

**SOCIAL SECURITY SYSTEM
Interim Performance Scorecard**

Indicator	Formula	Weight	Target	Accomplishment		CGOA Validation		Supporting Documents	Remarks
			2013	2013	Rating	Score	Rating		
MFO 1: Service Delivery Improved									
Quantity 1: Number of Physical Examination (PE) Centers implemented	Absolute figure (cumulative)	6%	55	55	6%	54	5.89%	Management report endorsed to the Board of Directors	Actual count of PE Centers is 54 based on submission
Quantity 2: Number of branches opened	Absolute figure	7%	3	3	7%	3	7.00%	Management report endorsed to the Board of Directors	
Quantity 3: Number of service centers opened	Absolute figure	7%	12	18	7%	18	7.00%	Management report endorsed to the Board of Directors	
Quantity 4: Number of short-term educational loans distributed	Absolute figure	6%	41,000	56,884	6%	56,884	6.00%	Management report endorsed to the Board of Directors	
Quality 1: CSC ARTA rating	Percentage	6%	85%	82.66%	5.84%	82.66%	5.83%	Actual CSC issuance	
Quality 2: Number of ISO-certified branches	Absolute figure	0%	n/a	n/a	0%	n/a	0%	Copy of ISO certifications	
Financial 1: Amount of benefits, in ₱ Billion	Absolute figure	10%	92.8	91.42	9.85%	91.4	9.85%	Financial report	Report shows 91.40 billion, not 91.42 billion as reported.
Subtotal of Weights:		42%			41.69%		41.57%		

MFO 2: Fund Viability Ensured									
Quality 1: Percentage of paying members	Number of paying members / total number of private sector employees (per DOLE)	8%	29%	31.12%	8%	31.12%	8.00%	Management report endorsed to the Board of Directors	
Financial 1: Amount of contributions collected, in ₱ B	Absolute figure	10%	103.27	103.06	9.98%	103.01	9.97%	Financial report	SSS corrected the amt of contributions.
Financial 2: Return on Investment (ROI)	Absolute figure	10%	6.50%	8.32%	10%	9.17%	10.00%	Management report endorsed to the Board of Directors	Reported figure is based on interim ROI. Figures adjusted to reflect full year performance, resulting into an increased ROI.
Financial 3: Net Revenue, in ₱ Billion	Absolute figure	20%	30.8	36.37	20%	36.36	20.00%	Financial report	Reported figure is based on interim net revenue. Figures adjusted to reflect full year performance, resulting into increased net revenues.
Subtotal of Weights:		48%			47.98%		47.97%		
General Administrative Services									
Financial 1: Administrative expense loading	Actual OPEX / Charter Limit	10%	<= 67.7%	50.71%	10%	57.03%	10.00%	Financial report	Reported figure is based on interim administrative expense loading. Figures adjusted to reflect full year performance, resulting into increased loading.
Subtotal of Weights:		10%			10.00%		10.00%		
Total of Weights		100%			99.67%		99.54%		