

**NATIONAL HOUSING AUTHORITY
Interim Performance Scorecard**

Indicator	Weight	Targets	Accomplishment		CGO-A Validation		Supporting Documents	Remarks
	2013	2013	Actual	Rating	Score	Rating		
MFO 1: Comprehensive Housing & Community Development Plan								
Quantity 1 : Projects submitted to Management for approval with community consultations	15%	147	157	15.00%	157	15.00%	<ul style="list-style-type: none"> • Memorandum signed by the GM (Project Proposal) • Memorandum of Agreement • LIAC Resolution, LOGs 	• Accepted
Quantity 2: Establishment and activation of Local Inter-agency Committees (LIACs)/ Project Inter-agency Committees (PIACs) in all projects	10%	147	158	10.00%	158	10.00%	<ul style="list-style-type: none"> • LIAC Resolution • Local Executive Orders • Sanggunian Resolutions • Memorandum of Agreement • Minutes of Meeting 	• Accepted
Timeliness: Period to Prepare and submit the HCDP to Management	5%	6 months	5 months	5.00%	5 months	5.00%	<ul style="list-style-type: none"> • Bid out projects – Publication/ Advertisement and NTP • Community Initiative Approach (CIA) – Tripartite Agreement among developer, HOA and NHA and MOA between NHA and developer/LOG • LGU Implemented – Approval of project proposal and MOA between NHA and concerned LGU. 	• Accepted
Subtotal	30%			30.00%		30.00%		

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MFO 2: Provision of Housing & Basic Services, Community Facilities, and other Housing Assistance								
Quantity 1: Number of housing units started								
<i>a. ISFs Housing Program</i>	8%	36,311	48,184	8.00%	48,184	8.00%	<ul style="list-style-type: none"> • Bid out projects – Notice of Award • CIA – MOA between NHA and developer • LGU Implemented – MOA between NHA and LGU 	• Accepted
<i>b. AFP/PNP Housing Program</i>	0%	0	0	0.00%	0	0.00%		
<i>c. Other Housing programs</i>	2%	21,446	15,254	1.42%	15,254	1.42%		
Quantity 2a: Number of housing units awarded	5%	27,869	19,042	3.42%	19,042	3.42%	<ul style="list-style-type: none"> • Certification from AMO on Loan Documentation based on individual loan documents • Samples of individual loan agreements per project 	• Accepted
Quantity 2b: No. of housing units turned-over to AFP/PNP Housing Board	5%	17,751	21,605	5.00%	21,605	5.00%	<ul style="list-style-type: none"> • Certificate of Acceptance from the AFP/PNP housing Board 	• Accepted
Quality 1: No. of resettled beneficiaries provided access to livelihood trainings and other interventions	5%	21,000	24,138	5.00%	24,138	5.00%	<ul style="list-style-type: none"> • Certification from AMOs on the livelihood intervention provided based on the list of beneficiaries provided access to livelihood • Attendance sheets (original were presented) • MOA with partner agencies 	• Accepted
Quality 2: No. of Homeowners' Associations (HOAs) organized	5%	36	64	5.00%	22	3.06%	<ul style="list-style-type: none"> • Certificate of Registrations by HLURB • Submitted application to HLURB • Minutes of Election 	• Some Certifications issued are dated before 01 January 2013 and after 31 December 2013. NHA included these on

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							<ul style="list-style-type: none"> Contract Agreement 	the grounds that these HOAs were reactivated in 2013, but no supporting documents were submitted. Only 22 HOAs have documents dated 2013.
Timeliness 1a: Completion of Bidded Out Projects in the year within the agreed schedule	5%	15%	29%	5.00%	29%	5.00%	<ul style="list-style-type: none"> Certification issued by AMOs on Completion and on-schedule Project Completion inspection report 	<ul style="list-style-type: none"> Out of the 13 projects, 4 were completed within agreed schedule
Timeliness 1b: Completion of Off-Site Projects in the year within the agreed schedule	5%	20%	71%	5.00%	71%	5.00%	<ul style="list-style-type: none"> Certification issued by AMOs on Completion and on-schedule Project Completion attested to by homeowners President Photo documentations 	<ul style="list-style-type: none"> Out of the 7 projects, 5 were completed within the agreed schedule
Financial 1: Budget utilization rate	10%	87%	64%	7.36%	64%	7.36%	<ul style="list-style-type: none"> Certification from FMD on the utilization based on the COB and approved RFAs Compilation of all RFAs approved 	<ul style="list-style-type: none"> Out of the ₱19.61Bn released in 2013, only ₱12.63Bn has been obligated
Financial 2: Collection Efficiency (Residential accounts)	10%	26%	29%	10.00%	29%	10.00%	<ul style="list-style-type: none"> Certification from Treasury Department on efficiency based on the total amount due and actual collection 	<ul style="list-style-type: none"> NHA has already excluded problematic accounts.
Subtotal	60%			55.20%		53.25%		

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General Administrative Support								
Quantity: No. of processes put into manual	10%	3 manuals ³	3 manuals	10.00%	3 manuals	10.00%	<ul style="list-style-type: none"> • Copy of the 3 Manuals same with the target submitted to and received by the Office of the General Manager 	<ul style="list-style-type: none"> • The Manuals were not based on the ISO-prescribed format. • For 2014. It should be made clear that the Manuals should conform to the ISO format.
Subtotal	10%			10.00%		10.00%		
GRAND TOTAL	100%			95.20%		93.25%		

³ (1) Updated Manual of Operations of Treasury Dept., (2) Livelihood & Affordability Enhancement Manual, and (3) Updated AITECH Accreditation Manual