

LOCAL WATER UTILITIES ADMINISTRATION (LWUA)

ANNEX B

Component					Baseline		Target		
	Objective/Measure	Formula	Wt.	Rating System ^{a/}	2018	2019	2020	2021	
SOCIAL IMPACT	SO 1	Expand Coverage and Reliable Water Service at Affordable Rates							
	SM 1	Proportion of HHs in operational WD areas with access to level III safe water supply total number of HH increased	Households with water connections over total households in service areas	0%	Actual / Target	36.93%	38.06%	39.15%	40.01%
	SO 2	Provide Adequate Sanitation							
	SM 2	Sanitation feasibility studies completed	No. of Sanitation Feasibility Studies completed	10%	Actual / Target	N/A	0	20	32
	Subtotal			10%					
CUSTOMERS/ STAKEHOLDERS	SO 3	Ensure Reliable and Economically Viable Water Districts							
	SM 3	Percentage of Operational WDs with at least 90% collection efficiency	Number of WDs with at least 90% collection efficiency / Total operational WDs	6%	Actual / Target	68.33% (302/442)	70.08% (321/458)	41.5% (220/530)	37.59% (200/532)
	SM 4	Compliance to Philippine National Standards for Drinking Water (PNSDW)							
		a. Percentage of WDs with 100% PNSDW Compliance	No. of operational WDs with at least 8 months PNSDW compliance / No. of operational WDs	5%	Actual / Target	71% (302/427)	71.09% (364/512)	43.39% (230/515)	50%
	b. Percentage of WDs which conducted and passed at least one PNSDW test	No. of operational WDs which conducted and passed at least one PNSDW test / No. of operational WDs	5%	Actual / Target	N/A	N/A	N/A	80%	

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	SO 4	Institutionalize Good Governance in Water Districts							
	SM 5	Percentage of Satisfied Customers	Number of respondents which gave at least a Satisfactory rating / Total number of respondents	5%	(Actual / Target) 0% = If less than 80%	-	-	90% of respondents	80% of respondents
	Subtotal			21%					
	SO 5	Ensure the Financial Viability and Sustainability of LWUA Operations							
FINANCE	SM 6	Percentage of Non-Performing Loans Collected	Actual Amount / Total Amount Due	3%	Actual / Target	8.79%	6.01%	8.50%	4.71%
	SM 7	Collection Efficiency Ratio (Performing Loan)	Total Collections (PLs) / Total Billings (PLs)	12%	Actual / Target	97.57%	97.90%	80%	80%
	SM 8	Maintain a Positive Net Income	Net Income (Absolute Income)	4%	Actual / Target	(₱153,158,467)	₱32,039,298	Breakeven	₱0.4 Million
	SM 9	Percentage of payment of LWUA's loans payable – current portion	Payment / Loans Payable	5%	Actual / Target	100% (413M/413M)	100% (409M/409M)	100% (385M/385M)	100% (321M/321M)
	Subtotal			24%					

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SO 6	Ensure Competent Delivery of Financial, Technical and Institutional Development Assistance							
SM 10	Percentage of PBB application reviewed and endorsed to DBM within the prescribed timeline	Number of PBB applications reviewed and endorsed to DBM within the prescribed timeline / Total applicants	5%	Actual / Target	NA	NA	100%	100%
SM 11	No. of Projects (with NCA) bid-out	No. of Projects (with NCA) successfully issued Notice of Award (NOA)	4%	Actual / Target	NA	NA	NA	95
SM 12	Percentage of projects (with NCA) completed during the year							
	a. Started during the year (single-year projects)	Projects (with NCA) completed / Projects with NCA	4%	Actual / Target	NA	2.94% (2/68)	100%	100%
	b. Carry-over projects from previous year (multi-year projects)		4%	Actual / Target	NA	22% (15/50)	100%	100%
SM 13	GAA Funds utilization rate							
	a. Carry-over	Total Funds Disbursed / Total Funds Available and Obligated at the beginning of the year	10%	Actual / Target	65.29% (557.60M/ 854.07M)	46.89% (0.791B / 1.687B)	100%	50%
	b. Current	Cash Disbursed / Total Cash Program	10%	Actual / Target	42.27% (93M / 220M)	0% (0.365B)	0%	100%
		Subtotal	37%					

INTERNAL PROCESS

Component					Baseline		Target		
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LEARNING AND GROWTH	SO 7	Develop a Competent and Efficient Workforce of Dedicated Civil Servants							
	SM 14	ISO 9001:2015 Certification	Milestone	5%	All or nothing	ISO Certified	Recommended for Certification Maintenance	Passed Surveillance Audit	Passed Surveillance Audit; Start-up Activities re Renewal of ISO Certification
	SM 15	Percentage of employees meeting required competencies	Milestone	3%	All or nothing	-	No Competency Framework	Board-Approved Competency Model	Board-Approved Competency Model
	Sub-total			8%					
TOTAL			100%						

a/ But not to exceed the weight assigned per indicator