

NATIONAL ELECTRIFICATION ADMINISTRATION (NEA)

Component					Baseline		Targets		
	Objective/Measure	Formula	Wt.	Rating System	2021	2022	2023	2024	
SOCIAL IMPACT	SO 1	To Empower Member-Consumers as Responsible Owners of the Electric Cooperatives							
	SO 2	To Ensure that the Electric Cooperatives Provide Accessible, Adequate, Quality, and Reliable Service							
STAKEHOLDERS	SM 1	Number of Completed and Energized Sitio Projects	Total actual completed and energized sitio projects	20.00%	Actual over Target	913	951	1,085	579
	SM 2	Number of Consumers Connected	Total actual consumers connected	15.00%	Actual over Target	582,083	554,584	500,000	500,000
	SO 3	To Generate Peak Performance Among Electric Cooperatives to Ensure Competitiveness							
	SM 3	Number of EC Officials and Employees Graduated from Certification / Competency Programs	Absolute Number	5.00%	Actual over Target	1,670	2,465	1,450	1,600
	SM 4	Improved EC Overall Performance Rating from “B” or “C” to at least “A” Rating	Number of improved EC ÷ Total Number of ECs under “B” and “C”	5.00%	Actual over Target	Status Report on the deferral of the 2020 EC Categorization	Deleted	2 ECs	Establishment of Baseline

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FINANCIAL	SO 4	To Enhance Networking to Gain Support for Program Implementation							
	SM 5	Percentage of Satisfied Customers	No. of Satisfied Respondents ÷ Total No. of Respondents	5.00%	Actual over Target (0%= If less than 80%)	99.16%	98.00%	90%	90% ¹
	Subtotal			50.00%					
	SO 5	To Sustain the Organization’s Viability and Ensure Accountability and Transparency							
	SM 6	Amount of Loans Facilitated (PHP)	Absolute Amount	10.00%	Below Php 54 7.5 M is 0%. For the amount ≥ Php 547.5 M, 10% is proportionally distributed	0.583 Billion	0.762 Billion	0.7 Billion	1.095 Billion
	SM 7	Number of ECs that were Facilitated with Loans	Actual Number	2.00%	Actual over Target	N/A	N/A	N/A	15 ECs
	SM 8	High Collection Efficiency Maintained (%)	Σ Total collections – advanced payments (due for succeeding years) ÷ Σ Amortization due for the year	10.00%	Actual over Target	98.36%	98.74%	97.57%	98.53%

¹ Based on GCG-ARTA Joint Memorandum Circular No. 01, s. 2023. Covers external customers only.

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	Budget Utilization Rate (BUR)							
	a. Subsidy Utilization Rate – Obligation	Total Obligated Subsidy ÷ Total COB from Subsidy (both net of PS Cost)	3.00%	Actual over Target	N/A	56.50%	90%	90%
	b. Subsidy Utilization Rate – Disbursement	Total Disbursement ÷ Total Obligations (both net of PS Cost)	3.00%	Actual over Target	N/A	34.70%	90%	90%
	c. Corporate Funds Utilization Rate (CO & MOOE) – Disbursement	Total Disbursement ÷ Total Corporate Fund (both net of PS Cost)	2.00%	Actual over Target	N/A	56.47%	90%	90%
	Subtotal		30.00%					
INTERNAL PROCESS	SO 6	To Upgrade Organizational Infrastructures						
	SM 10	Percentage of Sitio Electrification Projects Funded that are Fully Compliant with NEA Standards and Specifications	Total compliant projects ÷ Total completed projects from 4th Quarter of the previous year to 3rd Quarter of the current year	5.00%	Actual over Target	72.47%	78.23%	75% of projects done by end of September 2023 80% of projects done as of end of September 2024

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LEARNING AND GROWTH	SM 11	Percentage of Sitios Completed and Energized Within the Prescribed Timeline from Release of Funds to ECs	Actual percentage of sitios completed and energized within the prescribed timeline from release of funds to ECs ÷ Total number of sitios funded	5.00%	Actual over Target	80.50%	79.39%	75%	80% completed and energized (within 180 calendar days from release of funds to ECs)
			Subtotal	10.00%					
	SO 7	To Enhance Human Resources' Knowledge, Skills and Behavioral Competencies							
	SM 12	Compliance to Quality Standards	Actual Accomplishment	5.00%	All or Nothing	Surveillance Audit Passed	Surveillance Audit Passed	Recertification Audit Passed	Surveillance Audit Passed
	SM 13	Percentage of Employees with Required Competencies Met	Total number of employees with required competencies met ÷ Total number of employees	5.00%	All or Nothing	Increased by 6.90%. 77.77% (231/297)	Increased by 5.33%. 83.10% (241/290)	Increase from 2022 Competency Level	Increase from 2023 Competency Level
	Subtotal			10.00%					
	TOTAL			100.0%					