

DEVELOPMENT ACADEMY OF THE PHILIPPINES

Description	Formula	Performance Measures		Data Provider <i>if applicable</i>	Baseline Data		Actual	Targets
		Weight	Weight		2011	2012	2013	2014
		2013	2014					
MFO 1 : TRAINING AND EDUCATION SERVICES FOR PUBLIC MANAGERS								
Quantity 1: Number of Public Officials started Public Management Development Programs (PMDP) / National Government Career Executive Service Development (NGCESDP)	Actual number of officials started the PMDP/NGCESDP	10.0%	10.0%		-	80	157	140
Quantity 2: Number of official partnerships/joint projects with international firms	Partnership/joint projects actually conducted within the year	15.0%	15.0%		-	-	1	2
Quality 1: Increased graduate satisfaction in PMDP / NGCESDP	Percentage of DAP's Training programs rated 4.5 or higher in a 5-point scale by customers	10.00%	10.00%		-	-	100%	90%
Quality 2: Increased graduate satisfaction in non-PMDP / NGCESDP	Percentage of DAP's Training programs rated 4.5 or higher in a 5-point scale by customers	10.0%	10.0%		80%	81%	80%	90%

RENEGOTIATED INTERIM PERFORMANCE SCORECARD 2014

Description	Performance Measures Formula	Weight		Data Provider <i>if applicable</i>	Baseline Data		Actual	Targets
		2013	2014		2011	2012	2013	2014
Timeliness: Percentage of Training and Education projects completed within agreed duration		0%	0%		100%	100%	100%	100%
Subtotal of Weights:		45%	45%					
MFO 2 : RESEARCH AND TECHNICAL ASSISTANCE SERVICES ON PUBLIC SECTOR PRODUCTIVITY								
Quantity 1: Increased number of strategic programs on Public Sector Productivity (PSP)	Cumulative number of strategic programs on PSP	15%	15%		2	4	7	11
Quantity 2: Number of research initiated in the field of public sector productivity	Actual number of research/policy papers formally submitted to the Board	15%	15%		-	-	2	3
Quality: Increased client satisfaction in DAP's Technical Assistance Services	Percentage of DAP's Technical Assistance rated 4.0 or higher in a 5-point scale by customers	15%	15%		54%	84%	92%	90%
Timeliness: Percentage of Technical assistance projects completed within agreed duration		0%	0%		68%	84%	84%	94%
Subtotal of Weights:		45%	45%					

RENEGOTIATED INTERIM PERFORMANCE SCORECARD 2014

Description	Performance Measures Formula	Weight		Data Provider if applicable	Baseline Data		Actual	Targets
		2013	2014		2011	2012	2013	2014
		GENERAL ADMINISTRATIVE AND SUPPORT SERVICES (GASS)						
Quality 1: Customer satisfaction with DAP facilities	Percentage of customers satisfied with facilities	5%	5%		85%	88%	96%	94%
Financial: Improved Financial Performance	Growth Rate of Net Income (year to year)	5%	5%		34%	35%	55%	35%
Timeliness: Proportion of contracts reviewed within three (3) working days	Actual number of contracts reviewed	0%	0%		80%	95%	93%	90%
Quality 2: Improved overall customers/clients rating	Percentage of customers/clients rating services as excellent	0%	0%		92%	86%	99.84%	92%
Subtotal of Weights:		10%	10%					
TOTAL OF WEIGHTS:		100%	100%					