

DBP DATA CENTER, INC. (DCI)

	Component				Baseline Data			Target	
	Objective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024	
STAKEHOLDERS	SO 1	Provide Quality and Timely IT Services to Priority Areas to Support their Business Operations							
	SM 1	Number of New Projects	Absolute Number of Signed Memorandum of Agreements (MOA) or Notice of Award (NOA)	20%	(Actual/Target) x Weight	8 Signed MOA / NOA	7 Signed MOA / NOA	8 Signed MOA / NOA	10 Signed MOA / NOA
	SM 2	Percentage of Deliverables Completed	Number of Contracts with Accomplished Deliverables Due for 2024 / Total Number of Contracts with Deliverables Due for 2024	20%	(Actual/Target) x Weight	21.43%	75%	100% of the Development Contracts with Deliverables Due for 2023 Completed	100% of the Development Contracts with Deliverables Due for 2024 Completed
	SO 2	Improve Customer Satisfaction							
	SM 3	Percentage of Satisfied Customers ¹	Total Number of Respondents Who Gave a Rating of At Least Satisfactory / Total Number of Respondents	5%	(Actual / Target) x Weight If Below 80% = 0%	82.35%	78%	90%	90% ²
	Sub-Total								45%

¹ The baseline data provided is based on the survey results using the methodology of the Governance Commission.

² Based on GCG-ARTA JMC No. 1, series of 2023. Covers customers availing the GOCC's **external services** only.

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	Component				Baseline Data		Target		
	Objective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024	
FINANCIAL	SO 3	Generate Revenues to Support its Own Operations and Provide Returns of Investments to the Stockholders							
	SM 4	Value of Services	Absolute Year-end Amount of Gross Revenue	15%	(Actual/Target) x Weight	₱152.45 Million	₱219.98 Million	₱278.81 Million	₱765.36 Million
	SM 5	Net Income After Tax (NIAT)	Total Income Less Total Expenses	10%	(Actual/Target) x Weight	(₱1.31 Million)	₱8.05 Million	₱8.94 Million	₱79.30 Million
	SM 6	Disbursements Budget Utilization Rate (BUR)	Total Disbursements / Total Corporate Operating Budget as Noted by the DBP (Both Net of PS Cost)	5%	(Actual/Target) x Weight	N/A	90.63%	90%	90%
		Sub-Total		30%					

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Component		Baseline Data				Target		
Objective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024	
SO 4	Develop and Implement Quality Management and Technological Systems to Support Operations							
SM 7a	Attain ISO 9001:2015 Certification	Actual Accomplishment	5%	All or Nothing	Measure excluded	No ISO 9001:2015 Certification	Attain ISO 9001: 2015 Certification	Attain ISO 9001:2015 Certification
SM 7b	Attain ISO 27001 Certification	Actual Accomplishment	5%	All or Nothing	N/A	N/A	N/A	Attain ISO/IEC 27001 Certification
SM 8a	Percentage of Completion of the ISSP	Total Number of Deliverables Due for 2024 Attained / Total Number of Deliverables Due for 2024	5%	(Actual / Target) x Weight	N/A	0% Attainment of 2022 Deliverables (Based on DICT Endorsed / Approved ISSP 2021-2023)	100% Attainment of 2023 Deliverables (Based on DICT Endorsed / Approved ISSP 2021-2023)	100% Attainment of 2024 Deliverables (Based on DICT Endorsed / Approved ISSP 2022-2024)
SM 8b	Development of ISSP 2025-2027	Actual Accomplishment	5%	All or Nothing	N/A	N/A	N/A	Submission of Board-Approved ISSP 2025 to 2027 to the DICT
	Sub-Total		20%					

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		Component			Baseline Data		Target		
Objective/Measure		Formula	Weight	Rating System	2021	2022	2023	2024	
LEARNING AND GROWTH	SO 5	Empower Professional Workforce							
	SM 9	Percentage of Employees with Required Competencies Met	Competency Baseline 2024 – Competency Baseline 2023 (where Competency Level = Total Number of Employees with Required Competencies Met / Total Number of Employees)	5%	All or Nothing	No Board-Approved Competency Model and Competency Baseline Established	Board-Approved Competency Framework Competency Baseline Not Established	Improvement in the Competency Baseline	Improvement from the 2023 Competency Level
		<i>Sub-Total</i>		5%					
		Total		100%					

For GCG:


ATTY. MARIUS P. CORPUS
 Chairperson

For DCI:


FAUSTINO D. IGNACIO
 Chairman


MICHELSON LEE LUAKIAN
 President and CEO (PCEO)