

2022 PERFORMANCE SCORECARD (ANNEX B)

NATIONAL FOOD AUTHORITY (NFA)

		Component		Baseline Data			Target	
Objective/Measure		Formula	Weight	Rating System	2019	2020	2021	2022
<b>SO 1 Ensure Food Security through Maintenance of Buffer Stock Sourced from Local Farmers</b>								
SM 1	Buffer Stocks Maintained	Actual Level of Buffer Stock in Rice Form	20%	300,000 MT and Above = 20% 200,000 MT to 299,999 MT = 15% 100,000 MT to 199,999 MT = 10% Below 100,000 MT = 0% <sup>1</sup>	N/A	N/A	N/A	300,000 MT
SM 2	Stocks Maintained in Good & Consumable Condition	Total Stocks in Good & Consumable Condition / Total Stocks Stored	15%	99.50% - 100% = 15% < 99.50% - 99% = 10% < 99% - 98% = 5% < 98% = 0% <sup>2</sup>	Cannot Be Validated	Cannot Be Validated	100%	100%
		<b>Sub-total</b>	<b>35%</b>					
<b>SO 2 Availability of Rice During Emergencies and Calamities</b>								
SM 3	Percentage of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time	Number of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time <sup>3</sup> / Total Number of Requests for Stock in Times of Emergencies	20%	(Actual / Target) x Weight	N/A	Cannot Be Validated	100%	100%
		<b>Sub-total</b>						
<b>SOCIAL IMPACT</b>								
<b>STAKEHOLDERS</b>								

<sup>1</sup> Rating will be applied in actual performance per month. Annual rating will be computed based on the average of monthly ratings.

<sup>2</sup> Rating will be applied in actual performance per month. Annual rating will be computed based on the average of monthly ratings.

<sup>3</sup> As indicated in NFA's Citizen's Charter as submitted to/as approved by the Anti-Red Tape Authority (ARTA).

Objective/Measure		Component		Baseline Data			Target	
		Formula	Weight	Rating System	2019	2020	2021	2022
<b>SO 3 Sustain Client Satisfaction</b>								
SM 4a	Percentage of Satisfied Customers (Farmers)	Number of Respondents who Gave a Rating of At Least Satisfactory / Total Number of Respondents	5%	(Actual / Target) x Weight If Less Than 80% = 0%	97%	99%	90%	90%
SM 4b	Percentage of Satisfied Customers (Business Organizations)		5%		Unacceptable		90%	90%
	<b>Sub-total</b>		<b>30%</b>					
<b>SO 4 Improve Cost Efficiency</b>								
SM 5	Minimize Net Operating Loss	Total Revenues – Current Operating Expenses <sup>4</sup>	10%	All or Nothing	₱(16.518) Billion <sup>5</sup>	₱(15.438) Billion <sup>6</sup>	₱(32.824) Billion	Less than or equal to 2021 Audited
SM 6a	Obligations Budget Utilization Rate	Total Obligations / DBM-Approved Corporate Operating Budget (Both Net of PS Cost)	5%	(Actual / Target) x Weight	N/A	N/A	N/A	90%
SM 6b	Disbursements Budget Utilization Rate	Total Disbursements / Total Obligations (Both Net of PS Cost)	2.5%	(Actual / Target) x Weight	N/A	N/A	N/A	90%
SM 6c		Total Disbursements / DBM-Approved Corporate Operating Budget	2.5%	(Actual / Target) x Weight	N/A	N/A	Not Lower Than 90% But Not Exceeding 100% <sup>7</sup>	90%
<b>FINANCIAL</b>								

<sup>4</sup> Financial assistance/subsidy, gains/losses on foreign exchange and PPE, sale of unseizable property, and loss on sale/redemption/transfer of investment are excluded.

<sup>5</sup> Computation based on figures reflected in the Commission on Audit's Annual Audit Report

<sup>6</sup> Ibid.

<sup>7</sup> Formula = Total Disbursements / Total GAA Allocation

	Component		Baseline Data			Target		
	Objective/Measure	Formula (Both Net of PS Cost)	Weight	Rating System	2019		2020	2021
		<b>Sub-total</b>	<b>20%</b>					
<b>LEARNING &amp; GROWTH</b>								
<b>SO 5</b>	<b>Establish Quality Management System (QMS)</b>							
SM 7	Attain ISO 9001:2015 Certification	Actual Accomplishment	5%	Maintain Existing ISO 9001: 2015 Certification <b>or</b> Obtain ISO 9001:2015 Certification for One (1) Regional Office and One (1) Branch Office = 2.5% Maintain Existing ISO 9001: 2015 Certification <b>and</b> Obtain ISO 9001:2015 Certification for One (1) Regional Office and One (1) Branch Office = 5%	Measure Excluded	Measure Excluded	ISO 9001:2015 Certification of 1 Regional Office and 1 Branch Office	Maintain Existing ISO 9001: 2015 Certification <sup>8</sup> and Obtain ISO 9001:2015 Certification for One (1) Regional Office and One (1) Branch Office
<b>SO 6</b>	<b>Enhance Competencies of Employees and Information and Communications Technology (ICT) Infrastructure</b>							
SM 8	Percentage Completion of the ISSP	Total Number of Deliverables Due for 2022 Attained / Total Number of Deliverables Due for 2022	5%	(Actual / Target) x Weight	N/A	N/A	100% Attainment of 2021 Deliverables (Based on the DICT Approved ISSP 2021-2023)	100% Attainment of 2022 Deliverables <sup>9</sup> (Based on the DICT Approved ISSP 2021-2023)

<sup>8</sup> NFA Central Luzon Regional Office, NFA Nueva Ecija Branch Office, NFA Tarlac Branch Office, Warehouse 1 (NFA Nueva Ecija), Warehouse 3 (NFA Nueva Ecija), Warehouse 11 (NFA Nueva Ecija), Warehouse 12 (NFA Nueva Ecija), Warehouse 13 (NFA Nueva Ecija), Muñoz Warehouse, Warehouse 1 (NFA Tarlac), Warehouse 2 (NFA Tarlac), Warehouse 3 (NFA Tarlac), Warehouse 5 (NFA Tarlac), and Concepcion Warehouse.

<sup>9</sup> Deliverables refer to systems (applications).

Objective/Measure		Component			Baseline Data			Target	
		Formula	Weight	Rating System	2019	2020	2021	2022	
SM 9	Improvement in the Competency Baseline	Competency Baseline 2022 – Competency Baseline 2021	5%	All or Nothing	Established Competency Baseline for 83.31% of Positions	Competency Framework Approved in 2021	Establish Competency Baseline	Improvement in the Competency Baseline <sup>10</sup>	
	<b>Sub-total</b>		<b>15%</b>						
	<b>TOTAL</b>		<b>100%</b>						

<sup>10</sup> The competency baseline of the organization shall pertain to the average percentage of required competencies met which can be computed using the following formula:

$$\frac{\sum_{i=1}^B \frac{a_i - 1}{a_i}}{\sum_{i=1}^B \frac{1}{a_i}}$$

where: a = Competency required, A = Total number of competencies required of position, b = Personnel profiled, B = Total number of personnel profiled