

LOCAL WATER UTILITIES ADMINISTRATION (LWUA)

		Component			Baseline		Targets		
Objective/Measure		Formula	Wt.	Rating System	2019	2020	2021	2022	
SOCIAL IMPACT	SO 1	Expand Coverage and Reliable Water Service at Affordable Rates							
	SM 1	Percentage of HHs in Operational WD Areas with Direct Access to Level III Potable Water Supply	Households with water connections over Total households in service areas	0%	Actual / Target	37.39% (4.762M / 12.736M)	44.16%	40.01% (5.283M / 13.459M)	44.96%
	SO 2	Provide Adequate Sanitation							
	SM 2	Percent of Water-served Population Provided Access to Basic Sanitation (in WDs with Septage Management Program within the Manila Bay Area)	No. of water-served population provided access to basic sanitation / Total water-served population	10%	Actual / Target	37.92% (225,774 / 595,370)	27.05% (161,037 / 595,370)	N/A	42.05% (352,099 / 837,334)
	Subtotal			10%					
CUSTOMERS/STAKEHOLDERS	SO 3	Ensure Reliable and Economically Viable Water Districts							
	SM 3	Percentage of Operational WDs with at least 90% Collection Efficiency	No. of WDs with at least 90% Collection Efficiency / Total Operational WDs	6%	Actual / Target	70.08% (321 / 548)	56.31% (298 / 530)	37.59% (200 / 532)	55.08% (293 / 532)
	Compliance to Philippine National Standards for Drinking Water (PNSDW)								
	SM 4	a. Percentage of WDs with 100% PNSDW Compliance	No. of Operational WDs with at least 8 months PNSDW / No. of Operational WDs	5%	Actual / Target	71.09% (364 / 512)	52.88% (257 / 486)	50%	49.62% (264 / 532)
	b. Percentage of WDs which Conducted and Passed at least one (1) PNSDW Test	No. of Operational WDs which conducted and passed at least 1 PNSDW test / No. of Operational WDs	5%	Actual / Target	N/A	N/A	80%	81.95% (436 / 532)	

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SO 4	Institutionalize Good Governance in Water Districts							
SM 5	Percentage of Satisfied Customers	No. of respondents which gave at least a Satisfactory Rating / Total number of respondents	5%	Actual / Target 0% = if less than 80%	Survey not conducted	Survey not conducted	80%	80%
		<i>Subtotal</i>	21%					
SO 5	Ensure the Financial Viability and Sustainability of LWUA Operations							
SM 6	Percentage of Non-Performing Loans Collected	Actual amount collected / Total amount due	3%	Actual / Target	6.01% (0.165B / 2.784B)	7.57% (0.254B / 3.363B)	4.71% (0.150B / 3.184B)	4.56% (150M / 3.29 B)
SM 7	Collection Efficiency Ratio (Performing Loan)	Total collections (PLs) / Total Billings (PLs)	12%	Actual / Target	97.9% (₱776.832M / ₱793.501 M)	96.57% (₱786.913 M / ₱814.832M)	80%	97.98%
SM 8	EBITDA	Actual Amount	4%	Actual / Target	-	-	-	(₱140.514M)
SM 9	Percentage Payment of LWUA's Loans Payable – Current Portion	Payments / Loans Payable	5%	Actual / Target	100% (₱409M / ₱409M)	100% (₱368M / ₱368M)	100% (₱321M / ₱321M)	100% (₱274M / ₱274M)
		<i>Subtotal</i>	24%					
SO 6	Ensure Competent Delivery of Financial, Technical and Institutional Development Assistance							
SM 10	Percentage of PBB Application Reviewed and Endorsed to DBM within the Prescribed Timeline	No. of PBB application reviewed and endorsed to DBM within the prescribed timeline / Total applicants	5%	Actual / Target	N/A	35.78% (39/109)	100%	100%
SM 11	Percentage of Projects (with NCA) Completed during the Year							

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	a. Percentage of Projects (with NCA) Bid-out	No. of projects (with NCA) successfully issued NOA over Total number of projects bid out	4%	Actual / Target	N/A	N/A	95	100% (52 / 52)
	b. Started during the year (single-year projects)	Projects completed (with NCA) / Projects with NCA	4%	Actual / Target	2.94% (2 / 68)	83.33% (25 / 30)	100%	100% (45 / 45)
	c. Carry-over projects from previous year (multi-year projects)	Projects completed (with NCA) / Projects with NCA	4%	Actual / Target	22% (12 / 50)	50% (5 / 10)	100%	100% (62 / 62)
INTERNAL PROCESS	Budget Utilization Ratio							
	a. Subsidy							
	a.1. Obligation Rate							
	Current	Total Obligated Subsidy over Total COB from Subsidy [both net of PS Cost]	4%	Actual / Target	-	-	-	90%
	Carry-over		4%	Actual / Target	-	-	-	90%
	a.2. Disbursement Rate							
	Current	Total Disbursement over Total Obligations [both net of PS Cost]	4%	Actual / Target	-	-	-	90%
	Carry-over		4%	Actual / Target	-	-	-	90%
	b. Disbursement of Internally-generated Funds	Total Disbursement from IGF over Total COB from IGF [both net of PS Cost]	4%	Actual / Target	-	-	-	90%
	Subtotal			37%				

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SO 7		Develop a Competent and Efficient Workforce of Dedicated Civil Servants							
LEARNING AND GROWTH	SM 13	ISO 9001:2015 Certification	Milestone	5%	All or Nothing	Recommended for Certification Maintenance	Passed 2 nd Surveillance Audit	Passed Surveillance Audit; Start-up Activities re Renewal of ISO Certification	ISO Certification
	SM 14	Percentage of Employees with Required Competencies Met	Milestone	3%	All or Nothing	No Competency Framework	No Competency Model	Board-approved Competency Model	Establish Baseline
	<i>Subtotal</i>			8%					
	TOTAL			100%					