DBP DATA CENTER, INC. (DCI)
Validation Result of the 2022 Performance Scorecard

		Component				DCI Submission		GCG Validation		Supporting Documents	GCG Remarks
		Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating	Actual	Rating		
STAKEHOLDERS	**SO 1**	**To Provide Quality and Timely IT Services to Priority Areas to Support their Business Operations**										
	SM 1	Number of New Projects	Absolute Number of Signed Memoranda of Agreements (MOA) or Notice of Award (NOA)	20%	(Actual / Target) x Weight	8 Signed MOA/NOA	2 NOA (UP for PGC eClaims/DOE NEECDS Ph3); 5 signed MOA (PITC/PSHS Web-hosting/City of Olongapo eClaims/PSHS Web Hosting/ Municipality of Agoo)	17.5%	7 Signed MOA/NOA	17.5%	Copies of Memoranda of Agreement/ Notices of Award	The accomplishment of DCI refers to projects with Philippine Science High School (two web hosting MOA), City Government of Olongapo, Municipality of Agoo, Jose B. Lingad Memorial Hospital, Department of Energy, and UP Philippine General Hospital.
	SM 2	Percentage of Satisfied Customers	Number of Respondents who gave at least Satisfactory Rating / Total Number of Respondents	5%	(Actual / Target) x Weight If Below 80% = 0%	90%	78%	4.3%	78%	0%	Customer Satisfaction Survey (CSS) Final Report Data Collection Quality Control Report Sample of Accomplished Survey Forms	Target not met. DCI failed to reach the minimum requirement, hence, a 0% rating was awarded.
		Sub-total		**25%**				**21.8%**		**17.5%**		

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SO 2		**To Generate Revenues to Support its Own Operation and Provide Returns of Investments to the Stockholders**										
FINANCIAL	SM 3	Value of Services	Absolute Amount of Gross Revenue	20%	(Actual / Target) x Weight	₱251.95 Million	₱219.97 Million (unaudited)	17.38%	₱219.98 Million	17.46%	2022 COA Annual Audit Report	Income from non-DBP clients comprise 91% of the validated accomplishment.
	SM 4	Net Income After Tax (NIAT)	Total Revenues – Total Expenses	10%	(Actual / Target) x Weight	₱8.67 Million	₱8.05 Million (unaudited)	9.28%	₱8.05 Million	9.28%	2022 COA Annual Audit Report	The validated accomplishment was based on total revenues amounting to ₱219.98 Million less total expenses equal to ₱211.99 Million.
	SM 5	Disbursements Budget Utilization Rate (BUR)	Total Disbursements / Board-approved Corporate Operating Budget (Both net of PS Cost)	5%	(Actual / Target) x Weight	90%	91%	5%	90.63%	5%	2022 COA Annual Audit Report	The validated accomplishment was based on total disbursement amounting to ₱168.52 Million and COB equal to ₱185.94 Million, both net of PS Cost.
		Sub-total		*35%*				*31.66%*		*31.74%*		
SO 3		**Efficient Delivery of Services**										
INTERNAL PROCESS	SM 6	Percentage of Deliverables Completed	Number of Contracts with Accomplished Deliverables due for 2022 / Total Number of Contracts with Deliverables due for 2022	10%	(Actual / Target) x Weight	100% Development Contracts with Deliverables Due for 2022 Completed	No reported accomplishment	7.5%	75%	7.5%	Summary Report Project Plan Timeline Copies of MOA Copies of Billing Statements	DCI was able to complete the deliverables for three (3) out of four (4) contracts with deliverables in 2022.

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											E-mail communication (transmittal of final document to client and acceptance from client Sign-off/ Acceptance Documents	
SO 4	Continuous Research & Development thru Delivery of New Solutions and Applications											
SM 7	Number of Solutions Implemented		Number of Solutions Approved by the Board with Signed Contract	5%	All or Nothing	One (1) New Solution (System) Approved by the Board with Signed Contract	No New Solution (System) Approved by the Board with Signed Contract	0%	No New Solution (System) Approved by the Board with Signed Contract	0%	-	Target not met.
SO 5	Develop and Implement Quality Management and Technological Systems to Support Operations											
SM 8	Attain ISO Certification 9001:2015		Actual Accomplishment	10%	All or Nothing	Attain ISO 9001:2015 Certification	Preparedness for ISO Certification (9001:2015)	0%	No ISO 900:2015 Certification	0%	-	Target not met.
SM 9	Percentage of Completion of the ISSP		Total Number of Deliverables due for 2022 Attained / Total Number of Deliverables due for 2022	5%	(Actual / Target) x Weight	100% Attainment of 2022 Deliverables [1] (Based on DICT-Endorsed/ Approved ISSP 2021-2023)	10% Attainment of 2022 Deliverables (Based on DICT Endorsed/Approv ed ISSP 2021-2023)	0.5%	0% Attainment of 2022 Deliverables (Based on DICT Endorsed/ Approved ISSP 2021-2023)	0%	DICT-Endorsed ISSP 2022-2024	Upon the evaluation and conduct of a walk-through of the completed systems, DCI was able to present that the three (3) systems are functional. However, absent proper documentation, the

[1] Deliverables refer to Information Systems.

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											Governance Commission was not able to establish that said systems were completed in 2022, the year being evaluated.
	Sub-total		**30%**				**8%**		**7.5%**		
SO 6	**Empowered Professional Workforce**										
LEARNING & GROWTH / SM 10	Develop Competency Framework of the Organization	Actual Accomplishment	5%	All or Nothing	Board-Approved Competency Framework[2]	Board-Approved Competency Framework	10%	Board-Approved Competency Framework	5%	Secretary's Certificate · Competency Framework · Competency Catalogue · Competency Table · Competency Matrix · Position Profiles · Job Description Forms	The Governance Commission split the measure into two (2) sub-measures to be able to award a partial rating for the completion of DCI's Competency Framework.
		Competency Baseline for 2022[3]	5%	All or Nothing	Establish the Competency Baseline of Employees	-		Competency Baseline not established	0%	-	
	Sub-total		**10%**				**10%**		**5%**		
	TOTAL		**100%**				**71.46%**		**61.74%**		

[2] Shall Include the Competency Catalogue, Competency Table, Competency Matrix, Position Profiles, and Competency-based Job Descriptions.

[3] Competency baseline of the organization shall pertain to the average percentage of required competencies met which can be computed using the following formula:

$$\sum_{b=1}^{B}\left[\frac{\sum_{a=1}^{A}\left(\frac{Actual\ Competency\ Level}{Required\ Competency\ Level}\right)_a}{A}\right]_b \Bigg/ B$$

where: a = Competency required, A = Total number of competencies required of position, b = Personnel profiled, B = Total number of personnel profiled.