

PERFORMANCE SCORECARD 2018 (ANNEX B)

METROPOLITAN WATERWORKS AND SEWERAGE SYSTEM – CORPORATE OFFICE

		Component			Baseline		Targets		
	Objective/Measure	Formula	Wt.	Rating System	2015	2016	2017	2018	
SOCIAL IMPACT	SO1	<b>Ensure Sustainability of Water Supply</b>							
	SM 1	Water supply capacity	Total water capacity of all systems (MLD)	0%	(Actual/Target) x Weight	N/A	N/A	N/A	N/A
	SM 2	Reforestation of the Angat, Ipo, La Mesa watershed areas	Number of Trees nurtured and planted	5%	(Actual/Target) x Weight	N/A	N/A	N/A	1 Million trees planted
			<b>Subtotal</b>	<b>5%</b>					
	SO2	<b>Ensure Customer Satisfaction in MWSS Service Delivery</b>							
CUSTOMERS/STAKEHOLDERS	SM 3	Percentage of Satisfied Customers	Number of respondents which gave at least a Satisfactory rating / Total number of respondents	5%	(Actual / Target) x Weight 0% = If less than 80%	No Survey was Conducted	-	-	90%
			<b>Subtotal</b>	<b>5%</b>					
	SO3	<b>Ensure Continued Water Security Legacy Framework</b>							
INTERNAL PROCESS		Construction of Major Infrastructure Projects:							
	SM 4	a. New Centennial Water Supply Source Project (NCWSP)	Milestone	20%	10%- Issuance of Bidding docs to Prequalified Bidder 5%-Issuance of Notice of Award 5%-signing of Loan Agreement	Pre-Qualified Bidders Notified	Proposed MOA submitted to DPWH and Joint Special BAC	-	Signed Loan Agreement

Component					Baseline		Targets		
	Objective/Measure	Formula	Wt.	Rating System	2015	2016	2017	2018	
INTERNAL PROCESS	SM 4	b. Bulacan Bulk Water Supply Project (BBWSP)	Percentage of construction work based on project timeline accomplished	20%	(Actual/Target) x Weight	Issuance of NOA	Approved Detailed Engineering Design	25.88% Physical Accomplishment of Construction Work	95.81% Physical Accomplishment Construction Work
		c. Angat Water Transmission Improvement Project (AWTIP)	Percentage of construction work based on project timeline accomplished	20%	(Actual/Target) x Weight	Approved Bid Evaluation Report	Issuance of NOA and Approved Detailed Engineering Design	26.54% Physical Accomplishment of Construction Work	70.48% Physical Accomplishment Construction Work
	SM 5	Bigte-Novaliches Aqueduct No. 7	Milestone	10%	All or Nothing	N/A	N/A	N/A	Approved Feasibility Study
	<b>Subtotal</b>			<b>70%</b>					
LEARNING AND GROWTH	<b>SO4 Nurture a More Efficient and Effective Workforce</b>								
	SM 6	Percentage of Employees Meeting Required Competencies	Milestone	4%	All or Nothing	Signed MOA with the CSC	Management-Approved Competency Framework	BOT-Approved Competency Model	Establish Baseline
	SM 7	Information Systems Strategic Plan (ISSP)	MIS Unit operationalized	2%	All or Nothing	N/A	N/A	N/A	Design and Development of a Property Management System
	SM 8	ISO 9001:2015 Certification	Milestone	4%	2.5% - Training of staff on ISO 9001:2015 version 2.5% - 50% completion of Documentation of QMS	Comprehensive Review of QMS and Operations Manual (ISO 9001:2008)	GQMC Confirmation of ISO 9001-aligned QMS documents (ISO 9001:2008)	Internal Quality Audit (IQA)	ISO 9001:2015 Certification of at least one core process
	<b>Subtotal</b>			<b>10%</b>					

Component					Baseline		Targets		
	Objective/Measure	Formula	Wt.	Rating System	2015	2016	2017	2018	
<b>FINANCE</b>	<b>SO5</b>	<b>Ensure Sound Financial Management</b>							
	SM 9	EBITDA	Earnings before interest, tax, depreciation and amortization	10%	(Actual/Target) x Weight	1,204.34 Million	812.04 Million	395 Million	520.55 Million
	<b>Subtotal</b>			<b>10%</b>					
	<b>TOTAL</b>			<b>100%</b>					



METROPOLITAN WATERWORKS AND SEWERAGE SYSTEM – CORPORATE OFFICE

		Component			Proposed Target				
Strategic Objective (SO)/ Strategic Measure(SM)		Formula	Weight	Rating System	Annual	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter
SOCIAL IMPACT	SO 1	<b>Ensure Sustainability of Water Supply</b>							
	SM 1	Water supply capacity	Total water capacity of all systems (MLD)	0%	(Actual/Target) x (Weight)	N/A			
	SM 2	Reforestation of the Angat, Ipo, La Mesa watershed areas	Number of Trees nurtured and planted	5%	(Actual/Target) x (Weight)	1 Million trees planted			
	<b>Sub-total</b>			<b>5%</b>					
CUSTOMERS/ STAKEHOLDERS	SO 2	<b>Ensure Customer Satisfaction in MWSS Service Delivery</b>							
	SM 3	Percentage of Satisfied Customers	Number of respondents which gave <i>at least</i> a Satisfactory rating / Total number of respondents	5%	(Actual / Target) x Weight  0% = If less than 80%				
	<b>Sub-total</b>			<b>5%</b>					
INTERNAL PROCESS	SO 3	<b>Ensure Continued Water Security Legacy Framework</b>							
	SM 4	Construction of Major Infrastructure Projects:							
		a. New Centennial Water Supply Source Project (NCWSP)	Milestone	20%	10%- Issuance of Bidding docs to Prequalified Bidder 5%-Issuance of Notice of Award 5%-signing of Loan Agreement	Signed Loan Agreement			
b. Bulacan Bulk Water Supply Project (BBWSP)	Percentage of construction work based on project timeline accomplished	20%	(Actual/Target) x (Weight)	95.81% Physical Accomplishment Construction Work					

		Component			Proposed Target					
	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating System	Annual	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter	
INTERNAL PROCESS		c. Angat Water Transmission Improvement Project (AWTIP)	Percentage of construction work based on project timeline accomplished	20%	(Actual/Target) x (Weight)	70.48% Physical Accomplishment Construction Work				
	SM 5	Bigte-Novaliches Aqueduct No. 7	Milestone	10%	All or Nothing	Approved Feasibility Study				
	<b>Sub-total</b>			<b>70%</b>						
LEARNING AND GROWTH	SO 4	<b>Nurture a More Efficient and Effective Workforce</b>								
	SM 6	Percentage of Employees Meeting Required Competencies	Milestone	4%	All or Nothing	Establish Baseline				
	SM 7	Information Systems Strategic Plan (ISSP)	MIS Unit operationalized	2%	All or Nothing	Design and Development of a Property Management System				
	SM 8	ISO 9001:2015 Certification	Milestone	4%	2.5% - Training of staff on ISO 9001:2015 version 2.5% - 50% completion of Documentation of QMS	ISO 9001:2015 Certification of at least one core process				
	<b>Sub-total</b>			<b>10%</b>						
FINANCE	SO 5	<b>Ensure Sound Financial Management</b>								
	SM 9	EBITDA	Earnings before interest, tax, depreciation and amortization	10%	(Actual/Target) x (Weight)	520.55 Million				
	<b>Sub-total</b>			<b>10%</b>						
<b>TOTAL</b>			<b>100%</b>							