

PALACIO DEL GOBERNADOR CONDOMINIUM CORPORATION (PDGCC)
Validation Result of 2020 Performance Scorecard

Component					Rating Scale	Target	Submission		GCG Validation		Supporting Documents	GCG Remarks
Objective / Measure		Formula	Weight	2020		Actual	Rating ¹	Score	Rating			
CUSTOMERS	SO 1	Provide Excellent Service to Building Tenants/Owner/Occupants										
	SM 1	Percentage of Satisfied Customers	Number of respondents who rated at least satisfactory / Total number of survey respondents	20%	(Actual / Target) x Weight	90%	91% of the respondents rated at least satisfactory	-	Unverifiable	0%	-	Reported accomplishment cannot be validated due to absence of supporting documents.
		Sub-total		20%						0%		
INTERNAL PROCESS	SO 2	Efficient Building and Facilities Maintenance and Security										
	SM 2	Percentage of Effective Preventive Maintenance of Building Facilities Completed Based on the APP	Number of effective preventive maintenance completed / Total number of effective preventive maintenance projects for the year	20%	(Actual / Target) x Weight	100% of Effective Preventive Maintenance Projects Costing above ₱50,000.00 Completed	80% (Four out of five preventive maintenance for the year costing above ₱50,000.00 were completed)	-	Completed 80% of Effective Preventive Maintenance Projects Costing above ₱50,000	16%	<ul style="list-style-type: none">• Summary of Preventive Maintenance Projects• 2019 Amended Annual Procurement Plan (APP)• Purchase Orders• Disbursement Vouchers	Target not met. Four out of five Effective Preventive Maintenance Projects Costing above ₱50,000 were completed in 2020. The preventive maintenance for the 2MVA Pad Mounted Transformer 34.5 KV-480 V

¹ The self-rating was not indicated in the 4th Quarter Monitoring Report.

Validation Result of 2020 Performance Scorecard (Annex A)

Component			Rating Scale	Target	Submission		GCG Validation		Supporting Documents	GCG Remarks	
Objective / Measure	Formula	Weight			Actual	Rating ¹	Score	Rating			
											was completed only in 2021.
SM 3	Minimize the Number of Emergency Works	<p><i>To compute for the percentage of emergency repairs: Number of emergency works/repairs accomplished / Total number of maintenance works accomplished</i></p> <p><i>To determine improvement from 2018 baseline: 2019 Percentage of emergency repairs less 2018 Percentage of emergency repairs</i></p>	15%	$\frac{1 - \{(Actual - Target) / Target\} \times Weight}{}$	5% decrease from the baseline	33.33% 7 emergency works out of 21 works accomplished for the year (Q1-Q4)	-	33.33%	12%	<ul style="list-style-type: none">• Purchase Orders• Disbursement Vouchers• Bids and Awards Committee Resolution• Internally generated reports on the emergency works• 2020 Amended Annual Procurement Plan (APP)• Summary report of emergency works• Total number of maintenance works	Rating Scale was revised to correctly reflect the score for actual accomplishment Target not met. The baseline established in 2018 was 33.33%, hence the target for 2020 was computed at 28%.
SM 4	Institute Quality Management System	Actual Accomplishment	10%	All or Nothing	Board-Approved quality Manual	-	-	No submitted Board-Approved quality Manual	0%	-	Target not met. PDGCC represented that the Quality Manual is pending

Component					Rating Scale	Target	Submission		GCG Validation		Supporting Documents	GCG Remarks
Objective / Measure		Formula	Weight			2020	Actual	Rating ¹	Score	Rating		
												approval of the Board.
		Sub-total		45%						28%		
FINANCE	SO 3	Efficient Utilization of Corporate Operating Budget										
	SM 5	Budget Utilization Rate	Total actual disbursements / Total Board-approved Corporate Operating Budget (both net of PS)	20%	91% to 100% = 20% 86% to 90% = 10% <86% = 0% More than 100% = 0%	> 90%	77%	-	Unverifiable	0%	<ul style="list-style-type: none"> Budget Utilization Rate Report 2020 Corporate Operating Budget Disbursement Vouchers 	Reported accomplishment cannot be validated due to absence of supporting documents.
		Sub-total		20%						0%		
LEARNING AND GROWTH	SO 4	Enhance the Human Resource Development Initiatives										
	SM 6	Percentage of Employees Meeting Required Competencies	Actual Accomplishment	15%	All or Nothing	Board-Approved Competency Framework	-	-	No submitted Board-approved Competency Framework	0%	-	Target not met. PDGCC did not submit any accomplishment for this measure.
		Sub-total		15%				-		0%		
		TOTAL		100%				-		28.00%		