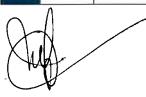
## 2024 PERFORMANCE SCORECARD

## CIVIL AVIATION AUTHORITY OF THE PHILIPPINES (CAAP)

	100		Component				Baseline Data				jets
	Object	ive/Measure	Formula	Rating Scale	Weight	2019	2020	2021	2022	2023	2024
	SO 1	Ensure Standard A									
		International Civil A	viation Organizatior	(ICAO) standard	s maintain	ed					
CT	SM 1	Effective Implementation Score - Universal Safety Oversight Audit Programme (USOAP)	Percentage Accomplishment	Actual / Target	0%	El Score: 70.52% Global Average: 68.78%	El Score: 70.52% Global Average: 68.85%	70.52% (Higher than Global Average)	70.52% (Higher than Global Average)	Higher than the Global Average	Higher than the Global Average
SOCIAL IMPACT	SM 2	State Safety Program (SSP) Implementation Level	Percentage Accomplishment	Actual / Target	5%	Level 2 – 42.9%	Level 3 – 2.4%	Level 3 – 2.4%	Level 3 – 16.7%	Level 3: Implementation of GAP Analysis (Improvement from 2022)	Level 3: 85% Implementation of GAP Analysis
	SM 3	Absence of Significant Safety Concerns (SSCs) under the USOAP Continuous Monitoring Approach (CMA)	Actual Accomplishment	Actual / Target	10%	0 SSCs	0 SSCs	0 SSCs	0 SSCs	0 SSCs	0 SSCs
	Λ	Sub-total			15%						



	Component						Baseline Data				Targets			
	Object	ive/Measure	Formula	Rating Scale	Weight	2019	2020	2021	2022	2023	2024			
	SO 2	Provide Reliable Service to Stakeholders												
CUSTOMERS & STAKEHOLDERS	SM 4	Percentage of Satisfied Customers	Number of respondents who gave at least a Satisfactory rating / Total number of respondents	Actual / Target 0% = if less than 80%	5%	85.50%	No CSS conducted	Passengers – Excluded; Concessionaires – 92.01%; Local Airport Authorities – 60.00%	Not Accomplished	90%	90%			
		Sub-total			5%									
	SO 3	Improved Financial Viability												
FINANCIAL	SM 5	Gross Income "	Business Income + Service Income + Other Non- Operating Income (excluding Gains on FOREX and OCI)	Actual / Target	10%	₽10.388 Billion	₽3.661 Billion	₽2.928 Billion	₽5.938 Billion	₽8.568 Billion	₽11.672 Billion			
Ŀ	SM 6	Earnings Before Interest, Taxes, Depreciation, and Amortization (EBITDA)	Net Income + Interest + Taxes + Depreciation + Amortization	Actual / Target	10%	₽5.063 Billion	(₽1.221) Billion	(₽1.932) Billion	₽460.32 Million	₽2.291 Billion	₽2.763 Billion			

<sup>\*\*</sup> The 2019-2022 baseline figures are based on the CAAP's Annual Audit Reports (AARs) by the Commission on Audit (COA). Differences are noted from GCG-validated figures due to restatements of the Financial Statement balances.



	C	omponent			Baseline Data				Targets		
Objecti	ive/Measure	Formula	Rating Scale	Weight	2019	2020	2021	2022	2023	2024	
	Budget Utilization Rate										
	a. GAA Subsidies – amounts obligated	Amount Obligated/Total GAA Subsidy (Both Net of PS Cost)	Actual / Target	5%	N/A	N/A	N/A	100%	90%	90%	
SM 7	b. GAA Subsidies – amounts disbursed	Amount Disbursed/Total GAA Subsidy Obligated (Both Net of PS Cost)	Actual / Target	5%	N/A	N/A	N/A	90.85%	90%	90%	
	c. Corporate Funds - CO & MOOE	Actual Disbursement / Scheduled Disbursement (Both Net of PS Cost)	Actual / Target	5%	N/A	N/A	N/A	24.42%	90%	90%	
$\sim$	Subtotal			35%						,	



			Component				Baselir	Targets					
0	Objecti	ve/Measure	Formula	Rating Scale	Weight	2019	2020	2021	2022	2023	2024		
S	SO 4	Established Quality Management System											
S	SM 8	ISO Certification 9001:2015	Actual Accomplishment	All or Nothing	5%	No ISO 9001:2015 Certification Obtained	No ISO 9001:2015 Certification Obtained	No ISO 9001:2015 Certification Obtained	Not Accomplished	ISO 9001:2015 Certification	ISO 9001:2015 Certification		
		Percentage of Licer	nse and Registration	n Applications Proc	essed Wit	hin the Prescribed	Period		Į.	h			
		a. Pilot Licenses											
		New			3%	91.21%	60.76%	83.97%	91.13%	100.00%	100.00%		
		Renewed			3%	98.19%	60.64%	81.29%	90.81%	100.00%	100.00%		
		b. Mechanic License	(No. of issuances made within the										
S	SM 9	New	prescribed time/	Actual / Target  0% = If less	3%	92.38%	89.32%	76.86%	95.14%	100.00%	100.00%		
		Renewed	applications)	than 80%	3%	96.64%	73.67%	64.26%	92.87%	100.00%	100.00%		
		c. Aircraft Certificate of Registration (COR)											
		New			3%	85.15%	50.39%	95.06%	84.91%	100.00%	100.00%		
4		Renewed			3%	99.48%	94.83%	99.30%	100.00%	100.00%	100.00%		



		Component				Baseline Data				Targets	
Objecti	ive/Measure	Formula	Rating Scale	Weight	2019	2020	2021	2022	2023	2024	
	Implementation of C	CAAP Digitization Pr	roject								
SM 10	Percentage Implementation of IT Network Infrastructure at Various CAAP Airports	Percentage Completion	Actual /Target	7%	N/A	N/A	N/A	N/A	Percentage Completion based on Contract	Percentage Completion based on Contract	
	Subtotal			30%							
SO 5	Maintain Safe and	Efficient Managen	nent of Airspace								
SM 11	Number of Accomplished Steps for the Transition from Aeronautical Information Service (AIS) to Aeronautical Information Management (AIM) System	Cumulative Number of Steps with 100% Completion Rate	Actual / Target	5%	State AIS AIM Accomplishment s (10 out of 21)	State AIS AIM Accomplishment s (10 out of 21)	State AIS/ AIM Accomplishments (11 out of 21)	Regional Implementation Status of AIM (10 out of 18 Steps)	Regional Implementation Status of AIM (11 out of 18 Steps)	Regional Implementation Status of AIM (13 out of 18 Steps)	
SM 12	Pursue Green Aviation Initiatives and Sustainability	Actual Accomplishment	All or Nothing	5%	N/A	N/A	N/A	N/A	N/A	Submission of the Roadmap on Sustainable Aviation Fuel (SAF) to the ICAO	
	Subtotal			10%							



			Component				Baselin	Targets			
	Objective/Measure Formula Rating Scale Weig					2019	2020	2021	2022	2023	2024
F	SO 6	Enhanced Person									
LEARNING & GROWTH	SM 13	Percentage of Employees Meeting Required Competencies	Actual Accomplishment	All or Nothing	5%	No Competency Model approved by CAAP Board and baseline was not established	No Competency Model approved by CAAP Board	Not Accomplished	Not Accomplished	Board- Approved Competency Model	Board- Approved Competency Model
LEA		Subtotal			5%						
		TOTAL			100%						

For GCG:

For CAAP:

ATTY. MARIUS P. CORPUS Chairperson

CAPT. MANUEL ANTONIO L. TAMAYO

Director General

