

**SOCIAL SECURITY SYSTEM**  
**Interim Performance Scorecard**

		Target	Accomplishment		CGO-A Validation		Supporting Documents	Remarks
Indicator	Weight	2014	2014	Rating	Score	Rating		
<b><i>MFO 1: Service Delivery Improved</i></b>								
<b><u>Quantity 1:</u></b> Number of Physical Examination (PE) Centers implemented	6%	65	65	6%	65	6%	Summary list of PE centers and its corresponding opening date noted by OIC of Medical Services Division	Last year's total number of PE centers is 55. 10 additional PE centers were opened in 2014. The cumulative total is 65.
<b><u>Quantity 2:</u></b> Number of branches opened	7%	24	25	7%	25	7%	Summary list of New Branches and its corresponding opening date approved by BESD Department Manager	First 12 branches are opened between March and November. The remaining 13 branches are opened in the month of December
<b><u>Quantity 3:</u></b> Number of service centers opened	7%	10	13	7%	13	7%	Summary list of New Service Offices and its corresponding opening date approved by BESD Department Manager. Published news articles pertaining to the SSS new branches	Acceptable

<b>Quantity 4:</b> Number of short-term educational loans disbursed	5%	50,000	72,451	5%	72,451	5%	Management report noted by Asset Management Division SVP	Acceptable
<b>Quality 1:</b> CSC ARTA Rating	5%	90%	87.13%	4.84%	87.13%	4.84%	Excel File on ARTA rating per branch	The following branches have the lowest ARTA rating (below 80): 1) Dasmaringas SO 2) Dagupan 3) Antipolo 4) Malolos 5) Koronadal 6) CDO
<b>Quality 2:</b> Number of ISO-certified branches	5%	4	4	5%	5	5%	Copy of ISO certification	Registration Certificates for: (1) Pasig-Shaw, (2) La Union, (3) Bacolod, (4) Butuan, (5) Diliman.
<b>Financial 1:</b> Amount of Benefits	10%	100 Billion	102.82 Billion	10%	102.82 Billion	10%	Unaudited Financial Report	Acceptable
<b>Subtotal of Weights:</b>	45%					44.84%		
<b>MFO 2: Fund Viability Ensured</b>								
<b>Quantity 1:</b> Percentage of paying members	5%	31%	33.7%	5%	33.7%	5%	Summary Document of Paying Members and Employed Persons by Class from DOLE	There is a total of 11.844 million paying SSS members, out of 35 million employed persons in the

								<p>private sector. This means only 1/3 of the coverable are paying. SSS states that the other 2/3 is due to difficulties in collection from the informal sector. However, the informal sector only represents 1/3 of the coverable. The other 1/3 therefore represents that portion of the formal sector which is not remitting contributions.</p> <p>Second observation: while Non-Working Spouses have the highest improvement, the absolute number is dismal, with 158 in CY 2013 and 345 in CY 2014.</p>
<b>Financial 1:</b> Amount of contributions collected	10%	119 Billion	119.51 Billion	10%	119.51 Billion	10%	Unaudited Financial Report	

<b>Financial 2:</b> Return on Investment (ROI)	10%	7%	8.3%	10%	8.7%	10%	Schedule of investment and related income	ROI is changed from 8.34% to 8.75% since the formula indicated in the PA is just Investment Income/Total Investments and Loans so the simple formula of Total Investment Income/Beginning Total Investment is used.
<b>Financial 3:</b> Net Revenue	20%	34 Billion	42.38 Billion	20%	42.38 Billion	20%	Unaudited Financial Report	
<b>Subtotal of Weights:</b>	45%					45%		
<b>General Administrative Services</b>								
<b>Financial 1:</b> Administrative expense loading	10%	≤68.6% of Charter Limit	52.9%	10%	52.9%	10%	Statement of profit or loss and other comprehensive income	
<b>Subtotal of Weights:</b>	10%					10%		
<b>Total Weights</b>	100%			99.84%		99.84%		