

DBP DATA CENTER INC (DCI)
Validation Result of 2018 Performance Scorecard

	Component				DCI Submission		GCG Validation		Supporting Documents	GCG Remarks		
	Objective/Measure	Formula	Weight	Rating Scale	Target	Actual	Rating	Actual			Rating	
STAKEHOLDERS	SO 1	To Provide Quality and Timely IT Services to Priority Areas to Support their Business Operations										
	SM 1	Number of New Projects	Absolute number of Signed Memorandum of Agreement (MOA)/ Notice of Award (NOA)	20%	(Actual / Target) x Weight	9 Signed MOA / NOA	8 Signed MOA (DJNRMH, BTr, TIEZA, EVRMC, PITC, FDA, CGO, and DOE)	-	6 Signed MOAs	13.33%	Copies of the Memorandum Agreement	For 2018, DCI reported that it was able to sign eight MOAs. However, the MOAs with FDA and CGO ¹ cannot be verified due to the absence of the MOAs' date of execution.
	SM 2	Percentage of Satisfied Customers	Number of Respondents Satisfactory Rating / Number of Total Respondents	10%	(Actual / Target) x Weight 0% = If less than 80%	90%	Surveys were sent out 31 Dec. 2018 (Waiting for Responses)	-	Cannot be validated	0%	None	No supporting document submitted. Rating shall be without prejudice to the subsequent submission of the survey results from a third party.
	Sub-Total			30%						13.33%		
FINANCIAL	SO 2	To Generate Revenues to Support its Own Operation and Provide Returns of Investments to the Stakeholders										
	SM 3	Value of Services	Absolute Year-end Amount of Gross Revenue	20%	(Actual / Target) x Weight ₱106.47 Million = 0%	₱147.63 Million	₱43.78 Million	-	₱125.02 Million	16.94%	COA Annual Audit Report	The validated accomplishment was based on the COA Audit Report.

¹ Food and Drug Administration and City Government of Olongapo.

Validation Result 2018 Performance Scorecard (Annex A)

		Component				DCI Submission		GCG Validation		Supporting Documents	GCG Remarks	
Objective/Measure		Formula	Weight	Rating Scale	Target	Actual	Rating	Actual	Rating			
	SM 4	Net Income After Tax (NIAT)	Absolute Year-end Amount of NIAT	10%	(Actual / Target) x Weight 0% = If less than ₱1.22 Million	₱3.64 Million	₱0.21 Million	-	₱2.83 Million	7.78%	COA Annual Audit Report	The validated actual accomplishment was based on the COA Audit Report.
	Sub-Total		30%							24.72%		
	SO 3 To Adopt ISO Requirements and Certifications											
	SM 5	ISO 9001:2015 Aligned QMS Established	Actual Accomplishment	10%	All or Nothing	Attain ISO 9001:2015 Certification	Readiness preparation for certification on-going	-	Target not met	0%	ISO List of All Procedures	DCI failed to obtain an ISO 9001:2015 Certification.
INTERNAL PROCESS	SO 4 Efficient Delivery of Services											
	SM 6	Percentage of Deliverables Completed	Number of Accomplished Milestone per Contract / Total Deliverables	10%	(Actual / Target) x Weight	100% pf Project Deliverables completed within the set timeline	BTR 1 = 100%	-	Cannot be validated	0%	Copy of MOA with the Bureau of Treasury Payment and Monitoring Schedule	Supporting documents submitted were insufficient to determine the timely completion of deliverables. DCI entered into contract with six (6) agencies as validated in SM 1, however, it only submitted incomplete supporting documents for its contract with the Bureau of Treasury.

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Objective/Measure	Formula	Weight	Rating Scale	Target	Actual	Rating	Actual	Rating			
SO 5 Continuous Research & Development thru Delivery of New Solutions and Applications											
SM 7	Number of Solutions Implemented	Number of Solutions Approved by the Board with Signed Contract	10%	All or Nothing	2	2 Solutions developed and approved by DCI Board (Fixed Asset Management System / Travel Assignment Order System)	-	Cannot be validated	0%	Copies of the Secretary's Certificates approving the following solutions: 1. Fixed Asset Management System 2. Travel Assignment Order Application System	DCI Board approved and confirmed the Fixed Asset Management System (FAMS) and the Travel Assignment Order Application System (TAOS). However, there were no supporting documents that would support that these systems were indeed implemented in 2018.
Sub-Total		30%							0%		
SO 6 To Deliver Employee Engagement Program											
SM 8	Percentage of Employees Meeting Required Competencies	Actual Accomplishment	10%	All or Nothing	Board-approved Competency Model for Implementation in 2019: Competency Model ²	Competency Framework	-	No Board-Approved Competency Model	0%	List of Identified Technical and Core Competencies	DCI failed to submit a Board-Approved Competency Model and the corresponding required competency-based documents.
Sub-Total		10%							0%		
Total		100%					-		38.05%		

² Should include the following: 1. Competency Catalogue; 2. Competency Framework; 3. Competency Tables; 4. Competency Matrix; 5. Position Profiles; and 6. Competency-Based Job Description