

**LOCAL WATER UTILITIES ADMINISTRATION (LWUA)
Performance Scorecard**

	Component			Target	Submission		CGO-B Validation		Supporting Documents	Remarks
	Objective/Measure	Formula	Weight	2015	Actual	Rating	Score	Rating		
SO 1 Expand Coverage and Reliable Water Service at Affordable Rates										
SOCIAL IMPACT	Households that can be served with improved access to water through: a. No. of non-operational water districts made operational	Actual number of non-operational WDs that become operational	6%	2 WDs	2	6%	2	6%	<ul style="list-style-type: none"> • Certificate of Completion or Substantial Completion • Accomplishment as of December 2015 • LWUA's Project Cycle 2015-2017 (as submitted for PAN) 	Water districts that are made operational are (i) Banaue WD in Ifugao and (ii) Abulug WD in Cagayan. It is noted that while Banaue WD has been made operational in 2014, it is recognized as accomplishment in 2015, since the water project was completed in 2015.
	SM 1	b. No. of projects completed during the year	Actual number of projects completed	6%	105	75	4.29%	76	4.34%	<ul style="list-style-type: none"> • Certificate of Completion or Substantial Completion • Accomplishment as of December 2015 • LWUA's Project Cycle 2015-2017 (as submitted for PAN)

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SO 2 Adequate Sanitation Including Septage and Sewerage											
SOCIAL IMPACT	SM 2	For all WDs in the Manila Bay area to comply with the Supreme Court mandamus	Actual number of WDs each year that issued Board Resolutions (BR) and/or adopt an action plan	8%	20	20	8%	20	8%	• Copies of WD Board Resolutions	
	SM 3	Number of WDs trained on sanitation orientation and awareness	Actual WDs trained on sanitation orientation and awareness	5%	50	159	5%	159	5%	• Seminar and Summary Reports • List of Trainings • Attendance	
	<i>Sub-total</i>			25%			23.29%		23.34%		
SO 3 Ensure the Viability and Sustainability of LWUA Operations											
FINANCE	SM 4	Percentage of performing loans collected	(No. of performing loan accounts collected/Total no. of performing loan accounts)* 100	15%	95%	95.33%	15%	95.33%	15%	• Receivable and Collection Report (Performing Loans)	LWUA was able to collect ₱1,155 Million in 960 accounts from a total receivable of ₱1,207 Million or 1,007 performing loan accounts.
	SM 5	Reducing the NPLs by way of payment or restructuring into performing loans		10%	500 M	533M	10%	467 M	9.34%	• Schedule of Non-performing Loans (Detailed) • Report on Reduction to Non-performing loans	NPLs were reduced by ₱ 386 Million from restructuring and ₱ 81 Million from repayments.
	<i>Sub-total</i>			25%			25%		24.34%		

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CUSTOMERS / STAKEHOLDERS	SO 4 Ensure Reliable and Economically Viable Water Districts										
	SM 6	Percentage of Water District PBB applications processed within 60 days from complete submission ^d	No. of PBB applications processed within 60 days from complete submission / Total no. of PBB applications	4%	100%	100%	4%	97.75%	3.90%	<ul style="list-style-type: none"> • WD 2015 PBB Checklist and Evaluation • Area Summary Reports 	Out of the 165 submitted PBB applications, 161 were processed within 60 days. Reckoning of processing days commences upon the receipt of the complete documents submission and ends upon transmission to DBM. Approval / disapproval of the Administrator comes after DBM signs the evaluation.
	SO 5 Institutionalize Good Governance in Water Districts										
	SM 7	Compliance by WDs on good governance conditions for their PBBs on previous year	No. of WDs compliant on GGCs for PBB / No. of WDs who applied for PBB	10%	50%	27%	9%	66.67%	10%	<ul style="list-style-type: none"> • Summary of WDs PBB (as of 1 Feb 2016) 	110 out of 165 WDs who applied for 2014 PBB have been eligible for 2014 PBB.
	SM 8	Number of WDs trained on good governance	No. of WDs trained on good governance	10%	50	193	10%	193	10%	<ul style="list-style-type: none"> • Seminar and Summary Reports • List of Trainings • Attendance 	
	SM 9	Percentage of Operational WDs compliant with PNSDW	No. of WDs compliant on GGCs / No. of operational WDs	4%	95%	68%	2.86%	60.71%	2.56%	<ul style="list-style-type: none"> • Summary Report on Microbiological Test 	34 of the 56 representative sample WDs are found to be compliant with PNSDW using the submitted

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								<ul style="list-style-type: none"> Monthly Data Sheets Bacteriological Test Result per WD Area Summary Reports 	monthly tests for microbiological quality.
<i>Sub-total</i>		28%			25.86%		26.46%		

SO 6 Ensure Efficient Project Development Process Towards Competent Delivery of Technical and Institutional Development Assistance

INTERNAL PROCESS	SM 10	Adoption of a Gantt chart method on the project development cycle:									
		a. Percentage of POWs completed on time	(No. of POWs completed on time/No. of POWs to be completed) * 100	4%	100% (13)	13	4%	13	4%	<ul style="list-style-type: none"> Program of work Revised program of work (approved by Administrator) LWUA's Project Cycle 2015-2017 (as submitted for PAN) Gantt Chart 	All 13 Programs of Work were completed within its target date as evidenced by the revised program of work as approved by the Administrator.
		b. Percentage of FEs completed on time	(No. of FEs completed on time/No. of FEs to be completed) * 100	4%	100% (24)	17	0%	17	0%	<ul style="list-style-type: none"> Timeline of Accomplishment Memorandum for the Administrator Certification LWUA's Project Cycle 2015-2017 (as submitted for PAN) / Gantt Chart 	Out of the 24 Financial Evaluations (FEs) programmed in the Gantt Chart, 17 were completed on time or even ahead of schedule. Two (2) projects were dropped due to closure of WD loan and WD deferral.

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LEARNING AND GROWTH	SO 7 Develop a Competent and Efficient Workforce of Dedicated Civil Servants										
	SM 11	ISO 9001:2008 Certification ^{et}	Milestone	4%	Seminar for QMS Rep	100%	4%	Seminar for QMS Rep	4%	<ul style="list-style-type: none"> • Training/Seminar Attendees Report • Schedule Notice • Post-Training Report 	
	SM 12	Competency Framework	Milestone	4%	Established Competency Framework (Action Plan)	100%	4%	Established Competency Framework (Action Plan)	4%	<ul style="list-style-type: none"> • Quarterly Monitoring Report signed by Admin Services 	
	<i>Sub-total</i>			8%			8%		8%		
	TOTAL			100%			92.15%		91.52%		