

DEVELOPMENT ACADEMY OF THE PHILIPPINES
Interim Performance Scorecard

Indicator	Weight	Target	Accomplishment		CGO-B Validation		Supporting Documents	Remarks
			Actual	Rating	Score	Rating		
MFO 1 : TRAINING AND EDUCATION SERVICES FOR PUBLIC MANAGERS								
Quantity 1: Number of Public Officials started Public Management Development Programs (PMDP) / Career Executive Service (CES)	10%	140	155	10%	157	10%	<ul style="list-style-type: none"> • PMDP Senior Executive Class (SEC) – Batch 2 Official List of Enrollees • PMDP Middle Managers Class (MMC) – Batches 2, 3, and 4 Official List of Enrollees 	Number of Students: <ul style="list-style-type: none"> • SEC Batch 2 – 28 • MMC Batch 2 – 31 • MMC Batch 3 – 50 • MMC Batch 4 – 48
Quantity 2: Number of official partnerships/joint projects with international firms	15%	1 GRIPS of Japan	1	15%	1	15%	<ul style="list-style-type: none"> • Memorandum of Understanding (MOU) for Academic Collaboration between the National Graduate Institute for Policy Studies (GRIPS), Japan and the Development Academy of the Philippines (DAP) dated 11 July 2013 	<ul style="list-style-type: none"> • Partnership valid until 2016
Quality 1: Increased graduate satisfaction in PMDP / CES programs	10%	88%	100%	10%	100%	10%	<ul style="list-style-type: none"> • Summary of Course Evaluation • Course Evaluation Report • Certification of Accomplishment 	<ul style="list-style-type: none"> • On a 5-point scale, the PMDP courses – SEC and MMC were rated 4.6% and 4.5% respectively. • Actual survey forms were validated during the ocular
Quality 2: Increased graduate satisfaction in non-PMDP / CES programs	10%	86%	78%	9%	79.59%	9.25%	<ul style="list-style-type: none"> • Summary of Course Evaluation for 49 non-PMDP/CES programs • 49 Course Evaluations and Rating Sheets 	<ul style="list-style-type: none"> • On a 5-point scale, 39 out of 49 training courses were rated 4.5% and above. • Random sampling of the 10 lowest-rated courses were validated

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Timeliness: Percentage of Training and Education projects completed within agreed duration	0%	100%	100%	0%	100%	0%	<ul style="list-style-type: none"> List of Completed Projects in 2013 	<ul style="list-style-type: none"> No weight All Training and Education projects were completed within agreed duration
Subtotal:	45%			44%		44.25%		
MFO 2 : RESEARCH AND TECHNICAL ASSISTANCE SERVICES ON PUBLIC SECTOR PRODUCTIVITY								
Quantity 1: Increased number of strategic programs on Public Sector Productivity	15%	7	8	15%	7	15%	<ul style="list-style-type: none"> Memorandum of Agreement (MOA) between the Commission on Higher Education (CHED) and DAP on Executive Development Program for State Colleges and Universities (SUCs) MOA between the Department of Agrarian Reform (DAR) and the DAP re Technical Assistance on Land Management and Rural Development MOA between Philippine Postal Corporation (PPC) and the DAP on Corporate Governance Leadership 	<ul style="list-style-type: none"> Target is cumulative from 2011-2013; as of 31 December 2012, number of strategic programs on Public Sector Productivity is four (4).
Quantity 2: Number of research initiated in the field of public sector productivity	15%	1	2	15%	2	15%	<ul style="list-style-type: none"> Project Implementation Plan on the Assessment of Green Productivity Implementation and Needs of Member Countries Research on Need Assessment of Member Countries 	<ul style="list-style-type: none"> The first research focused on the implementation and needs assessment of APO-member countries in the area of Green Productivity, an approach combining environmental protection and raising productivity level. The other research project on needs assessment of APO-member countries primarily dealt with surfacing the needs of APO-member countries in

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			Actual	Rating	Score	Rating		
								general or broad areas.
Quality: Increased client satisfaction in DAP's Technical Assistance Service	15%	88%	90%	15%	92%	15%	<ul style="list-style-type: none"> Summary of Customer Satisfaction Survey 2013 Certification of Accomplishment 	<ul style="list-style-type: none"> 35 out of 38 clients rated DAP's Technical Assistance Services 4 and above. Actual survey forms were validated during the ocular
Timeliness: Percentage of Technical assistance projects completed within agreed duration	0%	90%	84%	0%	84%	0%	<ul style="list-style-type: none"> List of Completed Projects in 2013 	<ul style="list-style-type: none"> 82 out of 98 projects were completed within agreed duration Actual survey forms were validated during the ocular
Subtotal:	45%			45%		45%		
GENERAL ADMINISTRATIVE AND SUPPORT SERVICES (GASS)								
Quality 1: Clients satisfaction with DAP facilities	5%	90%	93%	5%	96%	5%	<ul style="list-style-type: none"> Summary of Customer Feedback for 2013 Certification of Accomplishment 	<ul style="list-style-type: none"> Rating for DAP facilities: <ul style="list-style-type: none"> Pasig – 98% Tagaytay – 94%
Financial: Improved Financial Performance	5%	35%	55%	5%	55%	5%	<ul style="list-style-type: none"> Comparative Financial Statements 2012-2013 (2013 Unaudited) 	<ul style="list-style-type: none"> PHP4.11 Million net income DAP reported a PHP93.46 Million net loss before subsidy.
Timeliness: Proportion of contracts reviewed within three (3) working days	0%	88%	93%	0%	93%	0%	<ul style="list-style-type: none"> Summary of All Contracts Reviewed in 2013 Certification of Accomplishment 	<ul style="list-style-type: none"> 78 out of 84 contracts were reviewed within 3 working days No weight allocated
Quality 2: Improved overall customers/clients rating	0%	90%	99.8%	0%	99.8%	0%	<ul style="list-style-type: none"> Summary of Customer Feedback for 2013 Transactions Printed copy of the database summary based on online survey Certification of Accomplishment 	<ul style="list-style-type: none"> 8,344 out of 8,357 transactions were rated excellent No weight allocated
Subtotal:	10%			10%		10%		
TOTAL	100%			99%		99.25%		