

NATIONAL HOUSING AUTHORITY (NHA)

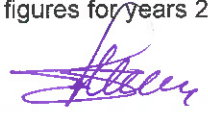

Components					Baseline			Target		
	Objective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024	2024 4 <sup>th</sup> Quarter Tentative	2025
	SO 1	Enhance Provision of Safe, Resilient and Affordable Housing								
SOCIAL IMPACT	SM 1	Percentage of Housing Units and Land Development Started <sup>1</sup>								
		a. Percentage of Residential Lots Started for Land Development	Actual Number of Residential Lots Started for Land Development ÷ Board-approved Target Number of Lots Started for Land Development less Not Covered by DBM-adjusted Funds	1%	Actual over Target	-	-	433 lots	N/A	193 lots 100%
		b. Percentage of Housing Units Started	Actual Number of Housing Units Started ÷ Board-approved Target Number of Housing Units Started less Number of Units Not Covered by DBM-adjusted Funds	3%	Actual over Target	-	-	1,638 units	N/A	181 units 100%
		c. Percentage of House and Lots Started	Actual Number of House and Lots Started ÷ Board-approved Target Number of House and Lots Started less Number of Units Not Covered by DBM-adjusted Funds	6%	Actual over Target	-	-	2,161 house and lots	N/A	1,748 house and lots 100%

<sup>1</sup> SM 1 baseline figures for 2023 are not GCG-validated and the 2024 targets are not applicable since the sub-measures are new in NHA's PES. NHA was unable to provide baseline figures for years 2021 and 2022.

Components					Baseline			Target		
	Objective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024	2024 4 <sup>th</sup> Quarter Tentative	2025
SOCIAL IMPACT	Percentage of Housing Units and Land Development Completed <sup>2</sup>									
	a. Percentage of Residential Lots Developed	Actual Number of Residential Lots Developed ÷ Board-approved Target Number of Residential Lots Developed /less Number of Units Rescheduled or Deferred <sup>3</sup>	1%	Actual over Target	-	-	140 lots	N/A	1,235 lots	100%
	b. Percentage of Housing Units Completed	Actual Number of Housing Units Completed ÷ Board-approved Target Number of Housing Units Completed /less Number of Units Rescheduled or Deferred	3%	Actual over Target	-	-	910 units	N/A	1,306 units	100%
	c. Percentage of House and Lots Completed	Actual Number of House and Lots Completed ÷ Board-approved Target Number of House and Lots Completed /less Number of Units Rescheduled or Deferred	6%	Actual over Target	-	-	10,999 house and lots	N/A	9,949 house and lots	100%

<sup>2</sup> SM 2 baseline figures for 2023 are not GCG-validated and the 2024 targets are not applicable since the sub-measures are new in NHA's PES. NHA was unable to provide baseline figures for years 2021 and 2022.

<sup>3</sup> Units that were rescheduled or deferred as a result of Granted Variation Orders, Issued Work Suspension Orders, and Termination of Contracts.



Components					Baseline			Target			
	Objective/Measure		Formula	Weight	Rating System	2021	2022	2023	2024	2024 4 <sup>th</sup> Quarter Tentative	2025
SOCIAL IMPACT	SM 3	Percentage of Housing Units Ready for Disposition	Actual Number of Residential Units entered into LIS and with Approved Disposition and Pricing Policy ÷ Board-approved Target Number of Units from Completed Projects (past the defects liability period) as of 31 December 2024, less Completed Units under Housing Assistance Program for Calamity Victims (HAPCV), <sup>4</sup> Housing Assistance Program for IPs, and Resettlement Assistance Programs to LGUs	10%	Actual over Target	N/A	N/A	N/A	N/A	N/A	100%
	SM 4	Percentage of Residential Units Awarded to Beneficiaries	Actual Number of Residential Units Awarded ÷ Total Number of Units Ready for Disposition as of Last Working Day of December 2024	10%	Actual over Target	75.99%	unverifiable	59.02%	72.50%	57.98%	72.50%
	SO 2	Strengthen Strategic Partnerships with Stakeholders									
	SM 5	Number of New Partnerships Signed <sup>5</sup>	Actual Number of New Partnerships with MOA/MOU signed during the year	5%	Actual over Target	3	8	11	N/A	5	11

<sup>4</sup> HAPCV includes Typhoon Yolanda Permanent Housing Program, 6.5 Magnitude Leyte Earthquake, HAPCV-Z3R, and Typhoon Sendong.  
<sup>5</sup> SM 5 baseline figures from 2021-2023 are not GCG-validated and the 2024 target is not applicable since these measures are included for the first time in NHA's PES.





Components					Baseline			Target			
	Objective/Measure		Formula	Weight	Rating System	2021	2022	2023	2024	2024 4 <sup>th</sup> Quarter Tentative	2025
	SO 3	Improve Stakeholder Satisfaction									
	SM 6	Percentage of Satisfied Customers	Number of Respondents who gave <i>at least</i> a Satisfactory rating ÷ Total Number of Respondents	10%	Actual over Target  <i>If lower than 80% = 0%</i>	97%	<i>Noncompliant</i>	Non-compliant as per ARTA validation	90%	Ongoing	90%
		Subtotal		55%							
	SO 4	Ensure Efficient Budget Management									
FINANCIAL	SM 7	Budget Utilization Rate									
		a. GAA Subsidies – amounts obligated	Total Obligations ÷ Total Subsidy (Current and prior years)	2.5%	Actual over Target	-	81.10%	Unverifiable	90.00%	89.24%	90%
		b. GAA Subsidies – amounts disbursed	Actual Disbursements ÷ Total Obligated Subsidy (Current and prior years)	2.5%	Actual over Target	-	-	-	90.00%	No data	90%
		c. Corporate Funds – CO & MOOE	Actual Disbursements ÷ Total COB (Net of PS Cost)	2.5%	Actual over Target	35.20%	34.92%	21.45%	90.00%	23.75%	90%
		d. Downloaded Funds or Trust Funds	Actual Disbursements ÷ Scheduled Disbursements	2.5%	Actual over Target	-	-	-	90.00%	33.76%	90%

Components					Baseline			Target			
	Objective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024	2024 4 <sup>th</sup> Quarter Tentative	2025	
FINANCIAL	SO 5	Ensure Efficient Asset Management									
		Collection Efficiency Rate (CER)									
	SM 8	a. Collection Efficiency Rate for Active Accounts	[Collection from Awardees/Beneficiaries Add: Entrusted Collections from Beneficiaries (Found in "Other Non-Current Assets" Notes to FS) Less: Collections from Problem Accounts] ÷ Total Amount Due	7%	Actual over Target	Unverifiable	Unverifiable	Unverifiable	50%	33.76%	56%
		b. Amounts Collected from Problem Accounts <sup>6</sup>	Actual Total Collections from Problem Accounts	3%	Actual over Target	₱156.92 million	₱322.93 million	₱266.84 million	N/A	₱453.50 million	₱478.87 million
		Subtotal		20%							
INTERNAL PROCESS	SO 6	Maximize Utilization of Information and Communication Technology									
	SM 9	Percentage of Information Systems Strategic Plan (ISSP) Projects Completed	Total Number of Information Systems (IS) and ICT Projects Due for 2025 Attained ÷ Total Number of Target IS and ICT Projects Due for 2025	5%	Actual over Target	25% of 2021 Deliverables Completed	Completed 1 out of 8 Target Deliverables for the Year (Data Center Migration and Network Rehabilitation)	Completed one (1) system out of the eight deliverables in 2023	100% Attainment of the 2024 ISSP Deliverables	80% Completion (with ongoing request for reconsideration of targets submitted to DICT)	100% Completion of the 2025 Deliverables (based on the DICT-approved/endorsed ISSP)
	SO 7	Maintain Quality Management System									
	SM 10	Compliance with Quality Standards (ISO QMS)	Actual Accomplishment	10%	All or Nothing	ISO 9001:2015 Certification Attained	ISO 9001:2015 Certification Maintained	ISO 9001:2015 Certification Maintained	Retain ISO 9001:2015 Re-certification	Recertification issued 11 Nov 2024	Pass 1 <sup>st</sup> Surveillance Audit
		Subtotal		15%							

<sup>6</sup> SM 8a baseline figures from 2021-2023 are not GCG-validated and the 2024 target is not applicable since these measures are included for the first time in NHA's PES.



Components					Baseline			Target			
	Objective/Measure		Formula	Weight	Rating System	2021	2022	2023	2024	2024 4 <sup>th</sup> Quarter Tentative	2025
LEARNING AND GROWTH	SO 8	Enhance Competency and Risk Reduction Program									
	SM 11	Percentage of Employees Meeting Required Competencies <sup>7</sup>	Plantilla Employees with Required Competencies Met ÷ Total Number of Filled Plantilla as of Yearend	5%	Actual over Target	Competency Baseline Established	48%	53%	Increase from 2023 Actual Competency Level	55%	60%
	SM 12	Development and Implementation of Disaster Risk Reduction and Management (DRRM) Plan	Actual Accomplishment	5%	All or Nothing	-	-	-	-	-	Board Approved Public Service Continuity Plan (PSCP)
		Subtotal		10%							
		Total		100%							
Bonus Strategic Measures											
	Gender and Development (GAD) Budget Utilization		Total Budget Utilized for GAD ÷ Total COB	1%	All or Nothing	-	-	-	-	30%	5% of Total Budget

<sup>7</sup> SM 11 baseline figures for 2022 and 2023 are not GCG-validated and were provided by NHA based on the revised formula for this measure starting 2025.



Components					Baseline			Target		
	Objective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024	2024 4 <sup>th</sup> Quarter Tentative	2025
	ISO Certification on Environmental Management System or Business Continuity Management System	Actual Accomplishment	1%	All or Nothing	-	-	-	-	N/A	ISO 14001:2015 or ISO 22301:2019 Certification

For GCG:

  
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