

CLARK INTERNATIONAL AIRPORT CORPORATION
Interim Performance Scorecard

Indicator	Weight	Targets	Accomplishment		CGO B Validation		Supporting Documents	Remarks
	2013	2013	Actual	Rating	Score	Rating		
MFO 1 – Improved Safety and Security and Clark International Airport								
Quality 1: Improvement of Aircraft Movement Areas (Repair of Taxiway D)	10%	Final Construction	50% Accomplished	5%	50% Accomplished	5%	<ul style="list-style-type: none"> Monthly Progress Report by E.M. Cuerpo Inc. Contractors showing timelines and Gantt Chart 	<ul style="list-style-type: none"> Project accomplishment was only 50% due to unavailability of imported asphalt overlay materials
Timeliness 1: Maximum 10 minutes response time by airport police for airport incidents within the Clark Civil Aviation Complex (CCAC)	8%	Zero Incidence of more than 10 minutes response time	No major incidents or acts of unlawful interference that needs immediate response	8%	N/A	N/A	<ul style="list-style-type: none"> Certification of Zero Incidence of Airport Incidents for FY 2013 	<ul style="list-style-type: none"> During the validation CIAC reported zero incidence of airport incidents for FY 2013 Measure is excluded.
Timeliness 2: Maximum 3 minutes response time for aircraft emergencies within the aircraft movement area per ICAO standard	7%	Zero Incidence of more than three minutes response time	Achieved 2 to 3 minutes response time during the aircraft emergencies	7%	N/A	N/A	<ul style="list-style-type: none"> Certification of Zero Incidence of Aircraft Emergencies for FY 2013 	<ul style="list-style-type: none"> During the validation CIAC reported zero incidence of aircraft emergencies for FY 2013 Measure is excluded.
<i>Sub-total</i>	25%			20%		5%		
MFO 2 – Enhanced Passenger Comfort and Convenience								
Quantity 1a: Increasing passenger terminal capacity of Existing Terminal	5%	3 Million passenger capacity	100%	5%	3 Million	5%	<ul style="list-style-type: none"> Actual Photographs of upgraded passenger terminals 	<ul style="list-style-type: none"> Ocular Inspection of terminals was conducted last 09 May 2014 where the CGO-B Transport, Infrastructure and Communication Division noted actual increase in

								<p>passenger terminal capacity through refurbished and newly constructed passenger terminal area</p> <ul style="list-style-type: none"> • Annual Passenger Terminal Area capacity covers the expansion of existing terminal passenger building by an additional 1.5 million passengers from the current 2.5 million passenger capacity
<p>Quantity 1b: Construction of Budget/LCC Terminal</p>	10%	Commence Feasibility Study by 2013	<p>A grant for the preparation of the Feasibility Study and design of the Terminal was approved by the French Government. Consultation works on the design will be provided by Aeroports de Paris.</p>	10%	Commenced	10%	<ul style="list-style-type: none"> • Memorandum of Agreement between DOTC and CIAC on the expansion of CIAC and the grant from the French Government for the feasibility study to be conducted by the firm Aeroports de Paris Ingeniere on the master plan of the budget terminal at CIAC. • Confirmation letter from the French Ambassador to the DOTC dated 7 January 2014 on the grant of the French Government for the feasibility study on the construction of CIAC's budget terminal. 	

Quantity 2: Upgrading of passenger terminal facilities (purchase of baggage screening equipment, purchase of from RIV and MT fire trucks ,purchase of ramp bus, installation of security perimeter fence and purchase of NAVAIDS)	20%	Notice of Award, Bidding Out	DBM approved the release of the SARO thru DOTC for the funding of the fire trucks, perimeter fence, and NAVAIDS. On-going bidding process (Notices of Award are ready for issuance. Waiting for final confirmation from DOTC)	17%	All Biddings and Notices were accomplished except for Ramp Bus Project	18.88%	<ul style="list-style-type: none"> • Notices of Award • DOTC SARO No A-13-01276 dated 18 December 2013 	GCG Rating/Formula was achieved by dividing the total cost of the Project by the amount of the ramp bus project and multiplying the quotient by the weight which is 20%. The result was then deducted from the actual weight.
Quantity 3a: Operational readiness of aircraft boarding bridges	0%	2 operational	N/A	N/A	N/A	N/A	N/A	• Applies to 2014 Scorecard
Quantity 3a: Operational readiness of Baggage Conveyors	0%	2 operational	N/A	N/A	N/A	N/A	N/A	• Applies to 2014 Scorecard
Quantity 4: Increase in the number of check-in counters	5%	25	34	5%	34	5%	• Actual Photographs of new check-in counters	• Ocular Inspection of new check in counters was conducted last 09 May 2014
Quality 1: Customer Satisfaction Survey	5%	Average rating of "4"	4	5%	4	5%	<ul style="list-style-type: none"> • Passenger Survey Results submitted by CIAC • Actual Survey Forms 	• Formula is based on average rating of passengers on a 5-point scale
<i>Sub-total</i>	45%			42%		43.88%		

MFO 3 : Regulatory and Enforcement Services								
Timeliness 1: On-time release of access pass permits	5%	7 days	7 days	5%	7 days	5%	<ul style="list-style-type: none"> Records of Temporary Access Pass Issuances Annual Government Pass Issuances 	<ul style="list-style-type: none"> Formula: Based on total number of processing days
Quantity 1: Increased number of concessionaires within the terminal building	5%	3	10	5%	10	5%	<ul style="list-style-type: none"> Concession Contracts 	<ul style="list-style-type: none"> Formula: Based on the total number of concessionaires
Quantity 2a: Improved transport services to passengers (taxis)	5%	5 taxi concessions	5 taxis (18 units)	5%	5 taxis (18 units)	5%	<ul style="list-style-type: none"> Concession Contracts 	<ul style="list-style-type: none"> Formula: Based on number of accredited taxi concessionaires
Quantity 2b: Improved transport services to passengers (mass transit/buses)	5%	1 mass transit/bus accredited	Additional units from Genesis Transport from 5 units to 15 units	5%	Genesis Transport	5%	<ul style="list-style-type: none"> Concession Contract 	<ul style="list-style-type: none"> Formula: Based on number of accredited bus concessionaires
<i>Sub-total</i>	<i>20%</i>			<i>20%</i>		<i>20%</i>		
General Administrative and Support Services								
Quantity 1: Re certification audit/ Surveillance audit on ISO 9001:2008 International Passenger Terminal Facilitation and CIAC Internal Processes	5%	Passed Surveillance Audit/ Continuous	Passed	5%	Passed	5%	<ul style="list-style-type: none"> Follow Up Audit Report Issued by TUV Rheinland dated 28 March 2014 ISO Certification issued by TUV Rheinland dated 30 May 2013 	
Quantity 1a: Increased Financial Revenue (in thousand pesos)	5%	₱553,182 total revenue	₱569,151	5%	₱569,151	5%	<ul style="list-style-type: none"> FY 2013 Unaudited FS 	<ul style="list-style-type: none"> Formula: Based on Total Revenue for the year (in thousand pesos) Baseline in 2012 was 516,138 showing an increase in 2013.

Quantity1b: Increased financial net income (in thousand pesos)	0%	(P1,141) net income	P37,880	0%	P37,880	0%	• FY 2013 Unaudited FS	• Formula: Based on total net income for the year • No weight
<i>Sub-total</i>	<i>10.00%</i>			<i>10.00%</i>		<i>10.00%</i>		
<i>Accumulated Total</i>	100%			92%		78.88%		
<u>VALIDATED TOTAL</u>	<u>85%</u>			<u>VALIDATED SCORE</u>		<u>92.8%</u>		