

ANNEX B: PERFORMANCE SCORECARD 2017

NATIONAL TRANSMISSION CORPORATION

	Objective/Measure	Weight	Formula	Rating Scale	Baseline			Target	
					2014	2015	2016 <sup>1</sup>	2017	
CUSTOMERS / STAKEHOLDERS	<b>SO 1</b>	<b>Enhance customer/stakeholders satisfaction in line with the mandates of TRANSCO</b>							
	SM 1	Satisfaction rating based on a survey conducted by a third party	10.00%	Five-point satisfaction scale. At least 4 rating to be considered satisfactory	Pass or Fail	N/A	Satisfactory (4.21)	Satisfactory (4.01)	Satisfactory Rating
	<b>SO2</b>	<b>Ensure continuous supply of electricity</b>							
	SM 2	System Availability (SA) (Measures the long-term average fraction of time that a component or system is in service and satisfactorily performing its intended function)	3.00%	The sum for all circuit hours available (Number of circuits) x (Number of hours in period)	Actual/ Target	N/A	Luzon- 99.31% Visayas- 99.82% Mindanao- 99.63%	Luzon - 99.2752% Visayas - 99.7783% Mindanao - 99.7726%	Luzon - 99.19% Visayas - 99.52% Mindanao - 99.53%
	SM 3	System Interruption Severity Index (SISI) (Measures the severity of interruption (in system-minutes) of a single delivery point or a system)	3.00%	Ratio of the unserved energy to the system peak load: $\frac{\{[MW\ lost\ x\ duration(min)]\}}{\text{System Peak Load (MW)}}$	Actual/Target	N/A	Luzon- 11.993% Visayas- 20.664% Mindanao- 8.823%	Luzon - 11.993 mins Visayas - 20.664 mins Mindanao - 8.823 mins	Luzon - 17.96 mins Visayas - 121.83 mins Mindanao - 30.74 mins
	<b>SO 3</b>	<b>Ensure uninterrupted access for the operation and maintenance by the NGCP of the existing transmission lines and other transmission-related facilities</b>							
	SM 4	No. of ROW Claims/cases approved for settlement or Expropriation Cases Initiated	8.00%	$\Sigma$ No. of ROW Claims/cases approved for settlement	Actual/ Target	4	4	4	160 (155 expropriation cases initiated and 5 approved for settlement)
				$\Sigma$ No. of Expropriation Cases Initiated	Actual/ Target	24	29	31	

<sup>1</sup> As submitted.

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					2014	2015	2016 <sup>1</sup>	2017	
CUSTOMERS / STAKEHOLDERS	SO 4 Efficient administration of the Feed-in Tariff (FIT) Allowance Fund <sup>2</sup>								
	SO 5 Ensure NGCP's implementation of corrective actions based from the findings by TRANSCO								
	SM 5	Total number of major findings/observations corrected	5.00%	$\Sigma$ No. of major findings/observations corrected over total agreed major observations for correction	Actual/ Target	N/A	72.29%	73.10%	75%
	SM 6	Total number of minor findings/observations corrected	5.00%	$\Sigma$ No. of minor findings/observations corrected over total agreed minor observations for correction	Actual/ Target	N/A	71.17%	73.31%	75%
		<b>Sub-total</b>	<b>34.00%</b>						
FINANCIAL	SO 6 Ensure TRANSCO's operational viability								
	SM 7	Board approved action plans on how to address COA findings on CWIP	2.00%	N/A	Pass/ Fail	N/A	N/A	N/A	Submission of Board-approved Action Plan
	SM 8	Cost Efficiency - TRANSCO	8.00%	<u>Controllable OPEX Revenues</u>	Actual/ Target	N/A	N/A	0.01856	0.025
	SM 9	Collection of Revenues re 3rd Reg. ROW Related Capex	5.00%	Actual amount collected	Actual/ Target	N/A	878.87M	₱291.69 M	₱356M
	SM 10	Determination and monitoring of the Estimated Recovery Payment under the Concessionaire Agreement	5.00%	Pass or Fail	Pass or Fail	N/A	N/A	Board-approved Action Plan	Submission of Semestral Monitoring Reports on Estimated Recovery Payment
		<b>Sub-total</b>	<b>20.00%</b>						

<sup>2</sup> Measure on "timely release of payments to RE Developers" excluded. Outcome measured under Customers Satisfaction Rating.

	Objective/Measure	Weight	Formula	Rating Scale	Baseline			Target	
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INTERNAL PROCESS	<b>SO 7</b>	<b>Enhance performance on mandated roles and responsibilities</b>							
	SM 11	Collection Efficiency (FIT-All)	2.00%	Fit-All Fund Collection over Total Fit-All Fund Receivables	Actual/ Target	N/A	93.90%	93.75%	93.75%
	SM 12	1.) Concessionaire 's compliance to the Concession Agreement. 2.) Inspection of Books and Records	8.00%	Conduct of TRFLAT quarterly meetings and submission of Annual Report	Pass or Fail	N/A	N/A	N/A	Joint conduct of TRFLAT with PSALM Quarterly meeting with minutes and one TRFLAT report
	SM 13	Technical Review/Assessment of Projects	5.00%	Projects reviewed and acted upon <i>within 60 working days from publication date</i> Projects filed by NGCP	Actual/ Target	N/A	80.00%	100%	100%
	SM 14	No. of inspection conducted in accordance with the Annual Inspection Schedule, and aligned with the Board approved COB, including Projects Under Construction and New Projects	8.00%	Σ No. of inspections conducted in accordance with the Annual Inspection Schedule	Actual/ Target	63	65	70	77
	SM 15	No. of ROW Claims Validated	6.00%	Σ Actual number of ROW claims validated	Actual/ Target	159	177	195	200
	SM 16	Length of T/L and S/S profiled and identified	5.00%	N/A	Actual/Target	66.09km (surveyed)	72.8km	245.12 km	2000 km
	<b>SO 8</b>	<b>Divest remaining sub-transmission assets to qualified distribution utilities even as the operation and maintenance of such assets are already transferred to NGCP.</b>							
	SM 17	Signed Joint Application	2.00%	Σ No. of Joint Applications Filed with ERC	Actual/ Target	5	6	4	2 Joint Applications Filing
	<b>Sub-total</b>	<b>36.00%</b>							

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LEARNING AND GROWTH	SO 9	<b>Enhance employee's skills and competence</b>							
	SM 18	Percentage of employees with required competencies met	5.00%	No. of Employees with <u>Required Competencies Met</u> Total Employees	Actual/Target	N/A	Development of Competency Framework	6.99%	16.56%
	SM 19	ISO Certification 9001:2008	5.00%	N/A	Pass or Fail	N/A	N/A	Notice of Award given to TUV	ISO Certified
		<b>Sub-total</b>	<b>10.00%</b>						
		<b>TOTAL</b>	<b>100.00%</b>						