

**DBP DATA CENTER, INC. (DCI)
Result of Revalidation of the 2019 Performance Scorecard**

	Objective/Measure	Component			DCI Submission ¹		GCG Validation		Supporting Documents	GCG Remarks	
		Formula	Weight	Rating Scale	Target	Actual	Rating	Actual			Rating
STAKEHOLDERS	SO 1	To Provide Quality and Timely IT Services to Priority Areas to Support their Business Operations									
	SM 1	Number of New Projects	Absolute Number of Signed Memorandum of Agreements (MOA) or Notice of Award (NOA)	20%	(Actual / Target) x Weight	9 Signed MOA / NOA	9 Signed MOA / NOA	20%	<u>9 Signed MOA²</u>	<u>20%</u>	<u>Copies of Signed MOA</u>

¹ Based on the submitted Quarterly Monitoring Reports.

² The 9 MOAs are with Bureau of Customs for technical Support, Bureau of Treasury for Ayuntamiento Data Center Management, Development Bank of the Philippines for Compromise Assessment and Incident Response and Remediation (separate MOAs), Governance Commission for GOCCs for Enterprise Resource Planning Software Solution, Philippine Science Highschool for New Freshman Admission Processing System and Student Information System (separate MOAs), Provincial Government of Sorsogon for Hospital Information System, and Tondo Medical Center for Hospital Information System.

Revalidation Result of the 2019 Performance Scorecard (Annex A)

		Component				DCI Submission ¹		GCG Validation		Supporting Documents	GCG Remarks	
Objective/Measure		Formula	Weight	Rating Scale	Target	Actual	Rating	Actual	Rating			
	SM 2	Percentage of Satisfied Customers	Number of Respondents who gave at least Satisfactory Rating / Total Number of Respondents	10%	(Actual / Target) x Weight If Below 80% = 0%	90%	0%	0%	0%	0%	-	Target not met.
	Sub-Total		30%				20%		<u>20%</u>			
FINANCIAL	SO 2	To Generate Revenues to Support its Own Operation and Provide Returns of Investments to the Stockholders										
	SM 3	Value of Services	Absolute Year-end Amount of Gross Revenue	20%	(Actual / Target) x Weight If Less Than ₱106.47 Million = 0%	₱147.63 Million	₱88.23 Million	0%	₱247.19 Million	20%	COA Audited Financial Statements	Target exceeded.
	SM 4	Net Income After Tax (NIAT)	Absolute Year-end Amount of NIAT	10%	(Actual / Target) x Weight If less than ₱1.22 Million = 0%	₱3.64 Million	₱1.88 Million	5.16%	₱6.13 Million	10%	COA Audited Financial Statements	Target exceeded.
	Sub-Total		30%					5.16%		30%		

Revalidation Result of the 2019 Performance Scorecard (Annex A)

		Component				DCI Submission ¹		GCG Validation		Supporting Documents	GCG Remarks	
Objective/Measure	Formula	Weight	Rating Scale	Target	Actual	Rating	Actual	Rating				
INTERNAL PROCESS	SO 3 To Adopt ISO Requirements and Certifications											
	SM 5	Attain ISO 9001:2015 Certification	Actual Accomplishment	10%	All or Nothing	Attain ISO 9001:2015 Certification	Ongoing readiness preparation for certification (73%)	0%	ISO 9001:2015 Certification not obtained	0%	No validating documents submitted	Target not met. It should also be noted that in 2018, DCI failed to achieve its target to transition to ISO 9001:2015 standards.
	SO 4 Efficient Delivery of Services											
	SM 6	Percentage of Deliverables Completed	Number of Accomplished Milestone per Contract / Total Deliverables	10%	All or Nothing	100% of Project Deliverables completed within the set timeline	DOE = 90%	0%	Cannot be validated	0%	<u>Billing Statements Issued to DOE</u>	<u>Request for reconsideration DENIED.</u> <u>The submitted document only covers the deliverables for the project with Department of Energy (DOE).</u> <u>However, based on the Annual Audit Report of the Commission on Audit (COA), aside from the project with DOE, the DCI also has projects with the Development Bank of the Philippines (DBP) and other non-DBP clients including BOC Cyber Security, BOC FireEye, Bureau of Internal Revenue, Bureau of Treasury – Panay, Bureau of Treasury – Ayuntamiento, Dr. Jose N.</u>

Revalidation Result of the 2019 Performance Scorecard (Annex A)

Component					DCI Submission ¹		GCG Validation		Supporting Documents	GCG Remarks	
Objective/Measure	Formula	Weight	Rating Scale	Target	Actual	Rating	Actual	Rating			
										<p><i>Rodriguez, Eastern Visayas Regional Medical Center, Food and Drugs Authority, James L. Gordon Memorial Regional Hospital, Jose B. Lingad Regional Memorial Hospital, Tourism Infrastructure and Enterprise Zone Authority, Philippine International Trading Corporation, and Zamboanga del Norte Medical Center.</i></p> <p><i>It should be noted that the measure monitors the ability of DCI to adhere to the timeline / schedule of delivery as provided in the contracts entered. Absent information on other projects, the Governance Commission was not able to determine DCI's accomplishment for the year.</i></p>	
SO 5 Continuous Research & Development thru Delivery of New Solutions and Applications											
SM 7	Number of Solutions Implemented	Number of Solutions Approved by the Board with Signed Contract	10%	All or Nothing	2 Fixed Asset Management System (FAMS) and the Travel Assignment Order Application	FAMS / TAOS being used in-house	10%	Cannot be validated	0%	No validating documents submitted	DCI did not submit documents to support the reported accomplishment. Pursuant to Section 4.1.1 of GCG M.C. No. 2019-02, the measure is awarded an automatic 0% rating.

Revalidation Result of the 2019 Performance Scorecard (Annex A)

		Component				DCI Submission ¹		GCG Validation		Supporting Documents	GCG Remarks
Objective/Measure	Formula	Weight	Rating Scale	Target	Actual	Rating	Actual	Rating			
				System (TAOS)							
Sub-Total		30%				10%		0%			
LEARNING AND GROWTH	SO 6	Empowered Professional Workforce									
	SM 8	Develop Competency Framework of the Organization	Actual Accomplishment	10%	All or Nothing	Board-Approved Competency Model and Establish the Competency Baseline of Employees	On-going drafting Competency Model (35%)	0%	No Board-Approved Competency Model Competency Baseline of Employees not established	0%	No validating documents submitted Target not met.
	Sub-Total		10%				0%		0%		
	Total		100%				35.16%		50%		