

NATIONAL FOOD AUTHORITY (NFA)

SOCIAL IMPACT	Component				Baseline Data		Target	
	Objective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024
	SO 1	Ensure Food Security through Maintenance of Adequate Buffer Stock Sourced from Local Farmers						
SM 1	Buffer Stocks Maintained	Actual Level of Buffer Stock in Rice Form	15%	300,000 MT and Above = 15% 250,000 MT to 299,999 MT = 13% 200,001 MT to 250,000 MT = 11% 150,001 MT to 200,000 MT = 9% 100,001 MT to 150,000 MT = 7% 25,001 MT to 100,000 MT = 5% Below 25,000 MT = 0% ¹	6.6 Days	140,436 MT	300,000 MT	300,000 MT
SM 2	Grains Post-Harvest Facilities Maintained	Total Number of Deliverables Due for 2024 Attained / Total Number of Deliverables Due for 2024 (Based on Project Implementation Plan)	15%	(Actual / Target) x Weight	N/A	N/A	N/A	100%

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¹ Rating will be applied in actual performance as of 30 June 2024 and 31 December 2024. Annual rating will be computed based on the average of semestral ratings.

STAKEHOLDERS	Component				Baseline Data		Target	
	Objective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024
	SM 3	Stocks Maintained in Good & Consumable Condition	Total Stocks in Good & Consumable Condition / Total Stocks Stored	15%	99.50% to 100% = 15% 99.00% to 99.49% = 12% 98.50% to 98.99% = 9% 98.00% to 98.49% = 5% Below 98.00% = 0% ²	Cannot be validated	99.899%	100%
	Sub-Total		45%					
SO 2	Availability of Rice Grain During Emergencies and Calamities							
SM 4	Percentage of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time	Number of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time / Total Number of Requests for Stock in Times of Emergencies ³	15%	(Actual / Target) x Weight	Cannot be validated	Cannot be validated	100%	100%
SO 3	Sustain Client Satisfaction							
SM 5	Percentage of Satisfied Customers	Number of Respondents who Gave a Rating of At Least Satisfactory / Total Number of Respondents	10%	(Actual / Target) x Weight If Less Than 80% = 0%	98% (Farmers) Result not acceptable (Business Organizations)	96.4% (Farmers) 98% (Business Organizations)	90%	90% ⁴
	Sub-Total		25%					

² Rating will be applied in actual performance per month. Annual rating will be computed based on the average of monthly ratings.

³ As indicated in NFA's Citizen's Charter as submitted to/as approved by the Anti-Red Tape Authority.

⁴ Based on GCG – ARTA Joint Memorandum Circular No. 1, series of 2023. Covers customers availing the GOCC's **external services** only.

	Component				Baseline Data		Target		
	Objective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024	
FINANCIAL	SO 4 Ensure Efficient Budget Management								
	SM 6a	Obligations Subsidy Budget Utilization Rate	Total Obligated Subsidy / DBM-Approved Corporate Operating Budget from Subsidy (Both Net of PS Cost)	5%	(Actual / Target) x Weight	100%	Cannot be validated	90%	90%
	SM 6b	Disbursements Subsidy Budget Utilization Rate	Total Disbursement / Total Obligations (Both Net of PS Cost)	5%	(Actual / Target) x Weight		Cannot be validated	90%	90%
	SM 6c	Corporate Fund Budget Utilization Rate	Total Disbursements / Total COB from Internally Generated Fund (Both Net of PS Cost)	5%	(Actual / Target) x Weight		89.39%	90%	90%
	Sub-Total		15%						
LEARNING & GROWTH	SO 5 Establish Quality Management System (QMS)								
	SM 7	Attain ISO 9001:2015 Certification	Actual Accomplishment	5%	All or Nothing	ISO 9001:2015 Certification of 1 Regional Office and 2 Branch Offices	Maintained Existing ISO 9001:2015 Certification and Obtained ISO 9001:2015 Certification for Ilocos Regional Office and La Union Branch Office	Maintain Existing ISO 9001:2015 Certification and Obtain ISO 9001:2015 Certification for One (1) Regional Office and One (1) Branch Office	Maintain Existing ISO 9001:2015 Certification

Objective/Measure	Component			Baseline Data		Target		
	Formula	Weight	Rating System	2021	2022	2023	2024	
SO 6	Enhance Information and Communications Technology (ICT) Infrastructure							
SM 8	Percentage Completion of the ISSP	Total Number of Deliverables ⁵ Due for 2024 Attained / Total Number of Deliverables Due for 2024	5%	(Actual / Target) x Weight	No deliverables implemented	33.33% of 2022 Deliverables Attained	100% Attainment of 2023 Deliverables (Based on the DICT Approved ISSP 2023-2025)	100% Attainment of 2024 Deliverables (Based on the DICT Endorsed ISSP 2024-2026)
SO 7	Enhance Competencies of Employees							
SM 9	Percentage of Employees Required Competencies Met	Total Number of Employees with Required Competencies Met / Total Number of Employees (where Competency Level = Total Number of Employees with Required Competencies Met / Total Number of Employees)	5%	All or Nothing	Competency Baseline of the Organization Established	Competency Baseline Improved	Improvement in the Competency Baseline of the Organization	Increase from 2023 Competency Level
	Sub-Total		15%					
	TOTAL		100%					

For GCG:


ATTY. MARIUS P. CORPUS
 Chairperson

For NFA:


HON. LARRY DEL ROSARIO LACSON
 OIC - Administrator

⁵ Deliverables refer to systems (applications).