr><tr><td>Trips on Time</td><td>2,041</td></tr><tr><td>Punctuality Rate</td><td>95.64%</td></tr></table>	Bicol Commuter		Train Trips	2,134	Trips on Time	2,041	Punctuality Rate	95.64%					
Bicol Commuter																				
Train Trips	2,134																			
Trips on Time	2,041																			
Punctuality Rate	95.64%																			
SM 5	Reduction of Train Shutdowns	Train Shutdowns/ Total Train Trips	5%	< 0.21% = 5% > 0.21% to <0.22% = 4% > 0.22% to <0.23% = 3% > 0.23% to <0.24% = 2% > 0.24% to <0.25% = 1% > 0.25% = 0%	≤ 0.21%	< 0.21%	-	1.37%	0%	- 2022 Monthly Result of Operations	<table><tr><td>Total Train Trips</td><td>18,837</td></tr><tr><td>En-route Failures</td><td>258</td></tr><tr><td>% Train Shutdown</td><td>1.37%</td></tr></table> <p>The percentage of train shutdowns over total train trips for the year is more than the limit set at 0.25%.</p>	Total Train Trips	18,837	En-route Failures	258	% Train Shutdown	1.37%			
Total Train Trips	18,837																			
En-route Failures	258																			
% Train Shutdown	1.37%																			

Component						PNR Submission		GCG Validation		Supporting Documents	Remarks																				
Objective/Measure		Formula	Wt.	Rating System ^{a/}	Target	Actual	Rating	Actual	Rating																						
FINANCE	SM 6	Reduction of Derailment Incidents	Actual Accomplishment	5%	All or Nothing	No Derailment Incident	6	-	6	0%	– 2022 Monthly Result of Operations – Summary of Incident Report Year 2022	A total of six (6) derailment incidents were recorded in 2022. <table><tr><th colspan="2">Summary of Derailment Incidents</th></tr><tr><th>No.</th><th>Date Occurred</th></tr><tr><td>1</td><td>08-May-22</td></tr><tr><td>2</td><td>22-Jun-22</td></tr><tr><td>3</td><td>15-Jul-22</td></tr><tr><td>4</td><td>05-Aug-22</td></tr><tr><td>5</td><td>31-Oct-22</td></tr><tr><td>6</td><td>02-Nov-22</td></tr></table>	Summary of Derailment Incidents		No.	Date Occurred	1	08-May-22	2	22-Jun-22	3	15-Jul-22	4	05-Aug-22	5	31-Oct-22	6	02-Nov-22			
	Summary of Derailment Incidents																														
	No.	Date Occurred																													
1	08-May-22																														
2	22-Jun-22																														
3	15-Jul-22																														
4	05-Aug-22																														
5	31-Oct-22																														
6	02-Nov-22																														
	Subtotal		30%				-		13.99%																						
FINANCE	SO 4	Achieved Revenue Targets																													
	SM 7	Train Ticket Sales ('000)	Actual Revenue	10%	Actual / Target	306,321	153,527	-	153,527	5.01%	– COA-Audited 2022 Financial Statements of PNR	<table><tr><th></th><th>2021</th><th>2022</th></tr><tr><td>Q1</td><td>24,026</td><td>25,040</td></tr><tr><td>Q2</td><td>10,730</td><td>36,559</td></tr><tr><td>Q3</td><td>11,907</td><td>44,878</td></tr><tr><td>Q4</td><td>21,794</td><td>47,050</td></tr><tr><td>Total</td><td>68,457</td><td>153,527</td></tr></table> Although the train ticket sales of ₱153.53 million for 2022 is 50% below target, this amount represents a 124% increase from the 2021 Train Ticket Sales of ₱68.46 million.		2021	2022	Q1	24,026	25,040	Q2	10,730	36,559	Q3	11,907	44,878	Q4	21,794	47,050	Total	68,457	153,527	
		2021	2022																												
	Q1	24,026	25,040																												
Q2	10,730	36,559																													
Q3	11,907	44,878																													
Q4	21,794	47,050																													
Total	68,457	153,527																													
SM 8	Non-Rail Revenue ('000)	Actual Non-Rail Revenue (excluding Gains on Sale of Property)	5%	Actual / Target	519,338	411,105	-	452,720	4.36%	<table><tr><th colspan="2">Non-Rail Revenues</th><th>in '000</th></tr><tr><td colspan="2">Rent/Lease</td><td>407,203.77</td></tr><tr><td colspan="2">Interest</td><td>3,718.55</td></tr><tr><td colspan="2">Fines & Penalties</td><td>181.69</td></tr><tr><td colspan="2">Other Gains</td><td>799.70</td></tr><tr><td colspan="2">Misc. Income</td><td>40,816.24</td></tr><tr><td colspan="2">Total</td><td>452,719.95</td></tr></table>	Non-Rail Revenues		in '000	Rent/Lease		407,203.77	Interest		3,718.55	Fines & Penalties		181.69	Other Gains		799.70	Misc. Income		40,816.24	Total		452,719.95
Non-Rail Revenues		in '000																													
Rent/Lease		407,203.77																													
Interest		3,718.55																													
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Other Gains		799.70																													
Misc. Income		40,816.24																													
Total		452,719.95																													
	Subtotal		15%				-		9.37%																						

Component					PNR Submission		GCG Validation		Supporting Documents	Remarks							
Objective/Measure	Formula	Wt.	Rating System ^{a/}	Target	Actual	Rating	Actual	Rating									
SO 5	Improved PNR's Absorptive Capacity																
SM 9	Budget Utilization Rate																
	a. GAA Subsidies – amounts obligated	Amount Obligated/ Total GAA subsidy	2%	Actual/ Target	90%	79%	-	79.35%	1.76%	Statement of Allotment, Obligations, Utilization, and Balances (SAOUB) as of 31 Dec. 2022	<table><tr><td>Total Amount Obligated</td><td>9,723,745</td></tr><tr><td>Budget Allocated (in '000)</td><td>12,253,974</td></tr><tr><td>Obligation Rate</td><td>79.35%</td></tr></table> <p>The total budget of ₱12.25 billion is based on the total Special Allotment Release Order (SARO) for 2011-2022.</p>	Total Amount Obligated	9,723,745	Budget Allocated (in '000)	12,253,974	Obligation Rate	79.35%
	Total Amount Obligated	9,723,745															
	Budget Allocated (in '000)	12,253,974															
Obligation Rate	79.35%																
b. GAA Subsidies – amounts disbursed	Amounts Disbursed / Total Obligated	2%	Actual/ Target	90%	95%	-	95.45%	2.00%	Statement of Allotment, Obligations, Utilization, and Balances (SAOUB) as of 31 Dec. 2022	<table><tr><td>Total Amount Obligated</td><td>7,108,749</td></tr><tr><td>Notice of Cash Allocation (in '000)</td><td>7,447,893</td></tr><tr><td>Disbursement Rate</td><td>95.45%</td></tr></table>	Total Amount Obligated	7,108,749	Notice of Cash Allocation (in '000)	7,447,893	Disbursement Rate	95.45%	
Total Amount Obligated	7,108,749																
Notice of Cash Allocation (in '000)	7,447,893																
Disbursement Rate	95.45%																
c. Corporate Funds – CO & MOOE	Actual Disbursement / Total Approved COB (Both Net of PS Cost)	2%	Actual/ Target	90%	1%	-	38.76%	0.86%	-Summary of Approved Budget Utilizations, Disbursements and Balances by Object of Expenditures as of the Quarter Ending December 31, 2022 -Computation of BUR for Corporate Funds	<table><tr><td>PNR's Approved COB</td><td>928,043,655</td></tr><tr><td>Disbursement</td><td>359,729,258</td></tr><tr><td>Disbursement Rate</td><td>38.76%</td></tr></table> <p>PNR's scheduled disbursement in its 2022 COB for the year 2022 amounts to ₱4.70 million Capital Outlay (CO) and ₱923.34 million Maintenance and Other Operating Expenses (MOOE). The actual disbursement is ₱0.98 million for CO and ₱358.75 for MOOE.</p>	PNR's Approved COB	928,043,655	Disbursement	359,729,258	Disbursement Rate	38.76%	
PNR's Approved COB	928,043,655																
Disbursement	359,729,258																
Disbursement Rate	38.76%																

Component					PNR Submission		GCG Validation		Supporting Documents	Remarks		
Objective/Measure	Formula	Wt.	Rating System ^{a/}	Target	Actual	Rating	Actual	Rating				
	SO 6	Development of Quality Management System										
	SM 10	ISO Certification	Actual Accomplishment	5%	All or Nothing	Continued Certification on ISO 9001: 2015	Passed Surveillance Audit	-	Continued Certification on ISO 9001: 2015	5%	Audit Report from Certification International Philippines, Inc. (CIPI)	ISO 9001:2015 Certification for Repair, rehabilitation, restoration, and maintenance of railway system; train control and rolling stock maintenance; station operation and related support services. PNR was audited on 13 December 2022.
		Subtotal		11%				-		9.62%		
LEARNING & GROWTH	SO 7	Enhance Employee Competency and Motivation										
	SM 11	Reorganization Plan (RP)	Actual Accomplishment	2%	All or Nothing	Submission of Proposed RP to the GCG	Ongoing	-	Not Accomplished	0%	N/A	To date, PNR has not yet submitted a Reorganization Plan to the GCG.
	SM 12	Percentage of Employees Meeting Required Competencies	Actual Accomplishment	2%	All or Nothing	Board-Approved Competency Model	Ongoing	-	Not Accomplished	0%	N/A	PNR's 4 th Quarter Monitoring Report indicates that the target was not achieved as the Competency Model is still being drafted.
		Subtotal		4%				-		0%		
		VALIDATED TOTAL		100%				-		54.53%		

a/ But not to exceed the weight assigned per indicator.