

NATIONAL FOOD AUTHORITY
Interim Performance Scorecard

Indicator	Weight	Targets	Accomplishment		CGO-A Validation		Supporting Documents	Remarks
	2014	2014	Actual	Rating	Score	Rating		
MFO 1 – Price and Supply Stabilization of Rice and Corn								
Quantity 1: Domestic Palay Procurement Target Attained (MT)	10%	1,000,000 MT or 8% of Total Marketable Surplus as projected by the Bureau of Agricultural Statistics	26,779	0.27%	26,779	0.27%	Table on Monitoring & Compliance Report for Procurement per Regional and National Level	<p>The reports for the domestic palay procurement are generated manually using Excel. The provincial field offices submit reports to the Grains Marketing Operation Department of the NFA Central Office. Procurement is reported in the financial statements under Cost of Sales-Local Cereals and under Inventory for unsold goods.</p> <p>For the 26,779 MT of palay NFA bought from farmers in 2014, NFA has infused P455.24 Million at the farmgate. Based on the annual target of 580,893 MT, 80% of Total Marketable Surplus is projected by the Bureau of Agricultural Statistics.</p>
Quantity 2: Rate of Compliance to the Strategic Rice Reserve (SRR: can last 15 days), at the National level.	10%	Average of 15 days	15	10%	15	10%	Table on Monitoring & Compliance Report for Procurement per Regional and National Level	NFA ensures the country's food security by maintaining a buffer stock of the staple food equivalent to a minimum of 15-day Strategic Rice Reserve (SRR) year round and 30-day rice buffer stocks by July 1 of every year, inclusive of the 15-day SRR, in preparation for the lean months.

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Quality 1: Percent of Total Stored Stocks Maintained in Good and Consumable Condition.	10%	98% of total stocks inventory	99.40%	10%	99.33%	10%	Quality Assessment of NFA Stocks per Region for the year 2014	<p>The Quality Assessment Report (QUASAR) is a report on the quantity and quality of all grains stocks of the NFA. Based on the revised SOP on Grains Quality Information System (TS-SQ04 dated 6 April 1999), Regional Offices are required to submit their Consolidated QUASAR every end of the month. The monthly National QUASAR is prepared by the Technical Research and Services Department – Quality Assurance Division.</p> <p>The indicator refers to good, treated and for treatment stocks which means these are fit for human consumption.</p> <p>NFA was able to attain its commitment to maintain at least 98% of its stocks in good quality condition. Good, treated, and for treatment stocks totaled 99.33%, which means they are fit for human consumption. Stocks assessed as 'treated and for treatment during inspection are safe for distribution after treatment. As of December 31, 2014, the volume of stocks maintained in health-safe condition was 9,237,450 bags.</p> <p>Region I and Region VIII are</p>

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								below the target of 98% average good stocks.
Quality 2: Price Reversion within 15 days from the Start of a Calamity/ Emergency	15%	100%	41/55 = 74.55%	11.18%	41/55 = 74.55%	11.18%	Table on Monitoring & Compliance Report for Procurement per Regional and National Level	Data on prices in areas hit by calamities are reported by the Philippine Statistical Authority. Price Reversion is defined as a return to price levels 2 weeks before the calamity/emergency.
Quality 3: Farm Gate Price as a Percentage of the Government Support Price	15%	90% = 15.30	90% = 20.13	15%	90% = 20.13	15%	Table on Monitoring & Compliance Report for Procurement Indicator and Resolution No. 387-2K8-D	NFA buys palay from farmers at ₱17.00/kg. Individual farmers and farmer-organizations are given additional incentive of ₱0.70/kg (₱0.20 for drying fee; ₱0.20/kg for delivery fee; and ₱0.30/kg for Corn Development Incentive Fee [CDIF]) provided the palay meets the standards set by the agency. The Target was a market price not less than 90% of the ₱47.00/kg support price or ₱15.30/kg. In 2014, the annual average ex-farm price of palay at ₱20.13/kg remained slightly higher than NFA's buying price at ₱17.00/kg. The presence of NFA significantly influenced traders to compete healthily and offer farmers with prices higher or

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								<p>closer to the government support price. However, even with the government/NFA buying price of ₱17.00/kg, the palay farmer would have a 42% Return of Investment (ROI), the cost of production (from PSA) at ₱11.97/kg.</p> <p>Wholesale prices registered an annual average increase of ₱5.18/kg for Well-Milled Rice (WMR) and ₱5.24/kg for Regular-Milled Rice (RMR). Retail prices registered an annual average increase of ₱5.48/kg for WMR and ₱5.34/kg for RMR.</p>
Timeliness 1: Compliance Rate with Target Response Time of 48 Hours from Request (for release of stocks) during Calamities and/or Emergencies	10%	100%	100% = 23 hours	10%	100% = 23 hours	10%	Table on Report Compliance Rate with Target Response Time of 48 hours	Acceptable NFA had the national average response time of 23 hours.
Subtotal	70%			56.45%		56.45%		
MFO 2 – Regulation and Development of the Rice and Corn Industry								
Quantity 1: No. of Licensed and Registered Grains	5%	75,000	76,604	5%	76,604	5%	Regional Summary of the Rice Licensing	The Industry Services Department of the NFA Head Office is in charge of the

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Businessmen							(RL) Applicants	<p>licensing and registration.</p> <p>This involves the monitoring and enforcement of rules and regulations governing grains business, licensing and registration of all rice and corn business for the purpose of acquiring industry information and ensuring rational distribution of grains business for optimum utility and profitability.</p> <p>For the 2014, total collections generated from registration and licensing activities nationwide amounted to ₱153 Million, or a 109.81% accomplishment of the target of ₱140 Million. Advance RL collections under the 2-year advance payment scheme totaled to ₱1.9 Million from 1,953 applicants. Metal plates paid/issued to licensed/registered grains businessmen totaled to ₱2.2 Million. Metal plates are issued in lieu of NFA registration/licensed certificates, except for import license. These are issued only once, unless lost or destroyed, a replacement is made upon payment of reasonable amount.</p>
Quantity 2: No. of Ugnayans with	10%	At least 1 Ugnayan per	1,570	10%	1,570	10%	2014 Ugnayan Accomplishment	NFA conducts meetings with stakeholders (farmers, grain

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Major Stakeholders		province					Report	<p>retailers, traders and everyone involved in rice industry). The matters discussed here are the rules and regulations of NFA like the change in distribution prices, retailer accreditation requirements and all other related concerns and issues.</p> <p>In 2014, 1,570 Ugnayan were conducted to a combined group of 49,937 rice farmers and grains businessmen-participants to update them on NFA rules and regulations, policies, programs, and projects presented through advocacies, while issues and concerns were discussed thru assemblies/dialogues.</p>
Timeliness 1: Percentage of Complaints Acted Upon within the Given Turn-Around-Time (72 hours)	5%	100%	100%	5%	100%	5%	Consolidated Regional Monitoring & Compliance Report for Complaints Received	<p>The majority of complaints received by NFA concern product quality, pricing, weighing, packaging and availability of NFA rice in the market.</p> <p>For 2014, NFA was able to process and act on the complaints within the TAT of 72 hours, having achieved a national average of 3.21 hours.</p> <p>Complainants can air their grievances via phone text or filling-up of complaint form in the CAU desk which are also</p>

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								<p>answered by NFA through text and letter.</p> <p>Most complaints received by NFA centered on product quality, pricing, weighing, packaging and availability of rice in the market. NFA addressed and/or referred stakeholder's issues to concerned Regional Office/Department for their appropriate action.</p>
Subtotal	20%			20%		20%		
GAS – General Administrative Services								
Average No. of Days to Remit Funds to Provinces from Written Request	10%	6 working days	1.58	10%	1.58	10%	Table on Monitoring and Compliance Report for number of days to remit funds	<p>The process flow in the preparation and transmittal of the fund request are: 1) Based on operational targets, Provincial Office (PO) forwards Requests for CPF Funds to Regional Office (RO); 2) RO endorses the requests to GMOD; 3) GMOD evaluates, recommends remittance of funds to BTFMD; 4) BTFMD-Budget Division evaluates, coordinates with BTFMD-Fund Management Division (FMD) for availability of funds, prepares Request for Fund Transfer Slip, and forwards the said request to BTFMD-Cash Division; and 5) BTFMD-Cash Division evaluates, prepares</p>

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								Request for On-line Remittance, and transmits said request to the respective Depository/ Remitting Bank. There is a central fund where the field offices remit their collections and where the release of money for procurement comes from.
Subtotal	10%			10%		10%		
Total	100%			86.45%		86.45%		