

LAGUNA LAKE DEVELOPMENT AUTHORITY
Interim Performance Scorecard

		Accomplishment			CGO-A Evaluation			
Indicator	Weight	Target	Score	Rating	Score	Rating	Supporting Documents	Remarks
MFO 1: Policy and Planning Services								
Quantity 1: No. of plans and policies developed and approved by the Management or Board of Directors	10%	7 (6 regulatory policies, and 1 development and management framework)	12 (11 regulatory policies, and 1 development and management framework)	10%	6 (7 regulatory policies, and 0 development and management framework) Note: in computing the score only 6 policies are included; the extra 1 regulatory policy cannot substitute for the development and management framework	8.57%	Board Resolutions and Memorandum Circulars	<p>The Board Secretary's Certificate states that the development and management framework for the Seven Lakes was presented and approved in principle by the LLDA Board only on 23 January 2014, and that no regular/special board meeting was held in February, April, May, July, September, October, November and December 2013. Hence, the Framework was not considered part of 2013 accomplishment.</p> <p>LLDA presented 12 regulatory policies (Board Resolutions and Memorandum Circulars), but the following 4 do not qualify as regulatory policies:</p> <ol style="list-style-type: none"> 1. MC No. 2013-01 – Delineating the functions of CPD-ERD and PDMED-RMDD (LLDA organizational units) 2. MC. No. 03 - Extending the Fishpen Registration period 3. Board Resolution No. 440 - Authorizing the LLDA General Manager to enter into MOA

Accomplishment					CGO-A Evaluation			
Indicator	Weight	Target	Score	Rating	Score	Rating	Supporting Documents	Remarks
								4. Board Resolution No. 445 - Approving, ratifying and confirming the partial cancellation of \$4.50 Million out of \$10 Million additional financing for the LISCOP project.
Sub-total	10%			10%		8.57%		
MFO 2: Resource Development Services								
Quantity 1: No. of seedlings planted committed under the National Greening Program (1M trees until 2016)	8%	50,000	51,211	8%	51,211	8.00%	Reports submitted by the concerned LLDA unit	<p>LLDA has no MOA with the NGP and tree planting/seedling dispersal was not in accordance with the master plan and IRR of the NGP.</p> <p>LLDA's accomplishment was submitted to NGP only in 2014 hence will be credited for 2014.</p> <p>Recommendation: (1) LLDA should enter into a MOA with the NGP and conduct its activities in line with the IRR; (2) 2013 planting activities will no longer be considered part of LLDA's 2014 accomplishments.</p>
Quantity 2a: Quantity of knife fish collected	0%	30,000	99,602	0%	99,602	0.00%	<p>Certification from the MAO</p> <p>MOAs with BFAR, LGUs and Municipal Fisheries and Aquatic Resources Management Councils</p>	Acceptable

Indicator	Weight	Target	Accomplishment		CGO-A Evaluation			
			Score	Rating	Score	Rating	Supporting Documents	Remarks
Quantity 2b: Average share of bangus and other like species harvested in relation to knife fish	8%	55:45	60:40	8%	60:40	8.00%	Report of Dr. Adelaida L. Palma BFAR, National Inland Fisheries Technology Center on the Fisheries Stock Assessment in Laguna Lake	Acceptable
Quantity 3a: No. of physical river clean-ups conducted	0%	5	14	0%	14	0.00%	Report of LLDA Community Development Division MOA with various organizations	Acceptable.
Quantity 3b: Amount of solid wastes collected and properly disposed	8%	3 tons	40.83 tons	8%	44.83 tons	8.00%	Report of LLDA Community Development Division with pictures	Acceptable
Quantity 4: No. of organizations signing up MOAs for clean-up activities	8%	5	6	8%	6	8.00%	MOA with Taguig, Sampalok Lake, Palakpakin, Tadalac, Siniloan, and Taytay River and Environmental Protection Foundation	Acceptable

Accomplishment					CGO-A Evaluation			
Indicator	Weight	Target	Score	Rating	Score	Rating	Supporting Documents	Remarks
Quantity 5: No. of sub-projects implemented under the LISCOP project-Additional Financing	8%	6 projects	9	8%	9	8.00%	Aide Memoire and Status of project implementation as of 31Dec 2013	Acceptable
Sub-total	40%			40%		40.00%		
MFO 3: Regulatory Services								
Quantity 1a: No. of MOAs executed with LGUs	0%	10 MOAs	4	0%	1	0.00%	Sample MOA	LLDA entered into MOAs with 4 LGUs, however, only 1 MOA (Quezon City) had an IRR which is a requirement for a MOA to be considered executed (or implemented), hence the score of 1. Recommendation: 2014 target should be revised to indicate requirement for approval of IRR.
Quantity 1b: Number of permits and clearances issued	10%	2,280	2,397	10%	2,397	10.00%	Summary of permits and clearances issued. Report was generated using MS Access and MS Excel applications	Acceptable

Accomplishment					CGO-A Evaluation			
Indicator	Weight	Target	Score	Rating	Score	Rating	Supporting Documents	Remarks
Quantity 1c: No. of inspections conducted	4%	1,350	2,003	4%	1,490	4.00%	Summary of Report of Inspection and sample of Survey Form	Saturation Drive/ Surveillance of industries aims to broaden coverage of industries within the LLDA area. Inspection assesses an establishment's conformity with LLDA rules and regulations. Recommendation: For 2014, rename indicator to Number of establishments inspected
Quantity 2: Percentage of ADR resolutions that lead to compliance in relation to those that are endorsed to LAD	4%	80:20	33:67 (331 cases endorsed to Public Hearing Committee over 496 establishments subject to Alternative Dispute Resolution)	3.5%	22:78 (Total cases —425 Resolved —94 Endorsed to LAD —331) Score: $94/425 * 100 = 22\%$ $331/425 * 100 = 78\%$ Actual/Target ($22\%/80\% = 27.5\%$) $27.5\% \times 4\% = 1.1\%$	1.1%	List of cases resolved through ADR and endorsed to LAD.	Of the 425 cases subject to ADR, 331 were endorsed to the LAD, but only 269 were subsequently endorsed to the Public Hearing Committee. 62 cases were returned to ED due to deficiencies. Hence, only 94 (425-331) cases were considered resolved through ADR. Recommendation: For 2014, breakdown indicator to: Quantity 2a: Percentage of cases resolved through Alternative Dispute Resolution (Formula: no. of cases resolved over total number of cases subjected to ADR) Quantity 2b: Percentage of cases resolved by the LAD (Formula: no. of cases issued with Order/Resolution over total number of cases docketed in the LAD)

Accomplishment					CGO-A Evaluation			
Indicator	Weight	Target	Score	Rating	Score	Rating	Supporting Documents	Remarks
Timeliness: Average no. of days that LAD gives a final resolution from the date of formal endorsement	4%	210 days	81 days	4%	81 days	4.00%	<p>Summary of Status of docketed case in 2013.</p> <p>In 2013, there were 269 cases that were formally endorsed to the Legal Division. 40 of which were issued with Resolution with 74 days while 53 cases were issued with Decision within 88 days</p>	<p>In reporting accomplishment, LLDA included only the cases that were docketed in 2013 and issued a final resolution in the same year. This possibly biases the result since long-standing cases are effectively excluded (e.g. cases that were filed prior to 2013 and resolved only in that year). LLDA argued that many of the cases clogging their dockets include those in which the respondent establishment has closed shop.</p> <p>Recommendations: (1) include cases that were issued final resolution during the year regardless of when the case was docketed; (2) LLDA should come up with a more systematic means of tracking case status and monitoring turnaround time (e.g. computerized integrated tracking system).</p> <p>For 2014, revised indicator to: Average no. of days that Legal and Adjudication Division issued the Resolution Order/ Order to Pay/ Decision to Dismiss for cases elevated to LAD</p>
Quantity 3 : Area of illegal aqua culture structures demolished	10%	1,000 has.	1,033	10%	1,033 has.	10.00%	Summary of report and sample of Demolition Order	Acceptable

Accomplishment					CGO-A Evaluation			
Indicator	Weight	Target	Score	Rating	Score	Rating	Supporting Documents	Remarks
Timeliness: Percentage of applications approved within 30 working days upon receipt of complete documents	4%	30%	29.37%	4%	37.84	4.00%	Summary of List of Permits/ Licenses issued within the year	Based on the report submitted, the 2,397 permits/license was issued on the average of 74 days, well beyond the 30-working day benchmark. Recommendation: revise indicator to "Average number of days to issue permits/ license". Alternatively, raise the % target for 2014.
Financial: Revenue collection efficiency from regulatory services	4%	80%	89%	4%	89%	4.00%	Revenue Realization and Budget Performance Report	Acceptable Recommendation: revise formula to "Amount of regulatory fees collected over total regulatory fees receivables".
	40%			39.5%		37.10%		
General Administrative Services								
Quality : Conduct of stakeholders perception survey	10%	3 out of 5 point scale (1 as best and 5 as poor, in terms of LLDA's performance in implementation of various PPAs)	2.42	10%	2.42	10.00%	Survey output and mechanism	Acceptable
Sub-total	10%			10%		10.00%		
TOTAL	100%			99.5%		95.67%		