

LOCAL WATER UTILITIES ADMINISTRATION

Objective/Measure	Component Formula	Weight	Rating System ^{a1}	Baseline		Target		
				2016	2017	2018	2019	
SO 1 Expand Coverage and Reliable Water Service at Affordable Rates								
SM 1	Households that can be served with increased access to water (Level 3)	Actual number of households served by all WDs	0%	Actual / Target	4.11 M	4.353 M	4.55 M	4.8 M
		Subtotal	0%					
SO 2 Provide Adequate Sanitation								
SM 2	Number of non-operational WDs to be operationalized	Absolute number	4%	Actual / Target x Weight	2	2	69	6
SM 3	Percent of water-served population offered sanitation services (in WDs with Septage Management Program within the Manila Bay Area)	No. of water served population provided access to basic sanitation / Total water-served population	10%	Actual / Target x Weight	NA	NA	NA	12%
		Subtotal	14%					
SO 3 Ensure Reliable and Economically Viable Water Districts								
SM 4	Percentage of Operational WDs with at least 90% collection efficiency	Number of WDs with at least 90% collection efficiency/ Total operational WDs	5%	Actual / Target x Weight	NA	89% (468/523)	72.18% (345/478)	75.57%
SM 5	Percentage of WDs with completed NRW Reduction Program [Strategic Initiative Profile I]	No. of WDs with completed NRW Reduction Program / No. of operational WDs with more than 30% NRW.	5%	Actual / Target x Weight	NA	NA	NA	20%
SM 6	Percentage of Operational WDs compliant with PNSDW	PNSDW Compliant Operational WD / Total	5%	Actual / Target x Weight	42.22% (217/514)	33.78% (177/524)	95%	69.14% (354/512)

SOCIAL IMPACT

CUSTOMERS/
STAKEHOLDERS

		Component			Baseline		Target		
Objective/Measure	Formula	Weight	Rating System ^{a/}	2016	2017	2018	2019		
	(bacteriological test, physical, chemical test)	Operational WD with access to laboratories							
CUSTOMERS/ STAKEHOLDERS	SO 4 Institutionalize Good Governance in Water Districts								
	SM 7	Percentage of WDs compliant to good governance conditions (Citizens Charter, FOI, APP, COA, Financial Reports, Aging of Cash Advance)	Number of compliant WDs / Total Operational WDs (less JV)	5%	Actual/Target x Weight	NA	NA	28.03% (134/478)	33.33% (161/483)
	SM 8	Percentage of Satisfied Customers	Number of respondents which gave at least a Satisfactory rating / Total number of respondents	5%	(Actual / Target) x Weight 0% = If less than 80%	NA	NA	90% of respondents	90% of respondents
			Subtotal	25%					
	SO 5 Ensure the Financial Viability and Sustainability of LWUA Operations								
FINANCE	Recovery of non-performing loans [Strategic Initiative Profile II]								
	SM 9	a. Cash Collection	Actual Amount	5%	Actual / Target x Weight	64 M	141 M	260 M	150 M
		b. No. of WDs Granted with Debt Relief	Actual Number of WDs	3%	Actual / Target x Weight	3 WDs	9 WDs	NA	8 WDs
	SM 10	Collection Efficiency Ratio (Performing Loan)	Total Collections (PLs) / Total Billings (PLs)	12%	Actual / Target x Weight	99% (0.963B/0.973B)	98.08% (0.798B/0.813B)	95%	95%
SM 11	Settlement of dividends in arrears	Milestone	2%	All or nothing	₱100.19M	₱280.37M	₱280M	₱284M	

	Objective/Measure	Component			Baseline		Target		
		Formula	Weight	Rating System ^{a/}	2016	2017	2018	2019	
FINANCE	SM 12	Percentage of payment of LWUA's loans payable – current portion	Payment / Loans Payable	3%	Actual / Target x Weight	100% (439M/439M)	100% (390M/390M)	100% (420M/420M)	100% (461M/461M)
	Subtotal			25%					
SO 6 Ensure Competent Delivery of Financial, Technical and Institutional Development Assistance									
INTERNAL PROCESS	Percentage of projects (with NCA) completed during the year								
	SM 13	a. Started during the year (single-year projects)	Projects (with NCA) completed / Projects with NCA	3%	Actual / Target x Weight	NA	NA	NA	100%
		b. Carry-over projects from previous year (multi-year projects)		3%	Actual / Target x Weight	NA	NA	NA	100%
	SM 14	Conduct of sanitation feasibility studies	Percentage of sanitation FS completed	10%	Actual / Target x Weight	NA	NA	43%	100% (52 WDs)
	GAA Funds utilization rate								
	SM 15	a. Carry-over	Total Funds Disbursed / Total Funds available and obligated at the beginning of the year	6%	Actual / Target x Weight	NA	NA	100%	100%
b. Current		Cash Bisbursed / Total Cash Program	4%	Actual / Target x Weight	NA	NA	23%	100% (325M/325M)	
Subtotal			26%						
LE	SO 7 Develop a Competent and Efficient Workforce of Dedicated Civil Servants								

Objective/Measure		Component			Baseline		Target	
		Formula	Weight	Rating System ^{a/}	2016	2017	2018	2019
SM 16	ISO 9001:2015 Certification	Milestone	5%	All or nothing	Management-approved QMS manual (ISO 9001:2008)	MOA still under review by DAP	ISO Certification of one core process (Regulation)	Passed Surveillance Audit
SM 17	Percentage of employees with required competencies met	Milestone	5%	All or nothing	Generic Competency Model	List of Competencies per Level only	Establish Baseline	Establish Baseline
Sub-total			10%					
TOTAL			100%					

a/ But not to exceed the weight assigned per indicator.