

**NATIONAL TRANSMISSION CORPORATION (TRANSCO)
Recalibrated 2020 Performance Scorecard**

Component				Baseline Data		Targets			
Objective/Measure	Formula	Weight	Rating System	2017	2018	2019	2020		
CUSTOMERS/STAKEHOLDERS	SO 1	Enhance customer/stakeholders Satisfaction in line with the mandates of TRANSCO							
	SM 1	Percentage of Satisfied Customers	$\frac{\text{No. of Satisfied Respondents}}{\text{Total No. of Respondents}}$	10.00%	Actual/Target 0% = if less than 80%	4.13 (Satisfactory)	98.16%	90% Satisfied Customers	90% Satisfied Customers*
	SO 2	Ensure continuous supply of electricity							
	SM 2	System Availability (SA) (Measures the long-term average fraction of time that a component or system is in service and satisfactorily performing its intended function)	$\frac{\text{The sum for all circuit hours available}}{\text{(Number of circuits)} \times \text{(Number of hours in period)}}$	5.00%	Actual/Target	Luzon - 99.36% Visayas - 99.78% Mindanao - 99.72%	Luzon - 99.38% Visayas - 99.78% Mindanao - 99.84%	Luzon - 99.19% Visayas - 99.52% Mindanao - 99.53%	Luzon - 99.19% Visayas - 99.52% Mindanao - 99.53%

* Using the Enhanced Standard Methodology and Questionnaire developed by GCG.

Component				Baseline Data		Targets		
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SM 3	System Interruption Severity Index (SISI) (Measures the severity of interruption (in system-units) of a single delivery point or a system)	Ratio of the unserved energy to the system peak load: $\frac{\{\text{MW lost} \times \text{duration}(\text{min})\}}{\text{System Peak Load (MW)}} \times 100\%$	5.00%	Actual/Target	Luzon - 5.80 mins. Visayas - 15.56 mins. Mindanao - 46.38 mins.	Luzon - 3 mins. Visayas - 27.34 mins. Mindanao - 28.29 mins.	Luzon - 17.96 mins. Visayas - 121.83 mins. Mindanao - 30.74 mins.	Luzon- 17.96 min. Visayas- 121.83 min. Mindanao - 30.74 min.
SO 3	Ensure uninterrupted access for the operation and maintenance by the NGCP of the existing transmission lines and other transmission-related facilities							
CUSTOMERS/STAKEHOLDERS	SM 4	No. ROW Claims/cases approved for settlement or Expropriation Cases Initiated	8.00%	Actual/Target	115	61(134 expropriation cases initiated and 27 approved for settlement)	200	<u>122</u>
		\sum No. of Expropriation Cases Initiated		Actual/Target				
SO 4	Efficient administration of the Feed-in Tariff (FIT) Allowance Fund**							
SO 5	Ensure NGCP's implementation of corrective actions based from the findings by TRANSCO thereby contributing to the continuous and reliable supply of electricity							

** Measure on “timely release of payments to RE Developers” excluded. Outcome measures under Customers Satisfaction Rating.

Component				Baseline Data		Targets			
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	SM 5	Total number of major findings/observations corrected	\sum No. of major findings/observations corrected over Total agreed major observations for correction	5.00%	Actual/Target	75.27%	60.66%	81%	<u>73.74%</u>
	SM 6	Total number of minor findings/observations corrected	\sum No. of minor findings/observations corrected over Total agreed minor observations for correction	5.00%	Actual/Target	79.97%	73.31%	83%	<u>64.22%</u>
	Subtotal			38.00%					
SO 6	Ensure TRANSCO's operational viability								
FINANCIAL	SM 7	Reduction of Construction Work-in-progress (CWIP) presented under Comprehensive Income (Loss) Account)	Actual amount of CWIP reduced	5.00%	Actual/Target	Submission of Board-Approved Action Plan	₱1.05 Billion	₱1.05 Billion	₱3.10 Billion
	SM 8	Cost Efficiency-Transco	Controllable OPEX/ Revenues	8.00%	Actual/Target	0.024	0.0283	0.04781	0.0516 for every ₱1 revenue generated

Component					Baseline Data		Targets		
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	SM 9	Collection of Revenues for ROW Related CAPEX	Actual amount collected	(5.00%)	Actual/Target	₱358.53 M	₱361.52M	₱358 M	<i>Removed</i>
	SM 10	Number of Monitoring Reports on Estimated Recovery Payment	∑ No. of Monitoring Reports on Estimated Recovery Payment	3.00%	Actual/Target	Submission of three (3) reports on Estimated Recovery Payments	4	4	4
	Subtotal			21.00%					
INTERNAL PROCESS	SO 7	Enhance performance on mandated roles and responsibilities							
	SM 11	Collection Efficiency (FIT-All)	Fit-All Fund Collection over Total Fit-All Fund Receivables	4.00%	Actual/Target	93.77%	94.04%	94%	<u>85%</u>
	SM 12	TRFLAT Annual Report Submitted to DOE, ERC and NGCP	Annual Report Submitted to DOE, ERC and NGCP	5.00%	Pass or Fail	Joint conduct of 8 TRFLAT meetings with PSALM and one TRFLAT report	1 Annual Report	1 Annual Report	1 Annual Report

Component				Baseline Data		Targets			
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SM 13	Percentage of NGCP Projects reviewed (technical review/assessment within forty-six (46) days)	Projects reviewed and acted upon within 46 working days from publication date over Projects filed by NGCP	5.00%	Actual/Target	16/16 projects within 60 days (100%)	23/23 projects within 50 working days	100%***	100% (within 46 days)	
SM 14	Number of Final Inspection Reports submitted to NGCP within 13 working days	\sum No. of Final Inspection Reports submitted to NGCP within 13 working days over \sum No. of Scheduled Inspections	7.00%	Actual/Target	77	59	85	<u>63</u> (out of 66 conducted inspections)	
SM 15	No. of ROW Claims validated	\sum Actual number of ROW claims validated	8.00%	Actual/Target	205	227	276	<u>173</u>	
INTERNAL PROCESS	SO 8	Divest remaining sub-transmission assets (STAs) to qualified distribution utilities even as the operation and maintenance of such assets are already transferred to NGCP							
	SM 16	No. of Signed Joint Application	\sum No. of Signed Joint Applications filed with ERC	2.00%	Actual/Target	1	2	2	2
	Subtotal		31.00%						

*** Subject to compliance with Republic Act 11032: "An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, Amending for the Purpose Republic Act No. 9485, Otherwise Known as the Anti-Red Tape Act of 2007, and for Other Purposes", signed 28 May 2018.

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SO 9	Comprehensively link individual performance to the goals of the organization								
LEARNING AND GROWTH	SM 17	Percentage of employees with required competencies met	No. of employees with Required <u>Competencies Met</u> Total No. of Employees	5.00%	Actual/Target	17.65%	18.95%	30%	35% of filled-up positions
	SM 18	Compliance to Quality Standards	ISO 9001 Certificate Awarded	5.00%	Pass or Fail	ISO Certified	ISO 9001:2015 Certified	Surveillance Audit Passed	Surveillance Audit Passed
			Subtotal	10.00%					
			Total Excluded Weights Recalibrated Total	100% (5%) 95%					