

SOUTHERN PHILIPPINES DEVELOPMENT AUTHORITY (SPDA)
Validation of 2023 Performance Scorecard

Component						SPDA Submission		GCG Validation		Supporting Documents	Remarks	
	Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating			
SOCIAL IMPACT	SO 1	Generate Income										
	SM 1	Total Amount of Income Generated	Absolute Amount	20%	(Actual / Target) x Weight	₱11.92 Million	₱5.73 Million	9.61%	₱5.73 Million	9.61%	2023 COA-Annual Audit Report	Target not met.
	SO 2	Generate Local Employment Opportunities										
	SM 2	Total Number of Jobs Generated	Absolute Number	20%	(Actual / Target) x Weight	1,333	134	2.01%	91	1.37%	List of SPDA Project Beneficiaries Certification from Partner Establishments	Target not met.
		Sub-Total		40%				11.62%		10.98%		
STAKEHOLDER	SO 3	Improve Customer Satisfaction										
	SM 3	Percentage of Satisfied Customers	Number of Respondents Who Rated At Least Satisfactory / Total Number of Survey Respondents	10%	(Actual / Target) x Weight If Less Than 80% = 0%	90%	84%	9.33%	91.67%	10%	Rectification of the Compliance Status of Government-Owned or -Controlled Corporations with the Client Satisfaction Measurement as provided by the Anti-Red Tape Authority (ARTA)	Covers external services only. The CSM score refers to the percentage of respondents who rated 'Agree' and 'Strongly Agree' for Service Quality Dimension 0: "I am satisfied with the service that I availed".
		Sub-Total		10%				9.33%		10%		

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FINANCIAL	SO 4	Maximize Asset Utilization									
	SM 4	Number of Partnership Forged for Development/ Utilization of SPDA Assets	Actual Accomplishment	10%	(Actual / Target) x Weight	2	2	10%	1	5%	Copies of Signed Memorandum of Agreement
	SO 5	Ensure Efficient Budget Utilization									
	SM 5a	Obligations Budget Utilization Rate	Total Obligations / DBM-Approved Corporate Operating Budget (Both Net of PS Cost)	5%	(Actual / Target) x Weight	90%	30.23%	1.68%	Cannot be validated	0%	2023 COA Annual Audit Report – Statement of Comparison of Budget and Actual Amounts Statement of Appropriation, Allocation, Obligation, Disbursements and Balances (SAAODB)

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SM 5b	Disbursement Budget Utilization Rate	Total Disbursements / Total Obligations (Both Net of PS Cost)	2.5%	(Actual / Target) x Weight	90%	89.44%	2.48%	Cannot be validated	0%	DBM-Approved Corporate Operating Budget (COB)	to incomplete general ledgers, the absence of subsidiary ledgers, and the lack of details and supporting schedules/aging to substantiate the balances reported as at year end/for the year". Moreover, upon review of SPDA's Budget Monitoring Report and the submitted General Ledger, the CGO C noted inconsistencies in the report.
		Total Disbursements / Total DBM-Approved Corporate Operating Budget (Both Net of PS Cost)	2.5%	(Actual / Target) x Weight	90%	27.03%	0.75%	Cannot be validated	0%		
	Sub-Total		20%				14.91%		5.00%		

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INTERNAL PROCESS	SO 6	Improve Information and Communication Technology										
	SM 6	Implementation of ISSP	Actual Accomplishment	5%	All or Nothing	Board-Approved ISSP for 2023-2025 Submitted to the DICT	Board-Approved SPDA ISSP for 2024-2025 as Submitted to DICT	5%	Board-Approved SPDA ISSP for 2024-2025 as Submitted to DICT	0%	Transmittal Letter to DICT submitting the ISSP Plan 2024-2025 ISSP Strategic Plan 2024-2025 Board Resolution Approving the SPDA's proposed ISSP Plan 2024-2025 and the initial budget	Target not met. It should be noted that the reported accomplishment pertains to the Board-Approved 2024-2025 ISSP. The same was transmitted to the DICT on 02 February 2024, which is beyond the performance year being evaluated.
			Actual Accomplishment	5%	(Actual / Target) x Weight	100% Implementation of the 2023 Deliverables Under the ISSP	Due to Budget constraint, ISSP Deliverables was not implemented	0%	100% Implementation of 2023 Deliverables not attained.	0%	No Supporting Documents Submitted.	Target not met.

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LEARNING AND GROWTH	SO 7	Establish Quality Management System										
	SM 7	Obtain ISO Certification	Actual Accomplishment	10%	All or Nothing	ISO 9001:2015 Certification	Board-Approved SPDA Quality Management System (QMS)	5%	ISO 9001:2015 Certification not attained.	0%	Board Resolution Approving the request of SPDA's proposed Quality Management System (QMS) Certifiable to ISO 9001:2015 Standard	Target not met.
		Sub-Total		20%				10%		0%		
	SO 8	Develop a Competent and Committed Human Resource										
	SM 8	Number of Capacity Building/Staff Development Activities for Staff Conducted	Actual Accomplishment	5%	(Actual / Target) x Weight	10	1	0.50%	1	0.50%	Copy of Training Certificate	Target not met.
	SM 9	Establish Competency Framework	Actual Accomplishment	5%	(Actual / Target) x Weight	Board-Approved Competency Framework, Competency Tables, and Matrix	Board-Approved to Conduct Technical Service on SPDA Competency Framework	5%	No Board-Approved Competency Framework	0%	Board Resolution Approving the Procurement for the Conduct of Competency Assessment	Target not met.
		Sub-Total		10%				5.50%		0.50%		
		TOTAL		100%				51.37%		26.48%		