

**LAGUNA LAKE DEVELOPMENT AUTHORITY (LLDA)  
Validation Result of 2022 Performance Scorecard**

| Objective/Measure             |      | Component   |  |              | LLDA Submission* |   | GCG Validation |        | Supporting Documents | GCG Remarks |   |
|-------------------------------|------|---|--|--------------|------------------|---|----------------|--------|----------------------|-------------|---|
|                               |      | Formula   | Weight   | Rating Scale | Target           | Actual  | Rating         | Actual |                      |             | Rating  |
| ENVIRONMENTAL / SOCIAL IMPACT | SO 1 | <b>Manage and Improve Water Quality (Class C)</b> |  |              |                  |   |                |        |                      |             |   |
|                               | SM 1 | Maintain Water Quality                            | Monthly Values [in milligrams per liter (mg/L) Biochemical Oxygen Demand (BOD)] / Number of Monitoring Months <sup>1</sup> | 10%          | All or Nothing   | Within the Water Quality Guideline for BOD Concentration as per DENR DAO 2016-08 (7 mg/L) | 3 mg/L         | 10%    | 3.24 mg/L            | 10%         | <p>Monthly Reports of Laboratory Analysis of the Environmental Laboratory and Research Division</p> <p>Certificates of Analysis from Third-Party Laboratory (Aeronics Incorporated)</p> <p>Memorandum from the Resource Management and Development Department with Subject "Justification on the Non-Conduct of Sampling on January 2022"</p> <p>Notices to the Public of the LLDA on the</p> |

\* Based on the submission of the LLDA through a letter dated 23 February 2023. Officially received by the Governance Commission on 27 February 2023.

<sup>1</sup> Monitoring or water quality test should cover all the 15 sampling stations and conducted per month.

## Validation Result of the 2022 Performance Scorecard of LLDA (Annex A)

| Objective/Measure |   | Component  |        |                | LLDA Submission*         |   | GCG Validation |                     | Supporting Documents | GCG Remarks  |  |
|-------------------|---|--|--------|----------------|--------------------------|---|----------------|---------------------|----------------------|--|--|
|                   |   | Formula  | Weight | Rating Scale   | Target                   | Actual  | Rating         | Actual              |                      |  | Rating   |
|                   |   |  |        |                |                          |   |                |                     |                      | Adherence of the Corporation to the Work Arrangements Under Alert Level 3 Classification<br>Schedule of Sampling for the Month of January 2022 Approved in December 2021<br>List of Staff Infected with COVID-19 in January 2022 |  |
| <b>SO 2</b>       | <b>Improve Lake Productivity</b>  |  |        |                |                          |   |                |                     |                      |  |  |
| SM 2              | Maintain Lake Area Covered by Aquaculture Structures [Net at the End of the Year] | Net Area at the End of the Year [in hectares (has.)] | 5%     | See Appendix A | 9,200 has.               | 7,610.50 has.   | 5%             | Cannot Be Validated | 0%                   | Profile of Aquastructures in Laguna De Bay<br>Summary of Fish Pens and Fish Cages<br>Samples of Assessment Forms and Technical Evaluation Forms  | The Governance Commission noted a discrepancy in the reported area in the submitted Profile of Aquastructures in Laguna De Bay and Summary of Fish Pens and Fish Cages. Based on the Profile of Aquastructures in Laguna De Bay, the total area is 8,797.17 has.. However, under the Summary of Fish Pens and Fish Cages, the total area is 8,019.76 has. Due to the noted |
|                   |   |  | 5%     | See Appendix A | 60:40 Distribution Ratio | Corporations (Fish Pens): 4,318.67 has.<br>Cooperatives and Individuals (Fish Cages): 3,291.83 has. | 3.25%          | Cannot Be Validated | 0%                   |  |  |

## Validation Result of the 2022 Performance Scorecard of LLDA (Annex A)

|                   |                  | Component  |   |            |                              | LLDA Submission* |  | GCG Validation |                     | Supporting Documents | GCG Remarks  |                  |
|-------------------|------------------|--|---|------------|------------------------------|------------------|--|----------------|---------------------|----------------------|--|------------------|
| Objective/Measure | Formula          | Weight   | Rating Scale                                    | Target     | Actual                       | Rating           | Actual   | Rating         |                     |                      |  |                  |
|                   |                  |  |   |            |                              |                  |  |                |                     |                      | discrepancies in the submitted supporting documents, the Governance Commission could not objectively validate the reported accomplishment of the LLDA. |                  |
|                   | <b>Sub-total</b> |  | <b>20%</b>                                      |            |                              | <b>18.25%</b>    |  | <b>10%</b>     |                     |                      |  |                  |
| STAKEHOLDERS      | <b>SO 3</b>      | <b>Improve Stakeholders Satisfaction</b>                   |   |            |                              |                  |  |                |                     |                      |  |                  |
|                   | SM 3             | Percentage of Satisfied Customers – Business Organizations | Total Number of Respondents who Gave At Least   | 5%         | (Actual / Target) x Weight   | 90%              | Procurement of Service Provider On-Going Cost Benefit Analysis Submitted by PPIMD to BAC last 22 December 2022 | 0%             | No Survey Conducted | 0%                   | Letter to the Development Academy of the Philippines (DAP) Terminating the Engagement for the 2022 Customer Satisfaction Survey (CSS)                  | Target not met.  |
|                   |                  | Percentage of Satisfied Customers – Individual Customers   | Total Number of Respondents                     | 5%         | <u>If Less Than 80% = 0%</u> | 90%              |  |                |                     |                      |  |                  |
|                   |                  | <b>Sub-total</b>   |   | <b>10%</b> |                              |                  | <b>0%</b>  |                | <b>0%</b>           |                      |  |                  |
|                   | <b>SO 4</b>      | <b>Increase Revenues</b>                                   |   |            |                              |                  |  |                |                     |                      |  |                  |
| FINANCIAL         | SM 4             | Revenue Generation   | Sales / Revenue from Operations + Other Revenue | 10%        | (Actual / Target) x Weight   | ₱404.975 Million | ₱405.743 Million   | 10%            | ₱405.743 Million    | 10%                  | 2022 Unaudited Financial Statements as Submitted by the LLDA to the Commission on Audit (COA)  | Target exceeded. |

## Validation Result of the 2022 Performance Scorecard of LLDA (Annex A)

| Objective/Measure |                  | Component   |  |              | LLDA Submission <sup>1</sup> |        | GCG Validation  |               | Supporting Documents | GCG Remarks   |   |
|-------------------|------------------|---|--|--------------|------------------------------|--------|---|---------------|----------------------|---------------|---|
|                   |                  | Formula   | Weight   | Rating Scale | Target                       | Actual | Rating  | Actual        |                      |               | Rating  |
| INTERNAL PROCESS  | SM 5a            | Obligation Budget Utilization Rate  | Total Obligations / DBM-Approved Corporate Operating Budget (Both Net of PS Cost)                            | 5%           | (Actual / Target) x Weight   | 90%    | Total Obligations: ₱115.216 Million<br>Approved COB (MOOE and CO): ₱243.001 Million   | 2.63%         | 47.41%               | 2.63%         | 2022 Department of Budget and Management (DBM)-Approved Corporate Operating Budget (COB)<br>Statement of Budget Utilization<br>2022 Statement of Appropriation, Allocation, Obligation, Disbursement and Balances (SAAODB)<br><br>The computation of the accomplishment for the budget utilization rate (BUR) measures is based on a total DBM-approved COB, net of Personal Services (PS) Cost, for the year is ₱243,001,146, actual obligations of ₱115,216,203.11, and actual disbursement of ₱107,735,157.06. |
|                   | SM 5b            | Disbursement Budget Utilization Rate  | Total Disbursements / Total Obligations (Both Net of PS Cost)  | 5%           | (Actual / Target) x Weight   | 90%    | Total Disbursements: ₱107.735 Million<br>Total Obligations: ₱115.216 Million          | 5%            | 93.51%               | 5%            |   |
|                   | SM 5c            | Disbursement Budget Utilization Rate  | Total Disbursements / DBM-Approved Corporate Operating Budget (Both Net of PS Cost)                          | 5%           | (Actual / Target) x Weight   | 90%    | Total Disbursements: ₱107.735 Million<br>Approved COB (MOOE and CO): ₱243.001 Million | 2.46%         | 44.34%               | 2.46%         |   |
|                   | <b>Sub-total</b> |   |  |              | <b>25%</b>                   |        |   | <b>20.10%</b> |                      | <b>20.09%</b> |   |
| <b>SO 5</b>       |                  | <b>Streamline Regulatory Processes</b>  |  |              |                              |        |   |               |                      |               |   |
|                   | SM 6             | Percentage of Applications for Permits and Licenses Processed Within Applicable | Total Number of Permits and Licenses Issued Within Applicable Processing Time <sup>2</sup> / Total Number of | 5%           | (Actual / Target) x Weight   | 100%   | 92.54%  | 4.63%         | 92.89%               | 4.64%         | Citizen's Charter<br>Masterlist of Licenses and Permits<br>Copies of Assessment Forms, Discharge<br>Target not met.<br>Based on the review of documents, it was validated that 7,369 out of 7,933 applications were processed within the prescribed turnaround time.  |

<sup>2</sup> Applicable processing time of permits and licenses based on the of LLDA's compliance with Republic Act No. 11032 and LLDA's Citizen's Charter.

Validation Result of the 2022 Performance Scorecard of LLDA (Annex A)

| Component         |   |   |              |                            | LLDA Submission* |        | GCG Validation |                     | Supporting Documents  | GCG Remarks  |  |
|-------------------|---|---|--------------|----------------------------|------------------|--------|----------------|---------------------|---|--|--|
| Objective/Measure | Formula   | Weight  | Rating Scale | Target                     | Actual           | Rating | Actual         | Rating              |   |  |  |
|                   | Processing Time   | Applications for Permits and Licenses Received  |              |                            |                  |        |                |                     | Permits, Certificates of Exemption, and LLDA Clearances of Randomly Selected Transactions |  |  |
| <b>SO 6</b>       | <b>Improve Efficiency in Quasi-Judicial Functions</b>                     |   |              |                            |                  |        |                |                     |   |  |  |
| SM 7              | Percentage of Cases Resolved Through Alternative Dispute Resolution (ADR) | Total Number of Cases Resolved through ADR / Total Number of Unresolved Cases as of End of Preceding Year + New Cases for Current Year <sup>3</sup> | 10%          | (Actual / Target) x Weight | 65%              | 55.06% | 8.47%          | Cannot Be Validated | 0%  | <p>Copies of COCs Issued in 2022</p> <p>Copies of Endorsements to the PHC in 2022</p> <p>Summary of Unresolved Cases, Number of ADR Cases Resolved, and Yearend Balance</p> <p>List of Cases Docketed in 2020 and 2021</p> <p>Copies of Endorsements to Legal and Adjudication Division for September 2020 and August 2021</p> | <p>Review of the Summary of Unresolved Cases, Number of ADR Cases Resolved, and Yearend Balance, List of Cases Docketed in 2020 and 2021, Copies of Endorsements to Legal and Adjudication Division for September 2020 and August 2021 showed that there were cases with Endorsement to Legal and Adjudication Division that were not in the List of Cases Docketed in 2020 and 2021. Likewise, there were cases that are part of the List of Cases Docketed in 2020 and 2021 without the corresponding Endorsement to Legal</p> |

<sup>3</sup> For purposes of 2022 target, the denominator shall pertain to unresolved cases as of end December 2021 plus all incoming cases endorsed to ADR in 2022.

Validation Result of the 2022 Performance Scorecard of LLDA (Annex A)

| Objective/Measure |   | Component |        |              |        | LLDA Submission* |        | GCG Validation |        | Supporting Documents   | GCG Remarks  |
|-------------------|---|-----------|--------|--------------|--------|------------------|--------|----------------|--------|--|--|
|                   |   | Formula   | Weight | Rating Scale | Target | Actual           | Rating | Actual         | Rating |  |  |
|                   |   |           |        |              |        |                  |        |                |        |  | and Adjudication Division.<br>Due to the discrepancies noted in the submitted supporting documents, the Governance Commission could not objectively validate the reported accomplishment of the LLDA.  |
| SM 8              | Percentage of Cases Resolved Through Public Hearing Committee (PHC) within Applicable Processing Time |           |        |              |        |                  |        |                |        | Chronology of Events<br>Letters and E-mail Communications of the LLDA and ARTA<br>Minutes of the Meeting Between ARTA and LLDA | Review of documents showed that the LLDA had a meeting with the Anti-Red Tape Authority (ARTA) on 31 May 2022. During the said meeting, the ARTA informed the LLDA that the prescribed 3, 7, or 20 working days rule for turnaround time shall not apply to the quasi-judicial functions of the corporation.<br>Following the meeting of the LLDA with ARTA, the LLDA submitted the process flow and flowchart with processing time to the ARTA for review and approval. Despite the follow up of the LLDA, the ARTA has yet to approve the timelines for the quasi-judicial |

Measure Excluded

Validation Result of the 2022 Performance Scorecard of LLDA (Annex A)

| Objective/Measure |  | Component  |            |                            | LLDA Submission*              |  | GCG Validation |  | Supporting Documents | GCG Remarks  |   |
|-------------------|--|--|------------|----------------------------|-------------------------------|--|----------------|--|----------------------|--|---|
|                   |  | Formula  | Weight     | Rating Scale               | Target                        | Actual   | Rating         | Actual   |                      |  | Rating  |
|                   |  |  |            |                            |                               |  |                |  |                      | functions of the LLDA, which includes the PHC. Considering that the request of the LLDA on the turnaround time for the PHC is still under review of the ARTA, the Governance Commission excluded the measure in the 2022 Performance Scorecard of the corporation. |   |
| SM 9              | Percentage of PHC Backlog Cases Resolved                     | Total Number of Backlog Cases Resolved through PHC / Total Number of Backlog Cases | 10%        | (Actual / Target) x Weight | 25%                           | 14.78%   | 5.91%          | 13.68%   | 5.47%                | Summary of PHC Backlog Cases<br>Annual Summary of Settled/Resolved Backlog PHC Cases<br>Copies of the Decisions of Sampled Cases   | Target not met.<br>Based on the review of documents, there were 835 cases resolved in 2022 out of a validated backlog of 6,102 cases. |
| <b>SO 7</b>       | <b>Develop and Implement Quality Management System (QMS)</b> |  |            |                            |                               |  |                |  |                      |  |   |
| SM 10             | Attain ISO Certification                                     | Actual Accomplishment  | 5%         | All or Nothing             | ISO 9001:2015 Recertification | Audit Report Recommended the Continued Certification of ISO 9001:2015 for 2022 | 5%             | Maintenance of the ISO 9001:2015 Certification | 5%                   | ISO Certification Attestation Certificate<br>Audit Report  | Target met.   |
|                   | <b>Sub-total</b>   |  | <b>30%</b> |                            |                               |  | <b>25.20%</b>  |  | <b>15.11%</b>        |  |   |

*hjr*

Validation Result of the 2022 Performance Scorecard of LLDA (Annex A)

|                     |         | Component   |  |        | LLDA Submission* |   | GCG Validation   |        | Supporting Documents                         | GCG Remarks |  |
|---------------------|---------|---|--|--------|------------------|---|--|--------|--|-------------|--|
| Objective/Measure   | Formula | Weight  | Rating Scale   | Target | Actual           | Rating  | Actual   | Rating |  |             |  |
| LEARNING AND GROWTH | SO 8    | Maintain Motivated and Committed Workforce            |  |        |                  |   |  |        |  |             |  |
|                     | SM 11   | Percentage of Employees Meeting Required Competencies | Competency Baseline <sup>5</sup> 2022 – Competency Baseline 2021 | 5%     | All or Nothing   | Improve the Competency Baseline of the Organization | 1.53% Improvement in the Competency Baseline of LLDA Employees from 81.77% in 2021 to 83.30% in 2022 | 5%     | 1.53% Improvement in the Competency Baseline | 5%          | 2022 Competency Assessment Report<br>List of Trainings for the Year<br>Summary of the Competency Assessment and the Competency Assessment per Employee<br>Certification from the Head of the Human Resources Unit of the LLDA on the Number of Plantilla Positions as of Yearend 2021 and 2022 |

<sup>5</sup> The competency baseline of the organization shall pertain to the average percentage of required competencies met which can be computed using the following formula:

$$\frac{\sum_{a=1}^A \left( \frac{\text{Actual Competency Level}_a}{\text{Required Competency Level}_a} \right)}{A} \times B$$

where: a = Competency required, A = Total number of competencies required of position, b = Personnel profiled, B = Total number of personnel profiled



Validation Result of the 2022 Performance Scorecard of LLDA (Annex A)

| Objective/Measure |   | Component             |        |                |  | LLDA Submission*   |        | GCG Validation              |        | Supporting Documents  | GCG Remarks     |
|-------------------|---|-----------------------|--------|----------------|--|--|--------|-----------------------------|--------|---|-----------------|
|                   |   | Formula               | Weight | Rating Scale   | Target   | Actual   | Rating | Actual                      | Rating |   |                 |
| SM 12             | Implementation of Information System Strategic Plan | Actual Accomplishment | 2.5%   | All or Nothing | Roll-Out of Human Resource information System (HRIS) | Delay in Awarding of the Contract Due to Two (2) Failed Biddings | 0%     | HRIS Not Rolled Out in 2022 | 0%     | Justification on the Non-Submission for a User Acceptance Certificate for the HRIS<br><br>LLDA Bids and Awards Committee Resolution No. 2023-06 dated 24 January 2023 with Subject "Recommending Approval to Declare MyBusyBee Inc. as the Single Rated and Responsive Bid (SRRB) for the Rebidding of Consultancy Services for Human Resource Management Information System (HRMIS) with Contract No. HRMIS-2021-16 and Award the Contract in its Favor" | Target not met. |

*lgr*

**Validation Result of the 2022 Performance Scorecard of LLDA (Annex A)**

| Objective/Measure |  | Component             |                   |                |                                       | LLDA Submission*                      |               | GCG Validation                   |   | Supporting Documents   | GCG Remarks |
|-------------------|--|-----------------------|-------------------|----------------|---------------------------------------|---------------------------------------|---------------|----------------------------------|---|--|-------------|
|                   |  | Formula               | Weight            | Rating Scale   | Target                                | Actual                                | Rating        | Actual                           | Rating  |  |             |
|                   |  | Actual Accomplishment | 2.5%              | All or Nothing | Board-Approved ISSP Submitted to DICT | ISSP Submitted to DICT on 26 May 2022 | 2.50%         | 2022-2024 ISSP Submitted to DICT | 2.50%   | Letter of the LLDA to DICT Submitting the 2022-2024 ISSP of the Corporation for the Review and Approval of the Department<br><br>Proposed 2022-2024 ISSP of LLDA | Target met. |
|                   |  | <b>Sub-total</b>      | <b>10%</b>        |                |                                       |                                       | <b>7.50%</b>  |                                  | <b>7.50%</b>  |  |             |
|                   |  | <b>TOTAL</b>          | <b><u>95%</u></b> |                |                                       |                                       | <b>71.05%</b> |                                  | <b>52.70% out of 95%</b><br><b>55.47% out of 100%</b> |  |             |

for