

PHILIPPINE DEPOSIT INSURANCE CORPORATION

		Component	Baseline			Target		
		Objective / Measure	Formula	Weight	2013	2014	2015	2016
FINANCIAL	SO 1	To Maintain the Deposit Insurance Fund (DIF) to Adequately Cover Deposit Insurance and Bank Resolution						
	SM 1	Ratio of DIF to Estimated Insured Deposits (EID) (based on a 12- month average)* * Yearly adjustment to cover provisions for contagion/systemic risks	(DIF/EID) x 100% Range of Target DIF to EID Ratio:* 20%: 5.5% and above 18%: 5.25% - 5.49% 16%: 5% - 5.24% 0%: Below 5% * Range to adjust accordingly by adding 0.5% every year	20%	5.6%	5.4%	5.0%	5.5%
		Sub-Total		20%				
CUSTOMERS / STAKEHOLDERS	SO 2	To Sustain Client Satisfaction Level						
	SM 2	Customer/Stakeholder Satisfaction (based on a survey designed and verified by an independent third party)	All or nothing	5%			Establish baseline- No lower than Satisfactory	Improvement from the baseline

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CUSTOMERS / STAKEHOLDERS	SM 3	Conduct public awareness campaign among new target groups for financial inclusion	Actual Accomplishment	2%			--	500 senior citizens from 10 communities (in 5 underserved provinces) covered by the financial literacy campaign Annex D contains the Tactical Plan on Financial Inclusion and the Methodology in the Identification of the Target Communities
		Sub-Total		7%				
INTERNAL PROCESS	SO 3	To Settle Valid Deposit Insurance Claims Promptly						
	SM 4	<i>For accounts w/ balances of ≤ P100,000¹:</i>	Actual TAT	12.5%				
		90% of valid ² deposits paid within TAT ³					12-22 working days (WD)	10 - 22 WD
	Banks with ≤ 20 branches					12 WD	10 WD	

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INTERNAL PROCESS		Banks with > 20 branches					19 WD	19 WD
		Multi-unit bank w/ conditions					22 WD	22 WD
	SM 5	<i>For accounts w/ balances of > P100,000¹:</i> 90% of valid ² claims settled within TAT ³	Actual TAT	12.5%			19 - 50 WD	15 - 50 WD
		Banks with ≤ 20 branches					19 WD	15 WD
		Banks with > 20 branches					44 WD	44 WD
		Multi-unit bank w/ conditions					50 WD	50 WD
	SO 4	To Protect the Depositors in the Banking System						
	SM 6	Average number of days from exit conference or last day of examination, whichever is later, to submission of PDIC Directives to the Examined Bank's Board	Average number of days	18%	37 WD	39 WD	45 WD	40 WD
	SO 5	To Immediately Distribute Assets to Creditors and Terminate Liquidation of Closed Banks						

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	SM 7	Number of Projects of Distribution (PODs) filed with the Liquidation Court based on the number of closed banks	Absolute number	18%		25 PODs submitted to the Office of the President for approval	40	40
		Sub-Total		61%				
LEARNING AND GROWTH	SO 6	To Ensure Continuous Improvement in Processes and Systems Consistent with Policies, External Regulations and Internationally-Accepted Standards						
	SM 8	Implementation of Enterprise Risk Management Framework	Actual Accomplishment	4%	ERM Framework was approved by the PDIC Board on 29 November 2013	ERM Implementation	Risk mitigation measures identified	Board Approved - Business Continuity Management System (BCMS) Framework Board-approved GRC Framework
	SM 9	ISO Certification	Actual Accomplishment	4%				1 Frontline Service
	SO 7	To Deliver Quality Public Service Through Highly Competent Workforce						

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	SM 10	Implementation of Competency Framework	Average Competency Level of the Organization	4%			Board-Approved Competency Framework	Established Baseline (for operating units) Board Approved Succession Planning Framework
		Sub-Total		12%				
		TOTAL		100%				

Notes:

- 1 Increase from P50,000 to 100,000 per Board Resolution No. 2015-06-113
- 2 Valid claims refer to claims for deposit accounts examined to be legitimate and eligible for deposit insurance. To be considered valid, claims must be filed with complete supporting evidences/documents that are acceptable to PDIC or with complete address and with no outstanding loans with closed bank for deposit balances of P100,000 and below.
- 3 from bank takeover
- 4 Deposit Account View (DAV) in place, Charter Amendments passed