# CLARK INTERNATIONAL AIRPORT CORPORATION (CIAC) Validated 2022 Performance Scorecard

		Com	ponent	1		CIAC	Submission		GCG Val	lidation	Supporting		
	Objec	tive/Measure	Formula	Weight	Rating System a/	Target	Actual	Rating	Score	Rating	Documents	Remarks	
	SO 1	Enabled Optim	nal Developm	ent of tl	he Clark C	ivil Aviation Cor	nplex (CCAC)						
NPACT	SM 1	Aircraft Movement Volume	Actual Figure	0%	Actual / Target	11,394	5,664	-	5,664	0.00%	- Traffic Statistics Report for 2022 (sourced from and signed by LIPAD)	2022 Aircraft VolumeDestinationTotalDomestic1,526International4,13Total5,664CIAC attained only 50%50%target 11,394 aircraft movvolume, but this total is aincrease from the 2022 amovement volume of 2,386.	of the vement 137% aircraft
SOCIAL IMPACT	SM 2	Number of New Employment Generated by CCAC Locators (including sub lessees)	Absolute Number	10%	Actual / Target x Weight	753	990	-	990	10.00%	<ul> <li>Certifications from each of the Locators with a Breakdown of Employees</li> <li>Certification from CIAC Manager, Marketing Dept. on Summary of New Employment from Locators in 2022</li> </ul>	Charter Link, UET Int. Corr Outback Five Star Philippines Inc. are some CCAC locators with the h generated employment in 20	Clark of the highest
			Subtotal	10%				-		10.00%			

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	h conv	Com	ponent	and the		CIAC	Submission		GCG Vali	idation	Supporting		
	Objec	tive/Measure	Formula	Weight	Rating System a/	Target	Actual	Rating	Score	Rating	Documents	Remarks	
	SO 2	Sustain Finan	cial Performa	nce									
FINANCIAL	SM 3	Revenues (in million pesos)	Service and Business Income + Gains + Other Non- Operating Income	20%	Actual / Target	514.324	664.990	-	761.326	20.00%	- COA-audited 2022 Financial Statements (FS) of CIAC	2022 RevenuesAmount (P)Service and Business Income600,654,183Gains124,722,808Other Non- Operating35,949,150Total761,326,141CIAC exceeded the target by 48%. This Total Revenue of ₽761.33 million also represents a 37% increase from the comparative total revenues of ₽557.39 million in 2021.	
H	SM 4	EBITDA (in million pesos)	Net Income + Interest + Taxes + Depreciation + Amortization	15%	Actual / Target	276.467	561.529		558.922	15.00%	- COA-audited 2022 Financial Statements (FS) of CIAC and Notes to Financial Statements	2022 ItemsAmountNet Income438,750,572Interest Exp.2,652,835Income Taxes17,486,641Depreciation99,516,918Amortization514,647EBITDA558,921,613With a 48% increase in totalrevenues from 2021 and with CIACutilizing only 84% of the projectedMOOE and PS for 2022, the targetfor 2022 EBITDA was exceeded by102%.	

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1.000		Com	ponent			CIAC SI	ubmission	N. I.	GCG Val	idation	Supporting Documents		
0	bject	ive/Measure	Formula	Weight	Rating System a/	Target	Actual	Rating	Score	Rating		Remark	5
SI	M 5	Budget Utilization Rate (BUR)	Actual Disbursement / Total Approved Corporate Operating Budget (both net of PS Cost)	5%	Actual / Target	90%	67%	-	67.09%	3.73%	- Signed Budget Utilization Monitoring Report 2022 - Capital Expenditures Budget Report for 2022	Category         Maintenance and Other Operating Expenses (MOOE)         Capital Outlay (CO)         Total         Category       Disburse (in millions)         MOOE       78.95         CO       10.42         Total       89.37         CIAC did not fully utiliz MOOE which was va have a disbursement over total MOOE in th corresponding 70.81% rate for CO, CIAC's BUR failed to hit the tag	burning burnin
			Sub-total	40%				-		38.73%			
S	03	Increased Ec	onomic Oppo	rtunities									
STAKEHOLDERS	SM 6	Number of Lease Agreements Signed (Locators within CCAC)	Cumulative Number	5%	Actual / Target	Additional 4 Locators from 2021 Cumulative Total	51	-	51	4.64%	<ul> <li>Alpha List of CIAC Lease Agreements as of 31 Dec. 2022</li> <li>Copies of the signed new Lease Agreements in 2022</li> </ul>	As of the end of 2 number of locators tha by CIAC was fifty-one In 2022, CIAC had locators. However, for locators had contra terminated, bringing cumulative total the s the 2021 yearend cou	t were retained (51). four (4) new ur (4) existing cts that were the 2022 ame as that of

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	Com	ponent			CIAC S	ubmission		GCG Valid	ation	Supporting	Remarks	
Objec	tive/Measure	Formula	Weight	Rating System a/	Target	Actual	Rating	Score	Rating	Documents		
SO 4	Enhanced Stal	keholder Expe	erience						A CREAT			
SM 7	Percentage of Satisfied Customers	Number of respondents who gave at least a Satisfactory rating/Total number of respondents	10%	Actual / Target 0% = if less than 80%	90%	88.37%	-	88.37%	9.82%	<ul> <li>CIAC's Locator Feedback Report for 2022 prepared by Dr. Rey B. Fremista CMBB, FRIBA, FRIRes</li> <li>Sample actual accomplished CSS questionnaires</li> </ul>	Rating Scale         Count         %           VS         18         41.86%           S         20         46.51%           Neither         5         11.63%           D         0         0.00%           VD         0         0.00%           Total         43         100.00%           CIAC's         2022         CSS         was found           standard Guidelines of the GCG.         0         0	
		Sub-total	15%				-		14.46%			
SO 5	D 5 Advanced Business Processes											
SM 8	ISO 9001:2015	Actual Accomplishment	5%	All or Nothing	Maintain ISO 9001:2015 Certification	Current ISO 9001:2015 Certification is still valid until January 12, 2024	-	Maintained ISO 9001:2015 Certification	5.00%	- Initial Audit Report by the TUV Rheinland dated January 13, 2021 - Copy of the Certificate to ISO 9001:2015	Scope: "Estate Management an Processing of Lease of Land Building, and Structures under th jurisdiction of Clark Internationa Airport Corporation"	
SO 6	Developed an	d Upgraded A	Airport I	nfrastruc	ture/Equipment		Section 20					
SM 9	Development of New Normal Initiative	Actual Accomplishment	5%	All or Nothing	100% implementation of Business E- application System: Customer Relations Management System	100% implementation of Business E- application System: Customer Relations Management System	-	100% implementation of Business E- application System: Customer Relations Management System	5.00%	<ul> <li>Signed Roll-Out Report with all steps and deliverables already at 100%</li> <li>Video of the walkthrough of the system</li> </ul>	Based on the Roll-out Report for th "CIAC Business Transactio System", it was confirmed that as of 2 November 2022, all the steps require to complete and implement this syster were already completed. A dashboard as of the end of 2022 als showed that there were 16 registere locator accounts and 4 pending locator accounts for verification, indicating th system was already up and running.	

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	Component				CIACS	Submission		GCG Valid	ation	Supporting		
Obje	ctive/Measure	Formula	Weight	Rating System a/	Target	Actual	Rating	Score	Rating	Documents	Remarks	
SM 10	Development of the CIAC Barcoding System	Actual Accomplishment	5%	All or Nothing	100% Development and implementation of the CIAC Barcoding System	100% Development and implementation of the CIAC Barcoding System	-	100% Development and implementation of the CIAC Barcoding System	5.00%	<ul> <li>Signed Roll-Out Report with all steps and deliverables already at 100%</li> <li>Video of the walkthrough of the system</li> </ul>	All the steps required to complete and implement the Records Management Information System were already completed as of 25 November 2022 based on the signed Roll-out Report.	
SM 11	Implementation of Airport Infrastructure Projects	Actual Accomplishment	5%	Actual / Target	a. 100% Completion of the Design and Build of the New Eighteen-Storey Air Traffic Control Tower Building Facility at CRK.	39.60% completed	-	39.60% Completed	1.98%	- Weekly Progress Report dated 26 December 2022- 01 January 2023 signed and Prepared by MSV Construction and Supplies, the project contractor	The progress report from the contractor indicated that only 39.60% was completed for the project as of 31 December 2022. The slippage resulted from the partial suspension of the project due to the Height Clearance Permit (HCP) issues (36.32 percent unworkable areas) and unfavorable weather conditions. The Contractor submitted a request for Extension of Time (EoT) No. 5 which is under review and evaluation of the Project Management Office (PMO).	
		Actual Accomplishment	5%	Actual / Target	b. 100% Completion of the Rehabilitation and Upgrading of the Airfield Ground Lighting System (AGLS) including the New Airfield Ground Lightings Powerhouse for CRK	Project was completed at 100% on 04 May 2022	-	100% Completion of the project	5.00%	Certificate of Completion (indicating 100% progress) certified by CIAC and issued to contractor	The Certificate of Project Completion was signed on 17 May 2022 by CIAC officials and Mr. Malcolm L. Ong, Project Director from Evercon Builders and Equipment Corporation, the project contractor. The Certificate of Project Completion indicates that the project has been inspected and found satisfactorily completed as of 4 May 2022.	

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		Com	ponent			CIAC SI	ubmission		GCG Valid	dation	Supporting	
	Objec	tive/Measure	Formula	Weight	Rating System a/	Target	Actual	Rating	Score	Rating	Documents	Remarks
			Actual Accomplishment	5%	Actual / Target	c. % Completion of Phase 1 of the Supply, installation, Testing, and Commissioning of Primary Surveillance Radar (PSR) and Secondary Surveillance Radar (SSR) based on the Revised Project Schedule	In line with project schedule	-	10.83% actual progress rate versus 10.76% scheduled percentage of completion as per contract	5%	<ul> <li>Monthly Progress Report #011 (Dec. 1-31, 2021) by Evercon Builders and Equipment Corp.</li> <li>Updated Project Schedule and S- curve</li> </ul>	Based on the Monthly Progress Report as of 31 December 2022 by Evercon Builders and Equipment Corporation, the project contractor, the project's scheduled progress by the end of 2022 was set at 10.76% and the actual progress rate for the same period was certified at 10.83%.
			Sub-total	30%				-		26.98%		
	SO 7	Enhanced En	ployee Perfor	mance	and Deve	elopment						
LEARNING & GROWTH	SM 12	Percentage of Employees Meeting Required Competencies	Employees Meeting Required Competencies/ Total Employees	5%	All or nothing	100%	100%	-	100%	5.00%	<ul> <li>Schedule of CIAC Individual Competency Ratings for 2022 for employees with the status of Competency Percentage</li> <li>CIAC Annual Report 2022</li> </ul>	Employees with the same position from 2021 yearend = 100 Promoted Employees = 5 Newly hired = 3 <b>Total Filled Plantilla = 108</b> By 31 December 2022, CIAC had a total of 108 filled plantilla, all of which met the required competencies of their positions.
			Sub-total	10%				-		5.00%		
	T	то	TAL WEIGHTS	100%				-		95.17%		

a/ But not to exceed the weight assigned per indicator.