

## NATIONAL TRANSMISSION CORPORATION (TRANSCO)

Component					Baseline		Targets		
	Objective/Measure	Formula	Weight	Rating System	2022	2023	2024	2025	
CUSTOMERS/ STAKEHOLDERS	SO 1	Enhance Customer/ Stakeholders Relations in line with the Mandates of TRANSCO							
	SM 1	Customer Satisfaction Survey (CSS)	No. of Satisfied Respondents over Total No. of Respondents	10%	(Actual / Target) x Weight  0% = if less than 80%	96.88%	93.63%	90%	90% <sup>1</sup>
	SO 2	Ensure Grid Reliability and Performance							
	SM 2	System Availability (SA)  [Measures the long-term average fraction of time that a component or system is in service and satisfactorily performing its intended function]	The sum for all circuit hours available over (Number of circuits) x (Number of hours in period)	4%	(Actual / Target) x Weight per region  0% = If less than the following threshold: Luzon: 97.94% Visayas: 97.35% Mindanao: 98.99%	Luzon: 98.8057% Visayas: 98.7090% Mindanao: 99.7491%	Luzon: 98.92% Visayas: 98.63% Mindanao: 99.76%	Luzon: 99.19% Visayas: 99.52% Mindanao: 99.53%	Luzon: 99.19% Visayas: 99.52% Mindanao: 99.53%
	SM 3	System Interruption Severity Index (SISI)  [Measures the severity of interruption (in system-minutes) of a single delivery point or a system]	Ratio of the unserved energy to the system peak load:  SISI = {[MW lost x duration(min)]/System Peak Load (MW)} x 100%	4%	(Actual / Target) x Weight per region  0% = If accomplishment exceeds the target (per region)	Luzon: 11.9468 mins Visayas: 45.2859 mins Mindanao: 8.3053 mins	Luzon: 2.86 mins Visayas: 3.34 mins Mindanao: 1.51 mins	Luzon: 17.96 mins Visayas: 121.83mins Mindanao: 30.74 mins	Luzon: 17.96 mins Visayas: 121.83 mins Mindanao: 30.74 mins
	SO 3	Secure Uninterrupted Access to the Transmission Assets							
	SM 4	No. of ROW Claims/ Cases Approved for Settlement or Expropriation Cases Initiated by/against TRANSCO	Total Number of ROW Claims/Cases Approved for Settlement and/or Expropriation Cases Initiated by/against TRANSCO	6%	(Actual / Target) x Weight	199	171 (Excluding Inverse Condemnation Cases with Answers Files)	339 (Inclusive of Inverse Condemnation Cases)	356 (Inclusive of Inverse Condemnation Cases)
		Subtotal	24%						

<sup>1</sup> Based on GCG-ARTA Joint Memorandum Circular No. 1, s. 2023. Covers external customers only.



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FINANCIAL	SO 4	Ensure TRANSCO's Operational Viability							
	SM 5	Cost Efficiency-TRANSCO	Controllable OPEX over Revenues	8%	(Actual / Target) x Weight	0.0530 for every P1 revenue generated	0.0561	0.0700 for every P1 revenue generated	0.0786 for every P1 revenue generated
	SM 6	Budget Utilization Rate	Actual disbursement of Capital Expenditure & MOOE over Approved COB for Capital Outlay and MOOE	5%	(Actual / Target) x Weight	94.32%	89.02%	90%	90%
	Subtotal		13%						
INTERNAL PROCESS	SO 5	Efficiently Meet Public Needs through Improved Service Delivery							
	SM 7	Collection Efficiency (FIT-All)	FIT-All Fund Collection over Total Fit-All Fund Receivables	12%	(Actual / Target) x Weight	88.66%	33.19%	70%	80.98%
	SM 8	Percentage of NGCP Projects Reviewed (Technical Review/Assessment within Thirty-Five (35) Working Days from Publication Date)	Projects reviewed within 35 working days from publication	4%	(Actual / Target) x Weight	100% within 42 working days	N/A	100% projects reviewed within 35 working days	100% projects reviewed within 35 working days
	SM 9	Quarterly Monitoring and Assessment Reports on the Status of the Power Transmission Grid	Percentage of Monitoring and Assessment Reports transmitted to DOE within 26 calendar days from the end of each quarter over Four (4) Quarters	8.5%	(Actual / Target) x Weight	100%	100%	100%	100%

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INTERNAL PROCESS	SM 10	No. of ROW Claims Validated	$\Sigma$ Actual number of ROW Claims validated	12%	(Actual / Target) x Weight	341	407	444	466
	SM 11	Percentage of Implementation of the ISSP	Total Number of IS Deliverables Attained in 2025 over Total Number of IS Deliverables Due for 2025 <sup>2</sup>	3.5%	(Actual / Target) x Weight	N/A	N/A	N/A	100% Attainment of 2025 Deliverables (Based on the DICT-endorsed ISSP)
	SM 12	Compliance to Quality Standards (ISO QMS)	Actual Accomplishment	5%	All or Nothing	Surveillance Audit Passed	Surveillance Audit Passed	Recertification Audit Passed	1 <sup>st</sup> Surveillance Audit Passed
	SO 6	Optimize Asset Management Efficiently in Accordance with Mandated Roles and Responsibilities							
	SM 13	Updated Fixed Asset Register (FAR)  [No. of asset items updated in FAR]	Actual number of items updated over Total number of asset items	10%	(Actual / Target) x Weight	100%	100%	100%	100%
	SO 7	Divest Remaining Sub-transmission Assets and Associated Lots owned by TRANSCO/NPC to Qualified Distribution Utilities							
	Subtotal			55%					

<sup>2</sup> Deliverables refers to systems/applications.

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LEARNING AND GROWTH	SO 8	Comprehensively Link Individual Performance to the Goals of the Organization							
	SM 14	Percentage of Employees with Required Competencies Met	Competency Level 2025 – Competency Level 2024;  Where Competency Level = Total Number of Employees with Required Competencies Met / Total Number of Employees	5%	All or Nothing	86.18%	90.76%	Increase from 2023 Competency Level	Increase from 2024 Competency Level
	SM 15	Development of Disaster Risk Reduction and Management (DRRM) Plan	Actual Accomplishment	3%	All or Nothing	N/A	N/A	N/A	Board-Approved Public Service Continuity Plan (PSCP)
	Subtotal			8%					
	Total			100%					




## 2025 PERFORMANCE SCORECARD

BONUS STRATEGIC MEASURES AND TARGETS								
Component					Baseline		Targets	
	Objective/Measure	Formula	Wt.	Rating System	2022	2023	2024	2025
FINANCIAL	GAD Budget Utilization Rate	$\Sigma$ Total GAD-related Disbursements over Total COB	1%	All or Nothing	N/A	N/A	N/A	5% of Total Budget
	ISO Certification on any of the following standards:							
INTERNAL PROCESS	Environmental Management System Certification	Actual Accomplishment	1%	All or Nothing	N/A	N/A	N/A	ISO 14001:2015 Certification
	Business Continuity Management System (BCMS)	Actual Accomplishment		All or Nothing	N/A	N/A	N/A	ISO 22301:2019 Certification

For GCG:

  
**ATTY. BRIAN KEITH F. HOSAKA**  
 Commissioner

For TRANSCO:

  
**ENGR. FORTUNATO C. LEYNES**  
 President and CEO (PCEO)