

DBP DATA CENTER, INC. (DCI)  
Validation Result of the 2024 Performance Scorecard

STAKEHOLDERS	Component					DCI Submission		GCG Validation		Supporting Documents	GCG Remarks
	Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating <sup>1</sup>	Actual	Rating		
	SO 1	Provide Quality and Timely IT Services to Priority Areas to Support their Business Operations									
SM 1	Number of New Projects	Absolute Number of Signed Memoranda of Agreement (MOA) or Notice of Award (NOA)	20%	(Actual / Target) x Weight	10 Signed MOA / NOA	13 Signed MOAs	20%	14 Signed MOAs	20%	Copies of Notarized MOA	DCI's accomplishments refer to its projects with the following agencies: <ul style="list-style-type: none"><li>• Department of Information and Communication Technology (2 projects)</li><li>• Procurement Service – Department of Budget and Management</li><li>• Development Bank of the Phils.</li><li>• Land Transportation Office (2 Projects)</li><li>• LGU of Maco</li><li>• Cebu South Medical Center</li><li>• Amang Rodriguez</li><li>• San Pablo Manufacturing Corporation</li><li>• Municipal Government of Bantayan</li><li>• Municipality of Malolos</li><li>• APO Production Unit, Inc.</li><li>• Zamboanga Norte Medical Hospital</li></ul>

<sup>1</sup> Based on the submission dated 29 May 2025.

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SM 2	Percentage of Deliverables Completed	Number of Contracts with Accomplished Deliverables Due for 2024 / Total Number of Contracts with Deliverables Due for 2024	20%	(Actual / Target) x Weight	100% of the Development Contracts with Deliverables Due for 2024 Completed	DICT (Managed Services) / PS-DBM (DMS) / Bureau of Immigration (HRIS) / DICT (Subic Data Center) / APO (Applied Threat Intelligence)	20%	67%	13.33%	Memoranda of Agreement Project Plans and Timelines Letter Transmittals / Certificate of Acceptance or Completion Billing Statement / Official Receipts	DCI was able to complete the deliverables for four (4) out of six (6) contracts with 2024 deliverables.
	SO 2 Improve Customer Satisfaction										
	Percentage of Satisfied Customers <sup>2</sup>	Total Number of Respondents Who Gave a Rating At Least Satisfactory / Total Number of Respondents	5%	(Actual / Target) x Weight  If Below 80% = 0%	90% <sup>3</sup>	83.65%	5%	No CSM Report Submitted to ARTA	0%	Harmonized Client Satisfaction Measurement (CSM) Results of GOCCs Covered by R.A. No. 10149 as endorsed by the Anti-Red Tape Authority (ARTA)	CSM Results as endorsed by ARTA indicated "Non-compliant" Status and noted "No submission as of 25 May 2025."
Sub-total			45%				45%		33.33%		

<sup>2</sup> The baseline data provided is based on the survey results using the methodology of the Governance Commission.

<sup>3</sup> Based on GCG-ARTA JMC No. 1, series of 2023. Covers customers availing the GOCC's external services only.



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FINANCIAL	SO 3	Generate Revenues to Support its Own Operations and Provide Returns of Investments to the Stockholders										
	SM 4	Value of Services	Absolute Year-end Amount of Gross Revenue	15%	(Actual / Target) x Weight	₱765.36 Million	₱679.12 Million	13%	₱679.12 Million	13.31%	2024 Commission on Audit (COA) Annual Audit Report	DCI's total revenue is composed of Service and Business Income amounting to ₱679.117 Million and Other Business Income of ₱5,977.
	SM 5	Net Income After Tax (NIAT)	Total Income Less Total Expenses	10%	(Actual / Target) x Weight	₱79.30 Million	₱30.61 Million	4%	₱32.59 Million	4.11%	2024 COA Annual Audit Report	The validated accomplishment is computed from a total revenue of ₱681.116 Million less total expenses of ₱638.321 Million and income tax of ₱10.204 Million.
	SM 6	Disbursements Budget Utilization Rate (BUR)	Total Disbursements / Total Corporate Operating Budget as noted by the DBP (Both net of PS Cost)	5%	(Actual / Target) x Weight	90%	113%	5%	22.83%	1.27%	2024 COA Annual Audit Report 2024 Statement of Allotment, Obligation, and Balances	The utilization rate is based on DCI's total budget of ₱510.43 Million and disbursements of ₱116.53 Million, excluding expenses that were accrued and unpaid in 2024 amounting to ₱462.54 Million.
		Sub-total			30%			22%		18.69%		

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INTERNAL PROCESS	SO 4		Develop and Implement Quality Management and Technological Systems to Support Operations									
	SM 7a	Attain ISO 9001:2015 Certification	Actual Accomplishment	5%	All or Nothing	Attain ISO 9001:2015 Certification	Attained ISO 9001:2015 Certification	5%	ISO 9001:2015 Certification Attained	5%	ISO 9001:2015 Certification	The ISO 9001:2015 Certificate of DCI is valid from 17 December 2024 to 16 December 2027.
	SM 7b	Attain ISO 27001 Certification	Actual Accomplishment	5%	All or Nothing	Attain ISO/IEC 27001 Certification	Preparedness for ISO/IEC 27001 Certification	0%	ISO/IEC 27001 Certification Not Attained	0%	-	Target not met.
	SM 8a	Percentage of Completion of the ISSP	Total Number of Deliverables Due for 2024 Attained / Total Number of Deliverables Due for 2024	5%	(Actual / Target) x Weight	100% Attainment of 2024 Deliverables (Based on DICT Endorsed / Approved ISSP 2022-2024)	1 of 2 = Attainment of 2024 Deliverables (Based on DICT Endorsed / Approved ISSP 2022-2024	3%	One (1) out of two (2) deliverables completed	2.5%	Certificate of Software Quality Assurance	DCI has two (2) deliverables for 2024: (a) Project Management System (PMS) and (b) Asset Management System; however, it was only able to provide supporting documents for the completion of PMS.
	SM 8b	Development of ISSP 2025-2027	Actual Accomplishment	5%	All or Nothing	Submission of Board-Approved ISSP 2025 to 2027 to the DICT	Board-Approved DCI ISSP 2025 to 2027 submitted to DICT on 12/17/2024	5%	Board-Approved ISSP 2025 to 2027 to the DICT	5%	Board-Approved ISSP 2025 to 2027 as submitted to DICT (with receipt stamp from DICT	Target met.
		Sub-total			20%			13%		12.5%		



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LEARNING & GROWTH	SO 5	Empower Professional Workforce										
	SM 9	Percentage of Employees with Required Competencies Met	Competency Baseline 2024 - Competency Baseline 2023 (where Competency Level = Total Number of Employees with Required Competencies Met / Total Number of Employees)	5%	All or Nothing	Improvement from the 2023 Competency Level	Improvement of 2024 Competency Level from the 2023 Competency Level by 0.37 (1.68 from 1.31)	5%	Competency Baseline Decreased	0%	Competency Framework Excel File of the Computation of the 2023 and 2024 Competency Levels Competency Assessment Forms	Based on the Governance Commission's computation using the new formula, the competency level of DCI decreased from the 2023 level of 55% (11 out of 20 employees) to 48% in 2024 (12 out of 25 employees).
		Sub-total		5%				5%		0%		
		TOTAL		100%				85%		64.52%		

Annex A Reviewed and Certified Correct by:

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