## 2024 PERFORMANCE SCORECARD (Annex B)

## NATIONAL HOME MORTGAGE FINANCE CORPORATION (NHMFC)

						BASELINI	TARGET					
	OBJEC	TIVES / MEASURES	FORMULA	WEIGHT	RATING SYS	тем	2019	2020	2021	2022	2023	2024
	SO 1	Increase the Availability of Affordable Housing by Sustaining the Liquidity of the Housing Sector through the Strengthening of the Secondary Mortgage Market										age Market
	SM 1	Number of Bond Issuance		15%	Creation of Asset Pool	4%	One (1) Bond Issuance	One (1) Bond Issuance (BALAI Bonds 2)	<u>No Bond</u> Issuance		One (1) Bond Issuance	One (1) Bond Issuance
			Actual Accomplishment		Engagement of Third Parties	2%				One (1) Bond Issuance		
					Submission of the Securitization Plan to SEC	2%						
					Approval of the Securitization plan by the SEC	2%						
					lssuance of Bond	5%						
	SM 2	Value of Funds Provided to Originators	Total amount of housing receivables purchased from originators	15%	(Actual/Target) x Weight		₽2.186 Billion	₽1.102 Billion	₽1.10 Billion	₽1.66 Billion	₽1.8 Billion	₽2.10 Billion
		Sub-total		30%								
	SO 2	O 2 Maintain Profitability and Ensure Financial Sustainability of NHM					Operations					
	SM 3	Net Income Before National Government (NG) Subsidy	Total Income (Net of NG Subsidy) – Total Expenses	10%	(Actual / Targ Weight		<del>P</del> 480.20 Million	₽19.46 Million	₽220.56 Million	₽209.66 Million	₽67 Million	₽336.92 Million

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		COMPONENT			BASELINE DATA					TARGET		
OBJEC	TIVES / MEASURES	FORMULA	WEIGHT	RATING SYSTEM	2019	2020	2021	2022	2023	2024		
SM 4	Improve Collection Et	fficiency Rate (CER	)			1						
SM 4a	Current Account / Housing Loan Receivables Purchase Program (HLRPP) CER	Cumulative Collection (Principal + Interest) / Cumulative Billing (Principal + Interest)	7%	(Actual / Target) x Weight	N/A	N/A	52.51%	52.07%	88%	88%		
SM 4b	Non-Current Account / Unified Home Lending Program (UHLP) CER		3%	(Actual / Target) x Weight	N/A	N/A			50%	52%		
SM 5	Reduction of Non- Performing Assets (NPAs)	Absolute Value	10%	(Actual / Target) x Weight	N/A	N/A	₽82.86 Million Reduction in NPAs	₽88.96 Million	₽100 Million Reduction in NPAs	₽100 Million Reduction in NPAs		
23	Budget Utilization Rate	Operating Budget (both net			N/A	N/A	N/A	79.85%	90%			
SM 6			5%	(Actual / Target) x Weight	N/A	N/A	N/A	92.42%	90%	90%		
		of PS Cost)			N/A	N/A	N/A	73.79%	90%			
52.5	Sub-total		35%									

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			COMPONENT				BASELIN	TARGET			
	OBJEC	CTIVES / MEASURES	FORMULA	WEIGHT	RATING SYSTEM	2019	2020	2021	2022	2023	2024
	SO 3	Generate Feedback	and Address Con	cerns of NH	IMFC's Stakeholders				and the second second	State of the second second	
STAKEHOLDERS	SM 7	Percentage of Satisfied Customers	Number of Individual Customers who gave a Rating of at least Satisfactory / Total Number of Respondents	10%	(Actual / Target) x Weight If less than 80% = 0%	95%	85.1% (Individual Customers) 87.5% (Originators)	78% (Individual Customers) 93% (Originators)	100% (Individual Customers) 100% (Originators)	90%	90%
		Sub-total		10%							
	SO 4	Streamline Policies	and Procedures fo	or Core Pro	cesses						Contraction of the
INTERNAL PROCESS	SM 8	Percentage of Application for the Provision of Housing Finance Processed within Applicable Turnaround Time	Number of applications for housing finance processed within prescribed turnaround time / Total number of applications	10%	(Actual / Target) x Weight	99%	97.93% Applications Processed within 11 Working Days	1,052 out of 1,059 were processed within applicable time	100% applications processed within eleven (11) working day for HLRPP 1 & 2 Twenty (20) working days for HLRPP 4 Accounts	100% of applications processed within the prescribed turnaround time	100% of applications processed within the prescribed turnaround time
INTER	SM 9	Attain Certification of Quality Management System	Actual Accomplishment	5%	All or Nothing	ISO 9001:2015 Recertified	ISO 9001:2015 Certificate Maintained	ISO 9001:2015 Recertificati on and Third-Party Readiness Certification to ISO 27001:2013	Retained ISO 9001:2015 Certification	Retain ISO 9001:2015 certification	Retain ISO 9001:2015 certification

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		COMPONENT				BASELIN	TARGET			
OBJEC	TIVES / MEASURES	FORMULA	WEIGHT	RATING SYSTEM	2019	2020	2021	2022	2023	2024
SM 10	Percentage of Completion of the ISSP	Actual Accomplishment	5%	(Actual / Target) x Weight	100% Completed	67% Attainment of 2020 Deliverables	2 systems were completed in 2021	100% attainment of 2022 deliverables (based on DICT)	100% attainment of 2023 deliverables (based on DICT endorsed / approved ISSP 2021-2023)	100% attainment of 2024 deliverables (based on DICT endorsed / approved ISSP 2024-2026)
Sub-total			20%							2024 2020)
SO 5 Provide Quality Public Service by Enh			ancing Em	ployee Competencie	s and Ensuring	g Consistent Qu	ality of Service	Delivery	A SHORE	
SM 11	Improved Competency Level of the Organization	Competency Baseline <sup>1</sup> 2024 – Competency Baseline 2023	5%	All or Nothing	95.54%	Competency Baseline of the Organization Improved	0.021 increase in competency level	0.0318 increase in the Competency Baseline of the Organization	Improvement in the Competency Baseline of the Organization	Improvement in the Competency Baseline of the Organization
Sub-total			5%							
	TOTAL		100%							

For GCG:

HON. MARIUS P. CORPUS Chairperson

A

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For NHMFC: HON. RENATO L. TOBIAS President and CEO

<sup>1</sup> The competency baseline of the organization shall pertain to the average percentage of required competencies met which can be computed using the following formula:  $\sum_{a}^{B} \int_{a=1}^{2a} \frac{Actual Competency Level}{Required Competency Level}_{a}$  $\Sigma_{b=}^{B}$ 

\* where: a = Competency required, A = Total number of competencies required of position, b = Personnel profiled, B = Total number of personnel profiled