

2022 PERFORMANCE SCORECARD (ANNEX B)

DBP DATA CENTER, INC. (DCI)

	Component				Baseline Data			Target	
	Objective/Measure	Formula	Weight	Rating System	2019	2020	2021	2022	
STAKEHOLDERS	SO 1	To Provide Quality and Timely IT Services to Priority Areas to Support their Business Operations							
	SM 1	Number of New Projects	Absolute Number of Signed Memoranda of Agreement (MOA) or Notices of Award (NOA)	20%	(Actual / Target) x Weight	9 Signed MOA	4 Signed MOA/NOA	9 Signed MOA/NOA	8 Signed MOA / NOA
	SM 2	Percentage of Satisfied Customers	Number of Respondents who gave a rating of at least Satisfactory / Total Number of Respondents	5%	(Actual / Target) x Weight If Below 80% = 0%	0%	Result not acceptable	90%	90%
		Sub-total		25%					
	SO 2	To Generate Revenues to Support its Own Operation and Provide Returns of Investments to the Stockholders							
FINANCIAL	SM 3	Value of Services	Absolute Amount of Gross Revenue	20%	(Actual / Target) x Weight	₱247.19 Million	₱188.34 Million	₱329.27 Million	₱251.95 Million
	SM 4	Net Income After Tax (NIAT)	Total Revenues – Total Expenses	10%	(Actual / Target) x Weight	₱6.13 Million	₱4.64 Million	₱9.25 Million	₱8.67 Million

INTERNAL PROCESS									
Component					Baseline Data			Target	
Objective/Measure		Formula	Weight	Rating System	2019	2020	2021	2022	
SM 5	Disbursements Budget Utilization Rate (BUR)	Total Disbursements / Board-approved Corporate Operating Budget <i>(both net of PS Cost)</i>	5%	(Actual / Target) x Weight	-	-	-	90%	
	Sub-total		35%						
SO 3	Efficient Delivery of Services								
SM 6	Percentage of Deliverables Completed	Number of Contracts with Accomplished Deliverables Due for 2022 / Total Number of Contracts with Deliverables Due for 2022	10%	(Actual / Target) x Weight	It cannot be validated	It cannot be validated	100% of Project Deliverables Complete within their Set Timeline	100% of Development Contracts with Deliverables Due for 2022 Completed	
SO 4	Continuous Research and Development thru Delivery of New Solutions and Applications								
SM 7	Number of Solution Implemented	Number of Solutions Approved by the Board with Signed Contract	5%	All or Nothing	It cannot be validated	No signed MOAs	Fixed Asset Management System (FAMS) and the Travel Assignment Order Application System (TAOS) with at least 1 signed MOA.	One (1) New Solution (System) Approved by the Board with Signed Contract	
SO 5	Develop and Implement Quality Management and Technological Systems to Support Operations								
SM 8	Attain ISO Certification 9001:2015	Actual Accomplishment	10%	All or Nothing	ISO 9001:2015 Certification not obtained	ISO 9001:2015 Certification not obtained	Attain ISO 9001:2015 Certification	Attain ISO 9001:2015 Certification	

	Component			Baseline Data			Target	
	Objective/Measure	Formula	Weight	Rating System	2019	2020	2021	2022
SM 9	Percentage of Completion of the ISSP	Total Number of Deliverables Due for 2022 Attained / Total Number of Deliverables Due for 2022	5%	(Actual / Target) x Weight	-	-	-	100% Attainment of 2022 Deliverables ¹ (Based on DICT Endorsed/Approved ISSP 2021-2023) ²
	Sub-total		30%					
SO 6	Empowered Professional Workforce							
SM 9	Develop Competency Framework of the Organization	Actual Accomplishment	10%	All or Nothing	No Board-Approved Competency Model	No Board-Approved Competency Model and Competency Baseline of Employees	Board-Approved Competency Model and Establish the Competency Baseline of Employees	Board-Approved Competency Framework ³ and Establish the Competency Baseline of Employees
	Sub-total		10%					
	Total		100%					

¹ Deliverables refer to Information Systems.

² If the DICT-endorsed/approved ISSP 2021-2023 is not available, validation shall be based on ISSP 2021-2023 as submitted to DICT.

³ Shall include the Competency Catalogue, Competency Table, Competency Matrix, Position Profiles and Competency-Based Job Descriptions.