

TOURISM PROMOTIONS BOARD (TPB)
Validation Result of the 2021 Performance Scorecard

Component					TPB Submission		GCG Validation		Supporting Documents	GCG Remarks		
Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating				
CUSTOMERS / STAKEHOLDERS	SO 1	Coordinated and Sustainable Tourism Promotions and Marketing Recovery Program										
	SM 1	Percentage of TPB-Initiated Domestic and International Projects Held in the Philippines Implemented	Number of TPB-Initiated Domestic and International Projects Held in the Philippines Implemented / Total Number of Planned TPB-Initiated Domestic and International Projects Held in the Philippines	10%	(Actual / Target) x Weight	100%	A total of 24 (85.71%) TPB-Initiated Domestic and International Projects implemented in 2021. 20 of the 28 originally planned Domestic and International Projects to be held in the Philippines were implemented.	8.57%	Cannot Be Validated	0%	Copies of Accomplishment/ Terminal Reports and Project Proposal/Brief Forms Summary List of TPB-Initiated Planned Domestic and International Projects Held in the Philippines Board Resolution No. 291, s. 2021 Quarterly Physical Report of Operation/Budget Accountability Report (BAR) No. 1 as of 30 June 2021	only 16 events were substantiated with signed Terminal/ Accomplishment Reports. TPB failed to provide the approved list of planned events. Hence, the GCG cannot objectively establish TPB's accomplishment.
	SM 2	Return on Marketing Investment (ROMI) of TPB Domestic and International Marketing and Promotions Projects	(Benefit - Cost) / Cost ¹	10%	Below 1179% = 0% 1179% to 1189% = 5% 1190% to 1200% = 8% Above 1200% = 10%	Above 1200%	3,171.64%	10%	Cannot Be Validated	0%	Copies of Accomplishment/ Terminal Reports Excel File of the Detailed Computation of ROMI and Budget Utilization Report	On the computation of benefit: Based on the Guidelines on the Computation of Return on Marketing Investment (ROMI), "as a standard, the TPB is using a conversion rate of 5% or less for conservative conversion. The Market Specialist/Project Officer may assign a higher

¹ Where: Benefit = values generated out of sales and Cost = project fund expended by TPB.

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Objective/Measure			Formula	Weight	Rating System	Target	Actual	Rating			Actual
											<p>Guidelines on the Computation of ROMI, including Conversion Rates</p> <p>Copies of Disbursement Vouchers, Liquidation Vouchers, List of Due and Demandable Accounts Payable – Advice to Debit Accounts (LDDAP-ADA), Statement of Account, Sales Invoice, Billing Statement, and Official Receipts</p> <p><i>percentage in the event's Terminal Report reviewed by the Division Head, Department Manager, and the Deputy Chief Operating Officer for Marketing and Promotions Sector.</i> The GCG noted, however, that there is no discussion in the Terminal/Accomplishment Reports on the conversion applied, especially for events with conversion rates higher than 5%.</p> <p>TPB is reminded to prepare a more detailed Terminal/Accomplishment Reports capturing the bases of the variables used in the computation of ROMI.</p> <p>On the computation of cost: TPB was able to provide the liquidation reports for selected events only. Likewise, the amount computed using the aforementioned documents for these selected events did not tally with the amount recorded in the summary computation of ROMI provided by TPB (see Appendix 1).</p>

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Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating			
SM 3	Return on Marketing Investment (ROMI) of TPB Marketing Communications Projects	(Media Values – Media Spend) / Media Spend ²	10%	(Actual / Target) x Weight	Above 120%	216.57%	10%	Cannot Be Validated	0%	<p>Copies of Media Mileage, Press Releases, and Accomplishment/Terminal Reports</p> <p>Excel File of the Detailed Computation of ROMI on TPB Marketing Communication Projects and Budget Utilization Report</p> <p>Copy of Disbursement Voucher</p>	<p>The Governance Commission was able to validate the <i>media values</i> generated amounting to ₱16.46 Million</p> <p>However, the <i>media spend</i> cannot be objectively validated due to insufficient documentation provided by TPB for most of its projects/events for the year.</p>
SO 2	Cultivate Partnership with Stakeholders and Customers										
SM 4	Percentage of Events/Projects Organized by Foreign Suppliers Supported by TPB	Total Number of Events/Projects Organized by Foreign Suppliers Supported by TPB / Total Number of Events/Projects Organized by Foreign Suppliers with Request for Support from TPB	10%	(Actual / Target) x Weight	100%	Supported a total of 57 out of the 75 (76%) Events/Projects Organized by Foreign Suppliers	7.60%	Cannot Be Validated	0%	<p>Copies of Accomplishment/Terminal Reports, Project Brief/Proposal Forms, and Requests for Assistance from Suppliers</p> <p>Summary Lists of Expected Events Organized by Foreign Suppliers</p> <p>Quarterly Physical Report of Operation/Budget Accountability Report</p>	<p>The Governance Commission cannot properly establish the universe or the total number of events/projects organized by foreign suppliers with request for support from TPB.</p> <p>Based on the revised summary reports provided, it was observed that there were variances and inconsistent information provided therein. There were events excluded in the revised list but was implemented in 2021 as substantiated with the copy of</p>

² Where: Media Values = impression, reach, etc.; Media Spend = cost paid for placements, etc.

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Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating			
									(BAR) No. 1 as of 30 June 2021	Accomplishment/ Terminal Report (see <i>Appendix 2</i>). Moreover, not all events were provided with the copy of requests from the concerned stakeholders/ organizers contrary to the representation indicated in TPB's letter dated 02 August 2022 that it has submitted all the supporting documents for this measure.	
SM 5	Percentage of Domestic and International Promotions Projects Organized by Philippine Stakeholders Assisted by TPB	Total Number of Domestic and International Promotions Projects Organized by Philippine Stakeholders Assisted by TPB / Total Number of Domestic and International Promotions Projects Organized by Philippine Stakeholders Request for Assistance from TPB	10%	(Actual / Target) x Weight	100%	Assisted 53 Domestic and International Promotions Projects Organized by Philippine Stakeholders Qualified or with Request for Assistance from TPB	10%	Cannot Be Validated	0%	Copies of Accomplishment/ Terminal Reports, Project Brief/Proposal Forms, and Requests for Assistance from Suppliers Summary Lists of TPB-Assisted Domestic and International Promotion Projects Organized by Philippine Stakeholders	
SO 3	Improve Customer Satisfaction Rating										
SM 6	Percentage of Satisfied Customers										
6a	Exhibitors	Number of Respondents Who Gave At Least Satisfactory Rating / Total Number of Respondents	2.5%	(Actual / Target) x Weight If Below 80% = 0%	90%	100% gave at least a satisfactory rating	2.5%	Result not acceptable	0%	Full Report on TPB's 2021 Customer Satisfaction Survey (CSS) Data Quality Control Report Database of Back Checking and Spot	Reported accomplishment is not acceptable. Pursuant to the <i>Enhanced Standard Methodology for the Conduct of Customer Satisfaction Survey (CSS) ("Guidelines")</i> , the required sample size for the conduct of the CSS is dependent on the

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Component					TPB Submission		GCG Validation		Supporting Documents	GCG Remarks		
Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating				
6b	Attendees	2.5%		90%	95.83% gave at least a satisfactory rating	2.5%			<p>Checking of Responses</p> <p>Tabulation of the Aggregate Data (Exhibitors, Attendees, Familiarization Trip Participants and Social Media Influencers)</p> <p>Sample Accomplished Survey Questionnaires</p>	<p>number of primary customers for each customer type.</p> <p>Considering TPB's non-compliance with the prescribed sample size in the conducted CSS for 2021, the results of the survey were deemed not acceptable.</p> <p>It should be noted that the same non-compliance was also observed during the 2020 validation.</p> <p>The Governance Commission would like to take this opportunity to remind the corporation to strictly adhere to the issued <i>Guidelines</i> in the subsequent conduct of its CSS for its results to be deemed acceptable in the succeeding years.</p>		
	Familiarization Trip Participants and Social Media Influencers										2.5%	
	Sub-total		57.5%				53.67%				0%	
SO 4	Maintain Efficient, Accountable and Transparent Financial Process and System											
FINANCIAL	SM 7	Utilization of Corporate Operating Funds	Total Obligations / Total DBM-Approved COB (Both Net of PS, SCF, and PEC)	10%	$\frac{\text{Actual}}{\text{Target}} \times \text{Weight}$	Not Lower Than 90% But Not Exceeding 100% (Excluding PS, SCF and PEC)	81% utilization as of 31 December 2021	0%	81.31%	9.03%	<p>Board Resolution No. 291, s. 2021.</p> <p>Quarterly Budget Monitoring Reports</p> <p>2021 DBM-Approved Corporate Operating Budget (COB)</p> <p>2021 Statement of Appropriations, Allotments,</p>	<p>Target not met.</p> <p>Rating scale revised.</p> <p>The validated budget utilization rate was computed using the total budget equal to ₱1.478 Billion and total obligations amounting to ₱1.202 Billion.</p>

Component					TPB Submission		GCG Validation		Supporting Documents	GCG Remarks
Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating		
									Obligations, Disbursements, and Balances (SAAODB) / FAR No. 1 Internal Utilization Report for the Corporate Fund	
SM 8	Decrease in Previous Years' (PY) Unliquidated Fund Transfers to DOT Overseas and Reginal Offices	(Balance of PY Unliquidated Fund Transfers in 2021 – Balance of PY Unliquidated Fund Transfers in 2019) / Balance of PY Unliquidated Fund Transfers in 2019 ³	2.5%	(Actual / Target) x Weight	75% Decrease in PY Unliquidated Fund Transfers	Original Amount: ₱225,103,894.23 Current Balance as of 31 December 2021: ₱76,765,864.35 65.90% Decrease	2.20%	Cannot Be Validated	0%	<p>Quarterly Status of Unliquidated Prior Years' Fund Transfer Report</p> <p>Unliquidated Prior Years' Fund Transfer Report</p> <p>Liquidation Vouchers for PDOT Frankfurt and Tokyo 2020 and 2021</p> <p>2021 COA Annual Audit Report</p> <p>The Governance Commission cannot objectively validate TPB's accomplishment due to the following: There were transactions reported with no PHP equivalent, hence, the GCG cannot compute the total amount (See Appendix 3). The two (2) versions of reports submitted did not match (See Appendix 4). Both reports did not present the granted and liquidated amount for the months of January to April 2020. There were discrepancies and/or insufficient supporting documents for some of the sampled transactions from PDOT Frankfurt and Tokyo (See Appendix 5).</p>
Sub-total		12.5%					2.20%		9.03%	

³ Based on the 2019 COA Annual Audit Report, balance amounts to ₱266.410 Million.

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Component					TPB Submission		GCG Validation		Supporting Documents	GCG Remarks
Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating		
INTERNAL PROCESS	SO 5	Maintain Efficient, Accountable and Transparent Administrative Process and System								
	SM 9	Percentage of Application Processed within Prescribed Turnaround Time	$\frac{\text{Total Number of Applications processed within Prescribed Turnaround Time}^4}{\text{Total Number of Applications Received}}$	10%	(Actual / Target) x Weight	100%	324 out of 357 (90.76%) transactions were processed within the prescribed turnaround time	9.08%	Cannot Be Validated	0%

⁴ Prescribed Turnaround Time shall be based on TPB's compliance with the Republic Act No. 11032 or the Ease of Doing Business Law for the following services: Request for Images, Processing of Request for Collateral Materials, TPB Membership Program, Evaluation of Marketing Proposals/Requested Assistance, and Processing of Philippines Seller Companies' Participation in Roadshows, Sales/Business Missions, Travel Trade, MICE Fairs/Shows.

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Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating			
										Proposals/ Requested Assistance process does not match with the total processing time indicated for each of its sub-step/ process.	
SM 10	ISO 9001:2015 Certification	Actual Accomplishment	10%	All or Nothing	Maintain ISO 9001:2015 Certificate	Re-certified during the external audit by TÜV Nord on 21 October 2021	10%	Maintain ISO 9001:2015 Certificate	10%	Confirmation Letter and ISO 9001:2015 Certificate issued by TÜV Nord Philippines, Inc.	Target met.
Sub-total		20%					19.08%		10%		
SO 6	Sustain a Culture of Organizational Engagement that Fosters Effective Performance, Lifelong Learning and Growth										
SM 11	Improve Competency Level of the Organization	Competency Baseline ⁵ 2021 – Competency Baseline 2020	5%	All or Nothing	Improvement in the Competency Baseline of the Organization	2020 competency rating = 94.09% 2021 competency rating = 94.93% Improvement of 0.84% from previous year	5%	Cannot Be Validated ⁶	0%	Excel File on the Computation of the Organization's Competency Baseline Board-Approved Competency-Based Framework Sample Accomplished Competency Assessment Forms Summary of Competency Gaps	TPB excluded six (6) newly hired employees in the computation of the competency baseline. The Governance Commission would like to reiterate that the competency baseline should capture the holistic implementation of the competency framework, covering among others, hiring, training, and promotion of employees. As such, the competency assessment should cover all the plantilla employees of the organization. ⁶

⁵ The competency baseline of the organization shall pertain to the average percentage of required competencies met which can be computed using the following formula:

$$\frac{\sum_{a=1}^A \left(\frac{\sum_{b=1}^B \text{Actual Competency Level}_a}{\text{Required Competency Level}_a} \right)}{A}$$

where: a = Competency required, A = Total number of competencies required of position, b = Personnel profiled, B = Total number of personnel profiled

⁶ Except for the Chief Operating Officer as he/she is covered by GCG M.C. No. 2014-03 (4th Issue). Performance Evaluation for Directors (PED) in the GOCC Sector, dated 02 May 2021.

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Component					TPB Submission		GCG Validation		Supporting Documents	GCG Remarks	
Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating			
									List of Training Sessions Certification of Manpower Complement as of 31 December 2020 and 31 December 2021 Full Assessment Report, Appointment Papers and Position Description Forms of New Hires Justifications on the Online Conduct of Competency Assessment of New Hires Internal Memorandum and Narrative Report on the Conduct of 2021 Competency Assessment	From the 15 randomly selected employees, it was observed that the responses in the forms of Employee No. 1 and Employee No. 84 were inconsistent with the data recorded in the submitted Excel sheet.	
SM 12	Percentage of Implementation of Information Systems Strategic Plan (ISSP)	Number of Deliverables Attained / Total Number of Deliverables	5%	(Actual / Target) x Weight	100% Attainment of 2021 Deliverables ⁷ Based on the 2019-2021 ISSP	10 out of 12 projects enrolled in 2021 ISSP were implemented	4.16%	9.09%	0.45%	DICT-Endorsed ISSP 2019-2021 Status Report on the 2021 Deliverables based on ISSP 2019-2021 Documents Supporting the Accomplishments per	Target not met. Only one (1) deliverable, <i>Institutional Websites under Content Management System</i> , was completed in 2021. The reported accomplishment, <i>Upgrade of Network Infrastructure</i> , was excluded in the total number of deliverables

⁷ Deliverables refer to systems/applications.

Validation Result of 2021 Performance Scorecard (**Annex A**)

Component					TPB Submission		GCG Validation		Supporting Documents	GCG Remarks		
Objective/Measure			Formula	Weight	Rating System	Target	Actual	Rating			Actual	Rating
											ICT Project/System (enumerated in Appendix 7)	for the year considering that this measure only covers ICT systems/ applications. A more detailed discussion of validation is provided in Appendix 7 .
Sub-total				10%				9.16%		0.45%		
TOTAL				100%				84.11%		19.48%		

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SM 2: RETURN ON MARKETING INVESTMENT (ROMI) OF TPB DOMESTIC AND INTERNATIONAL MARKETING AND PROMOTIONS PROJECTS

No.	PROGRAM/PROJECT/ACTIVITY	COST/ACTUAL BUDGET UTILIZED (IN PHILIPPINE PESO)		
		PER EXCEL FILE OF COMPUTATION OF ROMI	PER LIQUIDATION REPORT/VOUCHER	PER DISBURSEMENT VOUCHER
1	Pacific Asia Travel Association (PATA) Adventure Travel Conference and Mart	1,813,099.90	64,972.00	1,587,041.43
2	The Great 2021 ASEAN Travel Fest (with TTG Advertisement Package)	3,461,670.45	0.00	3,458,941.40
3	Virtual Pacific Asia Travel Association (PATA) Travel Mart	399,585.00	0.00	399,585.00
4	PATA Wellness and Luxury Travel Conference and Mart 2021	201,774.01	0.00	201,774.01
5	Asia Dive Expo (ADEX) Pixel Expo 2021	4,945,804.59	0.00	4,945,804.59
6	Internationale Tourismus Borse (ITB) Asia 2021	4,048,968.80	0.00	0.00
7	Ad Placement in Partnership with Travel + Leisure	1,210,000.00	1,210,000.00	0.00
8	Tactical Media Placement and Advertising Campaign with Cebu Pacific via Naver	3,766,666.46	3,252,708.19	3,766,666.46
9	2021 Philippine Product Presentation	5,167,962.87	262,888.49	0.00
10	Placement of Advertorials	5,141,316.00	0.00	5,141,316.00
11	Philippine Showroom Accomplishment Report - 1st Quarter	9,200,000.00	7,264,473.32	9,200,165.00
12	Philippine Showroom Accomplishment Report - 2nd Quarter			
13	Philippine Showroom Accomplishment Report - 3rd Quarter			
14	Philippine Showroom Accomplishment Report - 4th Quarter			
15	Department of Tourism Korea Monthly PR Activity Report for May 2021	5,253,360.00	0.00	0.00
16	Department of Tourism Korea Monthly PR Activity Report for June 2021			
17	Department of Tourism Korea Monthly PR Activity Report for July 2021			
18	Department of Tourism Korea Monthly PR Activity Report for August 2021			
19	Department of Tourism Korea Monthly PR Activity Report for September 2021			
20	Department of Tourism Korea Monthly PR Activity Report for October 2021	5,253,360.00	0.00	0.00
21	Department of Tourism Korea Monthly PR Activity Report for November 2021			
22	Department of Tourism Korea Monthly PR Activity Report for December 2021			
23	Internationale Tourismus Borse (ITB) Berlin 2021	660,000.00	0.00	660,000.00
24	Arabian Travel Market & ATM Virtual 2021	10,637,052.65	0.00	0.00
25	Philippine Travel Exchange (PHITEX) 2021 Hybrid Edition	18,892,384.10	177,207.80	15,662,288.93
26	7th Regional Travel Fair 2021 Hybrid Edition	6,207,920.00	4,132,344.29	4,133,104.91
27	8th Regional Travel Fair Zamboanga Peninsula			
28	IBTM Americas One2One Digital Appointments (A Pre-Event to IBTM Americas 2021)	1,742,500.00	0.00	1,742,500.00
29	Virtual Incentive Travel and Conventions, Meeting (IT&CM) China 2021	3,584,275.00	0.00	0.00

SM 4: PERCENTAGE OF EVENTS/PROJECTS ORGANIZED BY FOREIGN SUPPLIERS SUPPORTED BY TPB

No.	LIST ATTACHED TO THE SUBMITTED BAR No. 1 ¹		LIST AS OF 24 FEBRUARY 2022 ²		LIST SUBMITTED ON 20 MAY 2022 ³	LIST SUBMITTED ON 25 JULY 2022 ⁴	
	NAME OF EVENT/PROJECT	IMPLEMENTATION DATE	NAME OF EVENT/PROJECT	IMPLEMENTATION DATE	NAME OF EVENT/PROJECT	NAME OF EVENT/PROJECT	IMPLEMENTATION DATE
1	Fukuoka Travel Exposition	2021 Q1	Fukuoka Travel Exposition 2021	February	Fukuoka Travel Exposition 2021	Fukuoka Travel Exposition 2021	13-14 February 2021
2	Chengdu Elevator Advertising	2021 Q1	Chengdu Elevator Advertising	February	Chengdu Elevator Advertising	Chengdu Elevator Advertising	February – March 2021
3	KOL Online Promotion with Mafengwo	2021 Q1	KOL Online Promotion with Mafengwo	February	KOL Online Promotion with Mafengwo	KOL Online Promotion with Mafengwo	15 February – 14 May 2021
4	Ad Placement in Partnership with Travel + Leisure	2021 Q1	Ad Placement in Partnership with Travel + Leisure	February	Ad Placement in Partnership with Travel + Leisure	Ad Placement in Partnership with Travel + Leisure	05 February – 19 March 2021
5	Integrated Media Placements in Top Adventure Magazines (BBC, Wanderlust, Adventure Travel)	2021 Q1	Integrated Media Placements in Top Adventure Magazines (BBC, Wanderlust, Adventure Travel)	February	Integrated Media Placements in Top Adventure Magazines (BBC, Wanderlust, Adventure Travel)	Integrated Media Placements in Top Adventure Magazines (BBC, Wanderlust, Adventure Travel)	February – March 2021
6	Joint Promotions with OTA 2020	-	Joint Promotions with OTA 2020	January	-	-	-
7	Joint Promotions with Sojern	2021 Q4	Joint Promotions with Sojern	January	Joint Promotions with Sojern	Joint Promotions with Sojern	March 2021
8	Ctrip Online Promotion Campaign	2021 Q1	Ctrip Online Promotion Campaign	January	Ctrip Online Promotion Campaign	Ctrip Online Promotion Campaign	08-23 February 2021
9	Media Placement in National Geographic Traveller (NGT)	2021 Q2	Media Placement in National Geographic Traveller (NGT)	January	Media Placement in National Geographic Traveller (NGT)	Media Placement in National Geographic Traveller (NGT)	June 2021
10	PH Media Placements in Culture Trip	2021 Q1	PH Media Placements in Culture Trip	January	PH Media Placements in Culture Trip	PH Media Placements in Culture Trip	January – February 2021
11	Internationale Tourismus Borse (ITB) Berlin NOW 2021	2021 Q1	Internationale Tourismus Borse (ITB) Berlin NOW 2021	March	Internationale Tourismus Borse (ITB) Berlin NOW 2021	Internationale Tourismus Borse (ITB) Berlin NOW 2021	09-12 March 2021
12	Sydney Mardi Gras Parade	2021 Q1	Sydney Mardi Gras Parade 2021	March	Sydney Mardi Gras Parade	Sydney Mardi Gras Parade	06 March 2021
13	Eats More Fun in the Philippines at Hard Rock Café and Tony Roma	2021 Q2	Joint Promotion with Hard Rock Café and Tony Roma	March	Eats More Fun in the Philippines at Hard Rock Café and Tony Roma	Eats More Fun in the Philippines at Hard Rock Café and Tony Roma	26 March – 02 April 2021
14	IBTM Americas 2020 Virtual Appointment (Round 3)	2021 Q1	IBTM Americas One2One Digital Appointments	March	IBTM Americas 2020 Virtual Appointment (Round 3)	IBTM Americas 2020 Virtual Appointment (Round 3)	09 November – 12 March 2021

¹ The list is prepared by the TPB's CPBD Department, appended to the Quarterly Physical Report of Operation (BAR No. 1) as of 30 June 2021, and saved in the shared Google Drive link. Officially received by the Governance Commission on 23 May 2022.

² Officially received by the Governance Commission on 23 May 2022.

³ The list has no implementation date indicated. Officially received by the Governance Commission on 23 May 2022.

⁴ Officially received by the Governance Commission on 26 July 2022. This list is similar with the list officially received by GCG on 28 July 2022 and 04 August 2022.

No.	LIST ATTACHED TO THE SUBMITTED BAR No. 1 ¹		LIST AS OF 24 FEBRUARY 2022 ²		LIST SUBMITTED ON 20 MAY 2022 ³	LIST SUBMITTED ON 25 JULY 2022 ⁴	
	NAME OF EVENT/PROJECT	IMPLEMENTATION DATE	NAME OF EVENT/PROJECT	IMPLEMENTATION DATE	NAME OF EVENT/PROJECT	NAME OF EVENT/PROJECT	IMPLEMENTATION DATE
15	China (Beijing) International Leisure Industry Expo (CILIE) 2021	2021 Q2	China (Beijing) International Leisure Industry Expo	April	China (Beijing) International Leisure Industry Expo (CILIE) 2021	China (Beijing) International Leisure Industry Expo (CILIE) 2021	15-18 April 2021
16	Marine Diving Fair 2021	2021 Q2	Marine Diving Fair 2021	April	Marine Diving Fair 2021	Marine Diving Fair 2021	02-04 April 2021
17	"Eats More Fun in the Philippines" Digital Food Promotion Campaign 2021	2021 Q1	"Eats More Fun in the Philippines" Digital Food Promotion Campaign 2021	April	"Eats More Fun in the Philippines" Digital Food Promotion Campaign 2021	"Eats More Fun in the Philippines" Digital Food Promotion Campaign 2021	29 April – 30 June 2021
18	Philippine Travel Meister 2021	2021 Q2	Philippine Travel Meister 2021	April	Philippine Travel Meister 2021	Philippine Travel Meister 2021	April – July 2021
19	"Wake Up in the Philippines" Experience Sharing Sessions in Beijing	2021 Q2	"Wake Up in the Philippines" Experience Sharing Sessions in Beijing	April	"Wake Up in the Philippines" Experience Sharing Sessions in Beijing	"Wake Up in the Philippines" Experience Sharing Sessions in Beijing	April – June 2021
20	Chengdu LED Billboard Advertising with Offline Consumer Promotion	2021 Q2	Chengdu LED Billboard Advertising	April	Chengdu LED Billboard Advertising with Offline Consumer Promotion	Chengdu LED Billboard Advertising with Offline Consumer Promotion	April 2021
21	TPB/DOT Korea - Tactical Media Placements and Advertising Opportunities with Marketing Partners via Naver and OTA	2021 Q2	Tactical Media Placement and Advertising Campaign with Cebu Pacific Air via Naver	April	TPB/DOT Korea - Tactical Media Placements and Advertising Opportunities with Marketing Partners via Naver	TPB/DOT Korea - Tactical Media Placements and Advertising Opportunities with Marketing Partners via Naver	01-30 April 2021
22	Integrated Media Placements in Luxury Magazines (Mayfair Times, Conde Nast Traveller, Oceanographic)	2021 Q1	Integrated Media Placements in Luxury Magazines (Mayfair Times, Conde Nast Traveller, Oceanographic)	April	Integrated Media Placements in Luxury Magazines (Mayfair Times, Conde Nast Traveller, Oceanographic)	Integrated Media Placements in Luxury Magazines (Mayfair Times, Conde Nast Traveller, Oceanographic)	December 2020 - June 2021
23	36 th Seoul International Tourism Industry Fair (SITIF)	2021 Q2	Seoul International Tourism Fair 2021	June	36 th Seoul International Tourism Industry Fair (SITIF)	36 th Seoul International Tourism Industry Fair (SITIF)	24-27 June 2021
24	Asia Dive Expo (ADEX) Pixel 2021	2021 Q2	Asia Dive Expo (ADEX) Pixel Expo 2021	June	Asia Dive Expo (ADEX) Pixel 2021	Asia Dive Expo (ADEX) Pixel 2021	08-11 June 2021
25	Virtual Incentive Travel & Conventions Meetings (IT & CM) China 2021	2021 Q2	Virtual Incentive Travel & Conventions Meetings (IT & CM) China 2021	June	Virtual Incentive Travel & Conventions Meetings (IT & CM) China 2021	Virtual Incentive Travel & Conventions Meetings (IT & CM) China 2021	22-24 June 2021
26	"Wake Up in the Philippines" Experience Sharing Sessions in Northeast China	2021 Q2	"Wake Up in the Philippines" Experience Sharing Sessions in Northeast China	June	"Wake Up in the Philippines" Experience Sharing Sessions in Northeast China	"Wake Up in the Philippines" Experience Sharing Sessions in Northeast China	June 2021
27	Arabian Travel Market	2021 Q2	Arabian Travel Market & ATM Virtual 2021	May	Arabian Travel Market	Arabian Travel Market	16-19 & 24-26 May 2021
28	The Great ASEAN Travel Festival & Philippine Roadshow Presentation	2021 Q2	The Great 2021 ASEAN Travel Fest	May	The Great ASEAN Travel Festival & Philippine Roadshow Presentation	The Great ASEAN Travel Festival & Philippine Roadshow Presentation	04-05 May 2021
29	Destination Show Online 2021	2021 Q2	Destination Show Online 2021	May	Destination Show Online 2021	Destination Show Online 2021	07-16 May 2021

No.	LIST ATTACHED TO THE SUBMITTED BAR NO. 1 ¹		LIST AS OF 24 FEBRUARY 2022 ²		LIST SUBMITTED ON 20 MAY 2022 ³	LIST SUBMITTED ON 25 JULY 2022 ⁴	
	NAME OF EVENT/PROJECT	IMPLEMENTATION DATE	NAME OF EVENT/PROJECT	IMPLEMENTATION DATE	NAME OF EVENT/PROJECT	NAME OF EVENT/PROJECT	IMPLEMENTATION DATE
30	PATA Adventure Conference & Travel Mart	2021 Q2	Pacific Asia Travel Association (PATA) Adventure Travel Conference and Mart	May	PATA Adventure Conference & Travel Mart	PATA Adventure Conference & Travel Mart	26-27 May 2021
31	ASTA Global Convention (Washington, DC)	2021 Q3	ASTA Global Convention 2021	August	ASTA Global Convention (Washington, DC)	ASTA Global Convention (Washington, DC)	23-25 August 2021
32	2021 Xi'an Silk Road International Tourism Expo	2021 Q3	Xi'an Silk Road International Tourism Expo (XSRITE)	July	2021 Xi'an Silk Road International Tourism Expo	2021 Xi'an Silk Road International Tourism Expo	16-18 July 2021
33	PATA Travel Mart	2021 Q3	Virtual Pacific Asia Travel Association (PATA) Travel Mart 2021	September	PATA Travel Mart	PATA Travel Mart	02-05 September 2021
34	China International Fair for Trade in Services	2021 Q3	China International Fair for Trade in Services (CIFTIS) 2021	September	China International Fair for Trade in Services	China International Fair for Trade in Services	02-07 September 2021
35	Go Diving Roadshow	2021 Q3	Go Diving Roadshow	September	Go Diving Roadshow	Go Diving Roadshow	16-19 September 2021
36	Taste of PATA	2021 Q3	Taste of PATA	September	Taste of PATA	Taste of PATA	15 September 2021
37	Monthly Destination Web Update	2021 Q3	Monthly Destination Web Update	September	Monthly Destination Web Update	Monthly Destination Web Update	September – December 2021
38	25 th TIANYA HAIJIAO International Wedding Festival/ Global Wedding and Honeymoon Island Forum*	2021 Q4	The 25 th TIANYA HAIJIAO International Wedding Festival/ Global Wedding and Honeymoon Island Forum	November	The 25 th TIANYA HAIJIAO International Wedding Festival/ Global Wedding and Honeymoon Island Forum	-	-
39	DEMA Show	2021 Q4	Diving Equipment Marketing Association (DEMA) Show 2021	November	DEMA Show	DEMA Show	16-19 November 2021
40	PATA Wellness and Luxury Travel Conference and Mart 2021	2021 Q4	PATA Wellness and Luxury Travel Conference and Mart 2021	October	PATA Wellness and Luxury Travel Conference and Mart 2021	PATA Wellness and Luxury Travel Conference and Mart 2021	21-22 October 2021
41	JATA Online Travel Mart	2021 Q4	JATA Online Travel Mart 2021	October	JATA Online Travel Mart	JATA Online Travel Mart	25 October – 26 November 2021
42	Internationale Tourismus Borse (ITB) Asia 2021	2021 Q4	Internationale Tourismus Borse (ITB) Asia 2021	October	Internationale Tourismus Borse (ITB) Asia 2021	Internationale Tourismus Borse (ITB) Asia 2021	25-29 October 2021
43	Content Marketing with Online Travel Publications	2021 Q3	Content Marketing with Online Travel Publications	September	Content Marketing with Online Travel Publications	Content Marketing with Online Travel Publications	September – October 2021
44	Tram Car Advertising	2021 Q4	Tram Car Advertising	December	Tram Car Advertising	Tram Car Advertising	01 December 2021 – 15 January 2022
45	Malaysian Association of Tour and Travel Agents (MATTA) 2021	2021 Q4	Malaysian Association of Tour and Travel Agents (MATTA) 2021	<i>Not indicated</i>	Malaysian Association of Tour and Travel Agents (MATTA) 2021	Malaysian Association of Tour and Travel Agents (MATTA) 2021	20-21 November 2021
46	Taipei Tourism Expo	2021 Q4	Taipei Tourism Expo	November	Taipei Tourism Expo	Taipei Tourism Expo	26-29 November 2021

No.	LIST ATTACHED TO THE SUBMITTED BAR No. 1 ¹		LIST AS OF 24 FEBRUARY 2022 ²		LIST SUBMITTED ON 20 MAY 2022 ³	LIST SUBMITTED ON 25 JULY 2022 ⁴	
	NAME OF EVENT/PROJECT	IMPLEMENTATION DATE	NAME OF EVENT/PROJECT	IMPLEMENTATION DATE	NAME OF EVENT/PROJECT	NAME OF EVENT/PROJECT	IMPLEMENTATION DATE
47	Kaohsiung International Travel Fair	2021 Q4	Kaohsiung International Travel Fair	December	Kaohsiung International Travel Fair	Kaohsiung International Travel Fair	16-20 December 2021
48	Taichung International Travel Fair	2021 Q4	Taichung International Travel Fair	October	Taichung International Travel Fair	Taichung International Travel Fair	22-25 October 2021
49	Joint Promotions with Air Asia and QYER OTA	2021 Q1	Joint Promotions with Air Asia and QYER OTA	<i>Not indicated</i>	Joint Promotions with Air Asia and QYER OTA	-	-
50	Joint Promotion with Tuniu (online)	2021 Q3	Joint Promotion with Tuniu (online)	<i>Not indicated</i>	Joint Promotion with Tuniu (online)	-	-
51	Kain Na Filipino Food Festival in Shanghai	2021 Q2	Kain Na Filipino Food Festival in Shanghai	June	Kain Na Filipino Food Festival in Shanghai	Kain Na Filipino Food Festival in Shanghai	13 June 2021
52	ASEAN Food Festival at Shangri-La Guangzhou	2021 Q2	ASEAN Food Festival at Shangri-La Guangzhou	April	ASEAN Food Festival at Shangri-La Guangzhou	ASEAN Food Festival at Shangri-La Guangzhou	30 April – 09 May 2021
53	The Philippines Feature in Douyin (Tiktok) (Online)	2021 Q2	The Philippines Feature in Douyin (Tiktok) (Online)	<i>Not indicated</i>	-	-	-
54	Dianping Philippine Food Feature	2021 Q4	Dianping Philippine Food Feature	<i>Not indicated</i>	-	-	-
55	China ASEAN Expo – Tourism Event (CAEXPO-TE)	2021 Q4	China ASEAN Expo – Tourism Event (CAEXPO-TE)	<i>Not indicated</i>	-	-	-
56	Philippine Business Online Networking Appreciation Night (Nagoya)	2021 Q4	Philippine Business Online Networking Appreciation Night (Nagoya)	<i>Not indicated</i>	-	-	-
57	Joint Promotions with Mode Tour "Reboot Philippines – Korea's Favorite Vacation Spot"	2021 Q2	Joint Promotions with Mode Tour "Reboot Philippines – Korea's Favorite Vacation Spot"	<i>Not indicated</i>	Joint Promotions with Mode Tour "Reboot Philippines – Korea's Favorite Vacation Spot"	Joint Promotions with Mode Tour "Reboot Philippines – Korea's Favorite Vacation Spot"	28 June – 28 July 2021
58	Advertorial Placements	2021 Q2	Advertorial Placements	May	Advertorial Placements	Advertorial Placements	May – September 2021
59	World Travel Market	2021 Q4	World Travel Market	November	World Travel Market	World Travel Market	01-03 & 08-09 November 2021
60	Dubai Expo 2020	2021 A4	Dubai Expo 2020	<i>Not indicated</i>	-	-	-
61	Marketing Partnership with Virtuoso	2021 Q3	Marketing Partnership with Virtuoso – Virtuoso Travel Week	August	Marketing Partnership with Virtuoso	Marketing Partnership with Virtuoso	08-13 August 2021
62	Philippines' Virtual Attendance Promotion Campaign at the World Travel and Tourism Council (WTTC) Global Summit in Cancun, Mexico	2021 Q2	Philippines' Virtual Attendance Promotion Campaign at the World Travel and Tourism Council (WTTC) Global Summit in Cancun, Mexico	<i>Not indicated</i>	Philippines' Virtual Attendance Promotion Campaign at the World Travel and Tourism Council (WTTC) Global	Philippines' Virtual Attendance Promotion Campaign at the World Travel and Tourism Council (WTTC) Global Summit in Cancun, Mexico	23 March 2021

No.	LIST ATTACHED TO THE SUBMITTED BAR NO. 1 ¹		LIST AS OF 24 FEBRUARY 2022 ²		LIST SUBMITTED ON 20 MAY 2022 ³	LIST SUBMITTED ON 25 JULY 2022 ⁴	
	NAME OF EVENT/PROJECT	IMPLEMENTATION DATE	NAME OF EVENT/PROJECT	IMPLEMENTATION DATE	NAME OF EVENT/PROJECT	NAME OF EVENT/PROJECT	IMPLEMENTATION DATE
63	Incentive Travel and Conventions Meetings Asia (ITCMA)*	2021 Q3	Incentive Travel and Conventions Meetings Asia (ITCMA)	<i>Not indicated</i>	Incentive Travel and Conventions Meetings Asia (ITCMA)	-	-
64	Conduct of Sales Calls in CY 2021 and Flyer Support for the Takayama Ukon Pilgrimage Tour	2021 Q4	Conduct of Sales Calls in CY 2021 and Flyer Support for the Takayama Ukon Pilgrimage Tour	November	Conduct of Sales Calls in CY 2021 and Flyer Support for the Takayama Ukon Pilgrimage Tour	Conduct of Sales Calls in CY 2021 and Flyer Support for the Takayama Ukon Pilgrimage Tour	November 2020 – March 2021
65	Tripzilla Advertisement Campaign	2021 Q4	-	-	-	-	-
66	Strategic Partnership: Joint Marketing Program with ASIAN Geographics & TPB Philippines	2021 Q4	-	-	-	-	-
67	Luxperience 2021	2021 Q4	-	-	-	-	-
68	"Little Red Book" App Platform (Xian Hong Shu)	-	-	-	-	-	-
69	Key Opinion Leaders (KOL) "We Miss You, Welcome to the Philippines" Campaign	-	-	-	-	-	-
70	Chengdu International Tourism Expo	2021 Q4	-	-	-	-	-
71	"More Fun Awaits" Hybrid Philippine Culture and Tourism Consumer Events in Partnership with Tunui	2021 Q4	-	-	-	-	-
72	Philippines – China Dive Online Show 2021	2021 Q3	-	-	-	-	-
73	Hiroshima Soratabi 2021	2021 Q2	-	-	-	-	-
74	Seoul Friendship Fair	2021 Q3	-	-	-	-	-
75	IMEX America	2021 Q4	-	-	-	-	-
76	-	-	-	-	-	Joint Promotions with OTAs in Southern China	15 March – 15 May 2021

*Excluded in the revised list but was implemented in 2021 as substantiated with the copy of Accomplishment/Terminal Report.

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SM 5: PERCENTAGE OF DOMESTIC AND INTERNATIONAL PROMOTIONS PROJECTS ORGANIZED BY PHILIPPINE STAKEHOLDERS ASSISTED BY TPB

No.	LIST AS OF 19 MAY 2022 ⁵		LIST SUBMITTED ON 25 JULY 2022 ⁶	
	NAME OF EVENT/PROJECT	IMPLEMENTATION DATE	NAME OF EVENT/PROJECT	IMPLEMENTATION DATE
1	Attendance Promotion for the APAAACI 2021 International Conference	February	Attendance Promotion for the APAAACI 2021 International Conference	15-17 October 2021
2	Critical Care Nurses Association of the Philippines, Inc. (CCNAPI) Annual Convention	February	Critical Care Nurses Association of the Philippines, Inc. (CCNAPI) Annual Convention	23-27 February 2021
3	Travel Warehouse Inc. Site Inspection Trip (Boracay)	February	Travel Warehouse Inc. Site Inspection Trip (Boracay)	18-20 February 2021
4	Hiring of PR Agency for Korea	February	Hiring of PR Agency for Korea	February – December 2021
5	Destination Assessment Report of Readiness of Local Tourism Destination by the Inter-Sectoral Validation Team (Coron and Busuanga)	January	Destination Assessment Report of Readiness of Local Tourism Destination by the Inter-Sectoral Validation Team (Coron and Busuanga)	14-17 January 2021
6	Philippine Showroom in Korea	January	Philippine Showroom in Korea	January – December 2021
7	TPB/DOT Korea – Social Listening Tool Subscription, Monitoring, Analysis and Management	January	TPB/DOT Korea – Social Listening Tool Subscription, Monitoring, Analysis and Management	December 2020 – November 2021
8	47 th Annual Regional Convention of Geodetic Engineers of the Philippines	March	47 th Annual Regional Convention of Geodetic Engineers of the Philippines	05 March 2021
9	ASEAN International Furniture and Furnishings Shows (AIFFS)	March	ASEAN International Furniture and Furnishings Shows (AIFFS)	09-18 March 2021
10	Travel Warehouse Inc. Site Inspection Trip (Palawan)	March	Travel Warehouse Inc. Site Inspection Trip (Palawan)	08-11 March 2021
11	Assistance to DOT Region IV-B (MIMAROPA) Provision of 50 MalasaKITS to be given to the participants of the Inspection and Assessment Activity	March	Assistance to DOT Region IV-B (MIMAROPA) Provision of 50 MalasaKITS to be given to the participants of the Inspection and Assessment Activity	03-05 March 2021
12	Assistance to DOT Region VIII (Eastern Visayas) Provision of 200 MalasaKITS (PhilCare Kits) for the Department of Tourism Region 8 (Eastern Visayas) to be given to the Guests of the Quincentennial Commemoration in the Philippines (QCP): The Philippine Part of the First Circumnavigation in the World	March	Assistance to DOT Region VIII (Eastern Visayas) Provision of 200 MalasaKITS (PhilCare Kits) for the Department of Tourism Region 8 (Eastern Visayas) to be given to the Guests of the Quincentennial Commemoration in the Philippines (QCP): The Philippine Part of the First Circumnavigation in the World	16-18 March 2021
13	Celebration of Annual College Day "CHM Days" and University Week of the College of Hospitality Management of Centro Escolar University (CEU) – Malolos Campus	March	Celebration of Annual College Day "CHM Days" and University Week of the College of Hospitality Management of Centro Escolar University (CEU) – Malolos Campus	20 March 2021
14	Montañosa Film Festival (Awarding)	March	Montañosa Film Festival (Awarding)	28 March 2021
15	2021 Philippine Product Presentation Online	March	2021 Philippine Product Presentation Online	08-28 March 2021
16	Launching of NCIP Coffee Table Books	March	Launching of NCIP Coffee Table Books	14 March 2021
17	Harvard Project for Asian & International Relations (HPAIR) Asia Conference 2022*	April	-	-

⁵ Officially received by the Governance Commission on 23 May 2022.

⁶ Officially received by the Governance Commission on 26 July 2022. This list is similar with the list officially received by GCG on 28 July 2022 and 04 August 2022.

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No.	LIST AS OF 19 MAY 2022 ⁵		LIST SUBMITTED ON 25 JULY 2022 ⁶	
	NAME OF EVENT/PROJECT	IMPLEMENTATION DATE	NAME OF EVENT/PROJECT	IMPLEMENTATION DATE
18	eChat: eConvention in Hospitality and Tourism	April	eChat: eConvention in Hospitality and Tourism	19-23 April 2021
19	Phiippine Youth Development (PYDP) Interagency and Youth Consultation	April	Phiippine Youth Development (PYDP) Interagency and Youth Consultation	16 April 2021
20	2 nd Digital Bucketlist Travel and Tour Exchange (DBTTEX)	June	2 nd Digital Bucketlist Travel and Tour Exchange (DBTTEX)	24-26 June 2021
21	InterCultural Organization of the Media Event 2022*	June	-	-
22	Assessment and Calibration of Tour Packages in CALABARZON Region	June	Assessment and Calibration of Tour Packages in CALABARZON Region	05-09 June 2021
23	Panglao Dive Festival	June	Panglao Dive Festival	16-20 June 2021
24	Philippine Independence Day in Australia	June	Philippine Independence Day in Australia	11-16 June 2021
25	Partnership w/ Sandy Daza Metro Channel: Season 8 of Food Prints	May	Partnership w/ Sandy Daza Metro Channel: Season 8 of Food Prints	May – July 2021
26	Virtual Attendance Promotions for the 13 th Triennial Conference of the Asia Pacific Operational Research Societies (APORS)	August	Virtual Attendance Promotions for the 13 th Triennial Conference of the Asia Pacific Operational Research Societies (APORS)	27 August 2021
27	1 st ASEAN Virtual Regional Conference of Public Librarian (ASEAN VRCPL)	August	1 st ASEAN Virtual Regional Conference of Public Librarian (ASEAN VRCPL)	23-25 August 2021
28	25 th KUMBIRA	August	25 th KUMBIRA	24-26 August 2021
29	ARFEL Travel and Tours – Rizal and Laguna Day Tour	July	ARFEL Travel and Tours – Rizal and Laguna Day Tour	10 July 2021
30	Dumaguete Tourism Branding, Website and Promotional Video	July	Dumaguete Tourism Branding, Website and Promotional Video	July – December 2021
31	Philippine Travel Agencies Association's (PTAA) 4 th General Membership Meeting 24 th Lakbay Pilipinas	July	Philippine Travel Agencies Association's (PTAA) 4 th General Membership Meeting 24 th Lakbay Pilipinas	22 July 2021
32	TCP Virtual Visayas Regional Consultative Meeting	July	TCP Virtual Visayas Regional Consultative Meeting	08 July 2021
33	The Philippine Specialist Program (PSP)	September	The Philippine Specialist Program (PSP)	27 September – 24 December 2021
34	Best of Bicol Tourism and Trade Fair	September	Best of Bicol Tourism and Trade Fair	14-19 September 2021
35	Franchise Asia Philippines 2021 Virtual Conference	September	Franchise Asia Philippines 2021 Virtual Conference	21-23 September 2021
36	Let's Ignite Tourism (LIT) Series: Opportunity, Sustainability and Discovering Tourism Sectors	September	Let's Ignite Tourism (LIT) Series: Opportunity, Sustainability and Discovering Tourism Sectors	27 & 29 September and 01 October 2021
37	Student Affairs and Services (SAS) Conference: Transforming into Resilient, Action-Oriented and Committed (TRAC) SAS Leaders	September	Student Affairs and Services (SAS) Conference: Transforming into Resilient, Action-Oriented and Committed (TRAC) SAS Leaders	17-19 September 2021
38	Cavite Alliance of Independent Tour Operators, Inc. (CAITO) Meeting	December	Cavite Alliance of Independent Tour Operators, Inc. (CAITO) Meeting	16 December 2021
39	Regional Congress on Geology, Mineral and Energy Resources of Southeast Asia (GEOSEA)	December	Regional Congress on Geology, Mineral and Energy Resources of Southeast Asia (GEOSEA)	06-08 December 2021
40	ATOP National Convention and Pearl Awards	December	ATOP National Convention and Pearl Awards	12 December 2021

No.	LIST AS OF 19 MAY 2022 ⁵		LIST SUBMITTED ON 25 JULY 2022 ⁶	
	NAME OF EVENT/PROJECT	IMPLEMENTATION DATE	NAME OF EVENT/PROJECT	IMPLEMENTATION DATE
41	Destination Rebranding and Ancillary Improvements in Tourism Services and Sites in the Municipality of Sagada*	December	-	-
42	Regional NAITAS Travel Show (NTS 2021) Hybrid Edition	December	Regional NAITAS Travel Show (NTS 2021) Hybrid Edition	04 December 2021
43	Tourism and Hospitality Lecture Series: Reconditioning the Industry's Practices towards the Normal (Provision of Promotional Materials/ Corporate Giveaways)*	December	-	-
44	28 th Travel Trade Expo (TTE)	November	28 th Travel Trade Expo (TTE)	05-06 November 2021
45	32 nd Philippine Travel Mart (PTM)	November	32 nd Philippine Travel Mart (PTM)	26-28 November 2021
46	2 nd Asian Tourism Research Conference	November	2 nd Asian Tourism Research Conference	15-17 November 2021
47	31 st Library and Information Services Month	November	31 st Library and Information Services Month	03-29 November 2021
48	Conference on Electricity Power Supply Industry (CEPSI) 2021 The Energy Digicon of Asia-Pacific	November	Conference on Electricity Power Supply Industry (CEPSI) 2021 The Energy Digicon of Asia-Pacific	04,11, 18 & 25 November 2021
49	40 th Founding Anniversary and 30 th SKAL International Makati Tourism Personality Awards	November	40 th Founding Anniversary and 30 th SKAL International Makati Tourism Personality Awards	18 November 2021
50	Media Coverage of Cordillera Weaves Exhibit and Weaver's Bazaar	November	Media Coverage of Cordillera Weaves Exhibit and Weaver's Bazaar	26-27 November 2021
51	1 st Regional PITAHC Hilot Congress	October	1 st Regional PITAHC Hilot Congress	28-29 October 2021
52	7 th National Convention 2021	October	7 th National Convention 2021	23 October 2021
53	Youth for Tourism and Hospitality International Conference 2021	October	Youth for Tourism and Hospitality International Conference 2021	16 & 23 October 2021

*Excluded in the revised list but was implemented in 2021 as substantiated with the copy of Accomplishment/Terminal Report.

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SM 8: DECREASE IN PREVIOUS YEAR (PY) UNLIQUIDATED FUND TRANSFERS TO DOT OVERSEAS AND REGIONAL OFFICES

LIQUIDATION VOUCHER	PDOT	AMOUNT GRANTED		AMOUNT LIQUIDATED	
		In Foreign Currency	PHP	In Foreign Currency	PHP
2020-01-014	Beijing	69,265.12	-	47,722.77	2,426,702.85
2020-01-029	Melissa Ong	47,987.41	-	47,987.41	1,800,000.00
2020-02-059	Korea	220,200.00	-	80,500.00	4,159,032.50
2020-02-062	Beijing	88,000.00	-	28,283.97	1,470,617.09
2020-03-072	Shanghai	87,323.40	-	42,866.02	2,181,880.42
2020-03-078	Tokyo	92,307.69	-	2,401,600.00	1,130,488.29
2020-06-089	Frankfurt	200,294.52	-	27,005.50	1,496,092.82
2021-04-034	Osaka	-	-	830,956.00	384,052.74
2021-04-044	New York	-	-	8,409.60	445,708.80
2021-04-046	New York	-	-	690.98	35,239.98
2021-08-093	Sydney	205,152.86	-	12,467.46	414,756.95
2021-08-094	Shanghai	16,359.40	-	15,281.97	796,132.34
2021-11-116	Beijing	-	-	29,158.14	1,414,029.03

Appendix 4

STATUS OF UNLIQUIDATED PRIOR YEAR FUND TRANSFER (2013-2019) AS OF 31 DECEMBER 2021 (IN PHP)				UNLIQUIDATED PRIOR YEARS FUND TRANSFER REPORT (IN PHP)		
NAME OF OFFICE (PDOT)	SUM OF PRIOR YEARS TRANSFER	AMOUNT LIQUIDATED (30 MAY 2020 TO 31 DEC 2021)	BALANCE	AMOUNT GRANTED	AMOUNT LIQUIDATED	BALANCE
Beijing	12,391,943.51	11,125,291.69	10,145,630.52	43,379,706.09	25,666,723.69	17,712,982.40
Dubai	3,938,109.83	-	-	-	-	-
Hongkong & Macau	38,662,674.52	4,331,827.51	4,331,827.50	-	-	-
India	231,902.57	-	-	-	-	-
Korea	12,742,906.43	12,742,906.43	-	242,552,087.00	99,061,418.92	143,490,668.08
Osaka	12,352,649.54	12,200,520.39	-	19,399,876.81	15,491,948.21	3,907,928.60
Shanghai	29,131,301.63	28,198,517.34	5,496,323.50	73,670,646.67	55,408,453.60	18,262,193.07
Singapore	11,001,541.07	499,250.91	181,151.60	-	-	-
Taiwan	10,907,720.60	2,889,041.02	955,656.92	40,358,559.91	26,240,325.13	14,118,234.78
Thailand	-	-	-	1,713,850.41	1,713,850.41	-
Tokyo	26,361,401.01	26,361,401.01	8,102,118.81	78,541,056.64	46,178,516.85	32,362,539.79
Vietnam	1,737,514.24	1,737,514.24	1,737,514.24	-	-	-
Sydney	3,999,298.21	3,885,462.50	975,919.26	1,926,299.71	2,006,150.76	(79,851.05)
Frankfurt	8,853,671.71	8,853,671.71	-	163,225,037.49	83,190,182.68	80,034,854.81
London	18,430,262.04	17,257,166.54	-	172,249,832.09	54,056,873.41	118,192,958.68
Chicago	291,941.97	-	-	-	-	-
Los Angeles	6,726,629.00	6,726,629.00	-	1,048,163.00	1,048,163.00	-
New York	25,490,152.00	9,816,535.27	3,437,516.11	33,681,176.36	16,692,531.89	16,988,644.47
San Francisco	1,852,274.35	1,712,294.32	105,606.82	33,349,046.50	7,381,295.25	25,967,751.25
Australia	-	-	-	78,192,426.03	13,836,186.95	64,356,239.08
Melissa Ong	-	-	-	-	1,800,000.00	(1,800,000.00)
TOTAL	225,103,894.23	148,338,029.88	35,469,265.28	983,287,764.71	449,772,620.75	533,515,143.96

Appendix 5

TPB REPORTED						LIQUIDATION REPORT (SUPPORTING DOCUMENTS 2022-013819)				
LV	PDOT	AMOUNT GRANTED (IN FOREIGN CURRENCY)	AMOUNT GRANTED (IN PHP)	AMOUNT LIQUIDATED (IN FOREIGN CURRENCY)	AMOUNT LIQUIDATED (IN PHP)	AMOUNT LIQUIDATED BY PDOT (IN FOREIGN CURRENCY)	AMOUNT COMPUTED BY TPB (IN FOREIGN CURRENCY)	AMOUNT COMPUTED BY TPB (IN FOREIGN CURRENCY)	DISCREPANCY	FINDINGS
2020-02-056	Tokyo	1,065,551.00	550,000.00	961,990.00	496,545.58	961,990.00	961,990.00	496,545.58	-	
2020-03-068	Tokyo	11,000,000.00	5,235,461.00	11,000,000.00	5,235,461.00	11,000,505.00	11,000,000.00	5,235,461.00	505.00	Discrepancy tagged as "Charged to Interest on Deposits"
2020-03-078	Tokyo	92,307.69	-	2,401,600.00	1,130,488.29	2,401,600.00	2,401,600.00	1,130,488.29	-	
2020-07-130	Tokyo	14,384,400.00	7,000,000.00	14,221,040.00	6,862,903.25				-	No liquidation report submitted.
2020-09-144	Tokyo	16,129,640.00	7,691,259.70	2,000,800.00	954,061.74	2,000,800.00	2,000,800.00	954,061.74	-	
2020-10-168	Tokyo	16,129,640.00	7,691,259.70	1,000,800.00	477,221.61	1,000,800.00	1,000,800.00	477,221.61	-	
2021-01-007	Tokyo	7,487,573.00	3,538,746.80	7,486,968.00	3,538,460.87	7,486,968.00	7,486,968.00	3,538,460.87	-	Supporting document stated that the "Amount Remitted" = 3,465,523.61
2021-02-024	Tokyo	7,650,000.00	3,635,088.75	7,650,000.00	3,635,088.75	7,650,000.00	7,650,000.00	3,635,088.75	-	
2021-03-029	Tokyo	9,027,924.00	4,300,000.00	8,116,918.00	3,866,087.86	8,116,918.00	8,116,918.00	3,866,087.86	-	Supporting document stated that the "Amount Remitted" = 4,120,241.76
2021-03-030	Tokyo	16,129,640.00	7,691,259.70	8,085,600.00	3,855,538.59	8,085,600.00	8,085,600.00	3,855,538.59	-	
2021-04-036	Tokyo	8,464,000.00	4,030,878.43	8,358,990.00	3,980,868.68	8,364,590.00	8,358,990.00	3,980,868.68	5,600.00	Discrepancy due to "Bank Charges"
2021-06-061	Tokyo	16,129,640.00	7,691,259.70	4,861,600.00	2,318,206.00	4,861,600.00	4,861,600.00	2,318,206.00	-	
2021-06-071	Tokyo	911,006.00	433,912.14	636,180.00	303,012.52	636,180.00	636,180.00	303,012.52	-	
2021-10-109	Tokyo	20,580,000.00	9,525,965.36	9,179,600.00	4,249,006.40	9,179,600.00	9,179,600.00	4,249,006.40	-	
2021-10-111	Tokyo	20,580,000.00	9,525,965.36	11,397,390.00	5,275,565.71	11,397,390.00	11,397,390.00	5,275,565.71	-	
2020-01-010	Frankfurt	200,294.52	11,096,228.24	138,361.00	7,665,138.49	173,289.02	138,361.00	7,665,138.49	34,928.02	Discrepancy tagged as "Reverted Balance"
2020-02-037	Frankfurt	783,341.41	40,819,102.46	587,568.56	34,888,736.44	587,568.56	587,568.56	34,888,736.44	-	
2020-06-089	Frankfurt	200,294.52	-	27,005.50	1,496,092.82	27,005.50	27,005.50	1,496,092.82	-	
2020-06-090	Frankfurt	6,500.00	30,603.58	6,500.00	397,844.11	6,500.00	6,500.00	397,844.11	-	
2020-06-091	Frankfurt	783,341.41	40,819,102.46	70,365.25	4,178,158.65	70,365.25	70,365.25	4,178,158.65	-	
2020-06-099	Frankfurt	161,415.23	9,310,468.40	116,832.51	6,738,926.63	113,978.51	116,832.51	6,738,926.63	-2,854.00	TPB did not indicate reason for discrepancy.
2020-09-145	Frankfurt	417,150.65	21,399,828.35	336,194.59	19,451,655.03	336,194.59	336,194.59	19,451,655.03	-	

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Validation Result of 2021 Performance Scorecard (**Appendix 5**)

TPB REPORTED						LIQUIDATION REPORT (SUPPORTING DOCUMENTS 2022-013819)				
LV	PDOT	AMOUNT GRANTED (IN FOREIGN CURRENCY)	AMOUNT GRANTED (IN PHP)	AMOUNT LIQUIDATED (IN FOREIGN CURRENCY)	AMOUNT LIQUIDATED (IN PHP)	AMOUNT LIQUIDATED BY PDOT (IN FOREIGN CURRENCY)	AMOUNT COMPUTED BY TPB (IN FOREIGN CURRENCY)	AMOUNT COMPUTED BY TPB (IN FOREIGN CURRENCY)	DISCREPANCY	FINDINGS
2020-12-196	Frankfurt	19,986.05	1,029,368.76	19,986.05	1,029,368.76	19,986.05	19,986.05	1,029,368.76	-	
2021-02-020	Frankfurt	417,150.65	22,177,374.49	1,749.09	101,199.41	47,110.24	1,749.09	101,199.41	45,361.15	Discrepancy tagged as "Reverted Balance".
2021-05-056	Frankfurt	147,293.54	8,450,000.00	46,930.32	2,692,319.05	46,930.32	46,930.32	2,692,319.05	-	
2021-06-073	Frankfurt	11,064.31	660,000.00	5,951.57	356,005.86	5,951.57	5,951.57	356,005.86	-	
2021-08-099	Frankfurt	96,446.08	5,532,960.75	40,000.00	2,294,737.43	40,000.00	40,000.00	2,294,737.43	-	
2021-08-100	Frankfurt	32,206.12	1,900,000.00	32,206.12	1,900,000.00	32,206.12	32,206.12	1,900,000.00	-	

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SM 9: PERCENTAGE OF APPLICATIONS PROCESSED WITHIN PRESCRIBED PERIOD

A. REQUEST FOR IMAGES

NAME OF REQUESTING PARTY	TPB REPORTED		GCG VALIDATED*		
	DATE OF REQUEST	DATE OF APPROVAL/ DISAPPROVAL	START DATE	END DATE	REMARKS
Sharp Travel	11-Feb-21	18-Feb-21	10-Feb-21	19-Feb-21	The reported Start and End Dates do not match with the submitted source documents. The request from Sharp Travel via email was received and acknowledged on 10 February 2021. On the other hand, the release of the requested image/s was dated 19 February 2021.
ASEAN Secretariat	02-Mar-21	09-Mar-21	<i>Unverifiable</i>	<i>Unverifiable</i>	The submitted documents were e-mail communications between business units of the TPB. No attached request from the ASEAN Secretariat. No proof of completed transaction as released to the requesting party.
Berban Travel	30-Mar-21	07-Apr-21	26-Feb-21	13-Apr-21	The reported Start and End Dates do not match with the submitted documents. The request letter from Berban Travel was dated 26 February 2021; there was no indication of the TPB's receipt of the letter. On the other hand, the release of the requested image/s was dated 13 April 2021.
TTG Advertorial	03-Jun-21	03-Jun-21	03-Jun-21	03-Jun-21	Acceptable.
Best of Bicol Tourism and Trade Fair	14-Sep-21	14-Sep-21	<i>Unverifiable</i>	14-Sep-21	<i>The Start Date cannot be established.</i> There was no document showing the request. The submitted documents were merely proofs of a completed transaction with the requesting party.

* Based on the submitted Citizen's Charter: **Start Date** = Receipt of Letter of Request/Request; **End Date** = Release of Requested Image/s.
Prescribed Processing Time = 6 days and 3 hours

B. REQUEST FOR COLLATERAL MATERIALS

NAME OF REQUESTING PARTY	TPB REPORTED			GCG VALIDATED*		
	DATE OF REQUEST	DATE OF APPROVAL/ DISAPPROVAL	DATE RELEASED	START DATE	END DATE	REMARKS
Request by Mr. Leslie Baja (incoming Ambassador of Morocco)	01-Feb-21	01-Feb-21	08-Feb-21	01-Feb-21	<i>Unverifiable</i>	The release of the requested material/s cannot be determined in the submitted Requisition and Issue Slip (RIS).
Department of Foreign Affairs (DFA)	07-Apr-21	08-Apr-21	12-Apr-21	<i>Unverifiable</i>	<i>Unverifiable</i>	The submitted documents were letters to DFA and Embassies informing them of the allocated promotional materials/brochures for the Foreign Posts. <i>There was no document submitted showing the request from DFA. No proof of completed transaction as released to the requesting party.</i>
Diamond Hotel	23-Apr-21	26-Apr-21	26-Apr-21	<i>Unverifiable</i>	<i>Unverifiable</i>	Only screenshots of Viber conversations were provided. <i>There was no document submitted showing the request from Diamond Hotel. No proof of completed transaction as released to the requesting party.</i>
Luzon International Premiere Airport Development Corp.	15-Jul-21	19-Jul-21	19-Jul-21	<i>Unverifiable</i>	19-Jul-21	The Start Date cannot be established since no date was indicated in the letter submitted by the requesting party, as well as the date it was received by TPB.
Philippine Overseas Labor Office (POLO) & the Philippine Embassy in Kuwait	27-Jul-21	29-Jul-21	29-Jul-21	27-Jul-21	<i>Unverifiable</i>	The release of the requested material/s cannot be determined in the submitted Property Gate Pass.
Philippine Councilors League (PCL)	26-Aug-21	27-Aug-21	31-Aug-21	25-Aug-21	31-Aug-21	The reported Start Date does not match with the submitted document. The letter from the requesting party was dated 25 August 2021; there was no indication of the TPB's receipt of the letter. Hence, date of the letter itself was referred to as the Start Date.
Embassy of the Philippines in Islamabad Pakistan	08-Sep-21	09-Sep-21	13-Sep-21	08-Sep-21	17-Sep-21	The reported End Date does not match with the submitted Property Gate Pass.
Philippine Judicial Academy (PHILJA)	07-Oct-21	07-Oct-21	12-Oct-21	20-Sep-21	12-Oct-21	The reported Start Date does not match with the submitted source document. The letter from the requesting party was dated 20 September 2021; there was no indication of the TPB's receipt of the letter. Hence, date of

NAME OF REQUESTING PARTY	TPB REPORTED			GCG VALIDATED*		
	DATE OF REQUEST	DATE OF APPROVAL/ DISAPPROVAL	DATE RELEASED	START DATE	END DATE	REMARKS
						the letter itself was referred to as the Start Date.
Office of the President (OP)	08-Oct-21	08-Oct-21	08-Oct-21	Unverifiable	12-Oct-21	The screenshots of Viber conversations were provided. However, such do not show the request from the OP. Moreover, the reported End Date does not match with the submitted Property Gate Pass.

* Based on the submitted Citizen's Charter: **Start Date** = Receipt of Letter of Request/Request; **End Date** = Release of Requested Material/s.

C. TPB MEMBERSHIP APPLICATION

NAME OF APPLICANT	TPB REPORTED		GCG VALIDATED*		
	DATE OF RECEIPT OF REQUEST/PROPOSAL	DATE OF APPROVAL	START DATE**	END DATE	REMARKS
La Estancia Busuanga, Inc.	19-Jan-21	19-Jan-21	19-Jan-21	Unverifiable	The TPB Membership Application Forms were submitted for all the sampled transactions. Albeit the date of the approval of such is reflected in the forms, there should have been document/s showing the issuance of Notice of Approval, TPB Membership Certificate and Kit for each applicant in accordance with the Citizen's Charter.
BH Travel Resources, Inc.	02-Feb-21	04-Feb-21	02-Feb-21	Unverifiable	
bai Hotel Cebu	27-May-21	28-May-21	27-May-21	Unverifiable	
Salton Travel and Tours	04-Jul-21	05-Jul-21	04-Jul-21	Unverifiable	
Zchedulista Booking Services	16-Dec-21	14-Jan-22	16-Dec-21	Unverifiable	
iWander Travel Corporation	24-Dec-21	14-Jan-22	24-Dec-21	Unverifiable	

* Based on the submitted Citizen's Charter: **Start Date** = Receipt of TPB Membership Application; **End Date** = Issuance of Notice of Approval, TPB Membership Certificate, and TPB Membership Kit.

** Please note that the **validated Start Date** was referred to the Date of Application in the TPB Application Form itself, hence, assumed that this was the date of receipt of TPB membership application.

D. CONDUCT OF PROJECT EVALUATION/EVALUATION OF MARKETING PROPOSAL/REQUESTED ASSISTANCE

NAME OF PROJECT TO BE EVALUATED	TPB REPORTED		GCG VALIDATED*		
	DATE OF RECEIPT OF REQUEST/PROPOSAL	DATE OF APPROVAL	START DATE	END DATE	REMARKS
Attendance Promotions for Asia Pacific Operational Research Societies (APORS) 12th Triennial Conference	12-Apr-21	23-Apr-21	12-Apr-21	28-Apr-21	The letter of official confirmation of commitment/approval of request was dated 28 April 2021. The same was communicated via email on the same date.
Rotary District 3770 Midyear Review Meeting	22-Oct-21	18-Nov-21	22-Oct-21	18-Nov-21	Acceptable.

NAME OF PROJECT TO BE EVALUATED	TPB REPORTED		GCG VALIDATED*		
	DATE OF RECEIPT OF REQUEST/PROPOSAL	DATE OF APPROVAL	START DATE	END DATE	REMARKS
Virtual Regional PBM to U.S.A, Canada & Latin America	24-May-21	21-Jun-21	01-Jun-21	<i>Unverifiable</i>	The date of request (memorandum/invitation date) of the requesting party does not match with the reported Start Date. There was no indication of the TPB's receipt of the request. Hence, date of the request itself was referred to as the Start Date. The date of official communication of approval/disapproval of the request cannot be established through the submitted documents (memoranda, contract/implementation agreement, official receipt, project brief/proposal form, PR reports, and screenshot of registration confirmation, among others). The date of official communication of approval/disapproval of the request cannot be established in the submitted Certificate of Availability Funds, Budget Breakdown Report, memoranda, project proposal form and Memorandum of Agreement (MOA). The request, including the proposal, was sent by Tripzilla Advertising Campaign via email on 06 July 2021. There was no email reply/acknowledgement of TPB's receipt of the request. Hence, date of the email request itself was referred to as the Start Date. The date of official communication of approval/disapproval of the request, on the other hand, cannot be established in the submitted project brief form.
Joint Promotion Partnership Programs with Untapped Travel and Tour Operators in the West Coast, and Hawaii	06-Aug-21	17-Aug-21	05-Aug-21	<i>Unverifiable</i>	
Public Relations (PR) Agency for Japan 2021	31-Jan-21	09-Feb-21	21-Jan-21	<i>Unverifiable</i>	
Pacific Asia Travel Association (PATA) Wellness and Leisure Travel Mart 2021	28-Sep-21	04-Oct-21	24-Sep-21	<i>Unverifiable</i>	
MATTA Travel Fair	11-Nov-21	12-Nov-21	01-Nov-21	<i>Unverifiable</i>	
Northeast Asia Cultural Tourism Creative Expo 2021	27-Jul-21	23-Aug-21	27-Jul-21	<i>Unverifiable</i>	
Tripzilla Advertisement Campaign	22-Jul-21	27-Jul-21	06-Jul-21	<i>Unverifiable</i>	

NAME OF PROJECT TO BE EVALUATED	TPB REPORTED		GCG VALIDATED*		
	DATE OF RECEIPT OF REQUEST/PROPOSAL	DATE OF APPROVAL	START DATE	END DATE	REMARKS
PH Tourism Presentation and Business Networking	21-Jun-21	19-Jul-21	<i>Unverifiable</i>	<i>Unverifiable</i>	The Start and End Dates cannot be established in the submitted project proposal forms and budget breakdown reports.
Integrated Media Placement with Rough Guides	28-Jul-21	05-Aug-21	<i>Unverifiable</i>	<i>Unverifiable</i>	
2021 Resilient Eco-Agri Tourism Travel and Trade Exhibit	20-Jan-21	26-Jan-21	<i>Unverifiable</i>	25-Jan-21	The Start Date cannot be established since no date was indicated in the proposal letter submitted by the requesting party, as well as the date of TPB's receipt of the letter. The date of letter/official communication of disapproval, on the other hand, does not match with the reported End Date.
Philippine Travelogue (Travel Catalogue)	26-Feb-21	25-Mar-21	26-Feb-21	22-Mar-21	The date of letter/official communication of approval does not match with the reported End Date.
Fête de la Musique in the Philippines	19-Apr-21	07-Jun-21	07-Apr-21	<i>Unverifiable</i>	<p>The letter of request from the requesting party was dated 07 April 2021; there was no indication of the TPB's receipt of the request. Hence, date of the request itself was referred to as the Start Date.</p> <p>Based on the submitted letter of withdrawal from requesting party, the request was not pursued as support from another agency was already obtained. Thus, this should not be included in the universe for this process.</p>
Philippine Travel Agencies Association's (PTAA) 4th General Membership Meeting 24th Lakbay Pilipinas	19-Jul-21	22-Jul-21	<i>Unverifiable</i>	22-Jul-21	The Start Date cannot be established. There was no document showing the request. The submitted documents were merely proofs of a completed transaction with the requesting party.

* Based on the submitted Citizen's Charter: **Start Date** = Receipt of Letter of Request/Request; **End Date** = Official Communication of Approval or Disapproval of Request.

E. PROCESSING OF PHILIPPINE SELLER COMPANIES' PARTICIPATION IN ROADSHOWS, SALES/BUSINESS MISSIONS, TRAVEL TRADE, MICE FAIRS/SHOWS

NAME OF EVENT	TPB REPORTED		GCG VALIDATED*		REMARKS
	DATE OF REQUEST	DATE OF APPROVAL	START DATE	END DATE	
Marine Diving Fair 2021	20-Jan-21	26-Jan-21	<i>Unverifiable</i>	<i>Unverifiable</i>	The submitted documents were project proposal/brief forms, budget breakdown reports, certificates of availability of funds, terminal reports, among others. There was no document showing the sending of e-mail of the Participation Agreement Form to the interested company, as well as the receipt of client's official confirmation of participation in accordance with the Citizen's Charter. Thus, the Start and End dates cannot be established.
Philippine Online Travel Fair 2021 (Philippine Business Mission- PDOT Shanghai)	05-May-21	21-May-21	<i>Unverifiable</i>	<i>Unverifiable</i>	
Hybrid National Food Fair 2021	20-Aug-21	27-Aug-21	<i>Unverifiable</i>	<i>Unverifiable</i>	
World Travel Market 2021	11-Dec-21	12-Dec-21	<i>Unverifiable</i>	<i>Unverifiable</i>	
Virtual Incentive Travel & Conventions, Meetings Asia (IT&CMA) 2021	26-Aug-21	03-Sep-21	<i>Unverifiable</i>	<i>Unverifiable</i>	
Internationale Tourismus Borse (ITB)Berlin NOW 2021	24-Nov-21	20-Dec-21	26-Jan-2021	<i>Unverifiable</i>	The Participation Agreement Form was sent to industry partners/clients via email on 26 January 2021. Hence, does not match with the reported Start Date. Moreover, the accomplished Participation Agreement Forms from various companies was also submitted. However, the date of official confirmation of the companies' participation was not indicated therein.

* Based on the submitted Citizen's Charter: **Start Date** = Emailing of Participation Agreement Form; **End Date** = Official Communication of Confirmation of Participation.

SM 12: PERCENTAGE OF IMPLEMENTATION OF INFORMATION SYSTEMS STRATEGIC PLAN (ISSP)

ICT PROJECT/INFORMATION SYSTEM	TPB-REPORTED		GCG VALIDATION
	STATUS OF IMPLEMENTATION*	SUPPORTING DOCUMENTS SUBMITTED	
A. Development of Marketing and Promotions Information Systems			
1. TPB Corporate Website (Content Management System)	Implemented	<ul style="list-style-type: none"> • Notice of Award issued on 05 January 2020 • Purchase Order No. 2021-01-004 dated 05 January 2021 • Notice to Proceed issued on 18 January 2021 • Audience and Search Engine Optimization Analysis for TPB Corporate Website • Certificate of Completion dated 03 January 2022. 	<p>The project cannot be considered as an accomplishment for 2021.</p> <p>The submitted Certificate of Completion stated that "[i]his project was approved and accepted with no reservations by [TPB] as per [TPB] requirements." However, the date of the completion of the project was not indicated in the Certificate. Hence, the date of the Certificate itself, 03 January 2022, was referred to as the completion date of the project.</p>
2. Institutional Websites (Content Management System)	Implemented		Acceptable.
a. PHITEX		<ul style="list-style-type: none"> • BAC Resolution No. 2021-258 dated 27 August 2021 • Notice of Award issued on 01 September 2021 • Contract Agreement between TPB and Creative Impact, Inc. dated 15 September 2021 • Notice to Proceed dated 16 September 2021 • Certificate of Completion dated 25 October 2021 • Screenshot of PHITEX 2021 Website 	The submitted Certificates of Completion for both PHITEX and MICECON attested the accomplishment of the projects in 2021.
b. MICECON		<ul style="list-style-type: none"> • BAC Resolution No. 2021-364 dated 04 November 2021 • Notice of Award issued on 11 November 2021 • Notice to Proceed dated 19 November 2021 • Purchase Order No. 2021.11.291A dated 12 November 2021 • Certification for Payment dated 25 November 2021 • Photos of MICECONnect 2021 	

ICT PROJECT/INFORMATION SYSTEM	TPB-REPORTED		GCG VALIDATION
	STATUS OF IMPLEMENTATION*	SUPPORTING DOCUMENTS SUBMITTED	
3. Online Payment System	On-going implementation <i>For integration in the expansion of the Philippine Travel App</i>	<i>No supporting documents submitted.</i>	Unverifiable. Due to the non-submission of supporting documentation and information, the progress of the project could not be objectively validated.
B. Development of Corporate Affairs Information Systems			
4. Procurement Management System	On-going implementation	<ul style="list-style-type: none"> • Terms of Reference (TOR) • Notice of Award issued on 23 August 2021 • Contract Agreement between TPB and Systems and Software Consulting Group, Inc. dated 27 September 2021 • Notice to Proceed issued on 29 September 2021 • Unit Test Summary Reports • Memorandum from the commissioned 3rd Party to TPB re. Request for Project Extension of Time for Procurement and Asset Management System (PAMS) dated 10 March 2022 • Weekly Status Reports • Screenshots of the PAMS 	System not yet completed.
5. Electronic New Government Accounting System (e-NGAS)	Waiting guidance from COA	<ul style="list-style-type: none"> • Letter to COA re. eNGAS dated 14 January 2021 • Copy of email thread with COA re. Inquiry for/Follow-up for eNGAS Rollout 	System not yet completed.
6. Human Resources Information System (HRIS)	On-going implementation	<ul style="list-style-type: none"> • BAC Resolution No. 2020-465 dated 28 December 2020 • Notice of Award issued on 29 December 2020 • TPB Memorandum to All its Personnel re. Postponement of Parallel Use of the HRMIS dated 18 February 2021 • Contract Agreement between TPB and DBP Data Center, Inc. (DCI) dated 15 June 2021 	System not yet completed. Review of the submitted documentations proved that the project was terminated in 2021 considering that the third-party provider was not able to deliver the expected services from them, and that the system did not pass the user acceptability test (UAT).

ICT PROJECT/INFORMATION SYSTEM	TPB-REPORTED		GCG VALIDATION
	STATUS OF IMPLEMENTATION*	SUPPORTING DOCUMENTS SUBMITTED	
		<ul style="list-style-type: none"> • Notice to Proceed issued on 16 June 2021 • TPB Memorandum re. Request for Approval of Extension on the Date of Delivery of Service for HRMIS Project dated 24 June 2021 • TPB Letter to DCI re Approval of the Second Request for Extension on the Date of Delivery of Service for HRMIS Project dated 25 August 2021 • TPB Memorandum for the COO re Request for Approval of Additional Extension on the Date of Delivery of Service for the HRMIS Project dated 27 September 2021 • TPB Memorandum to its Officials, Employees, and Job Order Personnel re Live Testing of the HRMIS dated 22 October 2021 • TPB Memorandum for the COO re Request for Approval of Notice of Cessation for the DCI HRMIS Project dated 02 February 2022 • TPB Letter to DCI re. Notice of Cessation of the TPB HRIS Engagement dated 04 February 2022 • UAT Test Scripts 	
C. Development of Office of the Chief Operating Officer (OCCO) Information Systems			
7. Document Tracking System	Implemented	<ul style="list-style-type: none"> • BAC Resolution No. 2019-461 dated 19 December 2019 • Notice of Award dated 20 December 2019 • Purchase Order No. 2019.12.612 dated 27 December 2019 • Notice to Proceed dated 17 January 2020 • Screenshot of Document Tracking System v.4.1.0Z 	<p>The project cannot be considered as an accomplishment for 2021.</p> <p>The services of the 3rd party which provided the Document Tracking System Update of the corporation was evaluated and accepted by the corporation only on 04 July 2022, as reflected in the submitted Certificate of Performance Evaluation. No</p>

ICT PROJECT/INFORMATION SYSTEM	TPB-REPORTED		GCG VALIDATION
	STATUS OF IMPLEMENTATION*	SUPPORTING DOCUMENTS SUBMITTED	
		<ul style="list-style-type: none"> List of Participants for the Walkthrough of Document Tracking System Certificate of Performance Evaluation issued on 17 May 2022 TPB Memorandum to All ManCom Members re. Walk-Through of the Document Tracking System dated 28 July 2020 	other documents substantiating the completion of the project was supplied by TPB.
8. Digital Archiving with Content Management System	On-going implementation	<ul style="list-style-type: none"> Notice of Award issued on 29 December 2021 Notice to Proceed issued on 31 December 2021 Purchase Order No. 2021.12.327 dated 31 December 2021 Project Milestone Sign-Off Sheet dated 22 March 2022 Certificate of Acceptance and Completion dated 28 March 2022 TPB Memorandum to Heads of Offices, Departments, and Committees re. Request for Inputs on Documents to be enrolled in the centralized Document Library dated 19 April 2022 Lists of Documents for Enrollment to the Centralized Document Library 	<p>The project cannot be considered as an accomplishment for 2021.</p> <p>As noted in the submitted Certificate of Acceptance and Completion, the project was completed only on 17 March 2022.</p>
9. E-Reporting System (Rating System for QOMER)	<p>Postponed to 2022</p> <p><i>To be integrated with TPB Web Portal</i></p>	<i>No supporting documents submitted.</i>	<p>Unverifiable.</p> <p>Due to the non-submission of supporting documentation and information, the representation of TPB could not be objectively validated.</p>
10. Database System Integration	<p>Postponed to 2022 once information systems are in place (i.e., PAMS, HRMIS, Digital Archiving)</p>	<i>No supporting documents submitted.</i>	<p>Unverifiable.</p> <p>Due to the non-submission of supporting documentation and information, the representation of TPB could not be objectively validated.</p>

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ICT PROJECT/INFORMATION SYSTEM	TPB-REPORTED		GCG VALIDATION
	STATUS OF IMPLEMENTATION*	SUPPORTING DOCUMENTS SUBMITTED	
11. Disaster Recovery System	Implemented <i>Plan to migrate to cloud services.</i>	<ul style="list-style-type: none"> TPB Memorandum to All its Employees re. TPB Back-up and Recovery of Data/System dated 22 January 2021 TPB Memorandum to All its Employees re. TPB Back-Up and Recovery of Data/System dated 29 July 2021 Quarterly Back-up Reports for 2021 	<p>Unverifiable.</p> <p>The submitted documentations is insufficient to establish that the system was completed in 2021.</p>
12. Upgrade and Maintenance of TPB's Network and Infrastructure	Implemented		<p>For exclusion.</p> <p>The measure refers to systems/applications. This accomplishment is not considered as either system or application. Hence, this is recommended to be excluded in the total number of deliverables for the year.</p>
a. Firewall		<ul style="list-style-type: none"> BAC Resolution No. 2021-062 dated 12 March 2021 Notice of Award issued on 22 March 2021 Purchase Order No. 2021-03-054 dated 22 March 2021 Notice to Proceed (<i>No date of TPB issuance</i>) Service Confirmation Letter from SANGFOR Technologies dated 03 May 2021 Certificate of Project Completion dated 26 April 2021 Photo of Firewall and Internet Access Management (IAM) 	
b. IAM Appliance		<ul style="list-style-type: none"> BAC Resolution No. 2021-182 dated 30 March 2021 Notice of Award issued on 06 April 2021 Purchase Order No. 2021-04-073 dated 15 April 2021 Notice to Proceed issued on 16 April 2021 Service Confirmation Letter from SANGFOR Technologies dated 24 May 2021 Certificate of Project Completion for dated 28 May 2021 	

*As of 07 January 2022.

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