

NATIONAL ELECTRIFICATION ADMINISTRATION (NEA)
Recalibrated 2020 Performance Scorecard

	Component				Baseline			Targets	
	Objective/Measure	Formula	Wt.	Rating System	2017	2018	2019	2020	
SOCIAL IMPACT STAKEHOLDERS	SO 1	To empower member-consumers as responsible owners of the Electric Cooperatives							
	SO 2	To ensure that the Electric Cooperatives provide accessible, adequate, quality, and reliable service							
	SM 1	Number of completed and energized sitio projects	Total actual completed and energized sitio projects	20.00%	Actual / Target	1,048	1,906	1,085	478
	SM 2	Number of consumers connected	Total actual consumers connected	20.00%	Actual / Target	N/A	N/A	586,144	400,000
	SO 3	To generate peak performance among Electric Cooperatives to ensure competitiveness							
	SM 3	Number of EC officials and employees graduated from certification/competency programs	Absolute Number	5.00%	Actual/Target	2, 755	3,153	3,040	880
	SO 4	To enhance networking to gain support for program implementation*							
	SM 4	Percentage of Satisfied Customers	$\frac{\text{No. of Satisfied Respondents}}{\text{Total No. of Respondents}}$	5.00%	Actual / Target 0%= If less than 80%	4.0 or 80% (Moderately Satisfied)	0%	0% [†]	90%
	Subtotal			50.00%					

[†] NEA is credited with zero rating for failing to comply with all the requirements provided in the Standard Methodology.

	Component					Baseline			Targets
	Objective/Measure		Formula	Wt.	Rating System	2017	2018	2019	2020
FINANCIAL	SO 5	To sustain the organization’s viability and ensure accountability and transparency							
	SM 5	Amount of loans facilitated (PhP Billion)	Below Php 122.5M is 0%. For the amount ≥ Php 122.5M, 10% is proportionally distributed, i.e.: $\frac{\{(Actual\ amount\ of\ loans\ facilitated\ \geq\ Php\ 122.5M)\}}{[(Target\ amount - Php\ 121.5M) \div 10\%]}$	10.00%	Actual/Target	2.255	1.984	0.705	0.245
	SM 6	Percentage of ECs under Category B, C and D provided with loans	$\frac{Category\ B,\ C,\ and\ D\ ECs\ provided\ with\ loans}{Total\ number\ of\ B,\ C,\ and\ D\ ECs}$	0.00%	-	-	59%	Report of Actual Accomplishments	Report of Actual Accomplishments
	SM 7	High collection efficiency maintained (%)	$\frac{\sum Total\ collections - advanced\ payments\ (due\ for\ succeeding\ year)}{\sum Amortization\ due\ for\ the\ year}$	10.00%	Actual/Target	100.70%	100%	97.02%	81.41%
	SM 8	Payment of NG Advances	$\frac{Actual\ (Principal\ and\ Interest)\ Payment}{Agreed\ Target\ Principal\ Payment\ and\ Actual\ Interest\ for\ the\ year}$	5.00%	Actual/Target	N/A	N/A	N/A	Subject to the Revised Payment Scheme Approved by the DOF
	Subtotal			25.00%					

	Component				Baseline			Targets	
	Objective/Measure		Formula	Wt.	Rating System	2017	2018	2019	2020
INTERNAL PROCESS	SO 6	To upgrade organizational infrastructures							
	SM 9	Percentage of sitio electrification projects funded that are fully compliant with NEA standards and specifications	$\frac{\text{Total compliant projects}}{\text{Total funded projects}}$	6.00%	Actual/Target	60.15%	70.88%	86.89%	10% of projects done as of end of September 2020
	SM 10	Percentage of sitios completed and energized within 180 calendar days from release of funds to ECs	$\frac{\{(\text{Actual percentage of sitios completed and energized within 180 days from release of funds to ECs})\}}{[\text{Target rate}]} \times 100$	6.00%	Actual/Target	89.28%	87.67%	82.12%	40%
	SM 11	Percentage of regular loans released within prescribed processing periods [‡]	$\frac{\text{Loans released within period}}{\text{Total loan applications with complete documentations}}$	3.00%	Actual over Target	100%	100%	100%	100% (released within 24 days)
			Subtotal	15.00%					

[‡] Subject to compliance with Republic Act 11032: “An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, Amending for the Purpose Republic Act No. 9485, Otherwise Known as the Anti-Red Tape Act of 2007, and for Other Purposes”, signed 28 May 2018.

	Component					Baseline			Targets
	Objective/Measure		Formula	Wt.	Rating System	2017	2018	2019	2020
LEARNING AND GROWTH	SO 7	To enhance human resources, knowledge, skills and behavioral competencies							
	SM 12	Compliance to Quality Standards	Actual Accomplishment	5.00%	All or Nothing	ISO 9001:2015 Certified	Surveillance Audit Passed	Surveillance Audit Passed	Re-Certification Audit Passed
	SM 13	Percentage of employees with required competencies met	Total number of employees with <u>required competencies met</u> Total number of employees	5.00%	All or Nothing	Established Baseline (100%) ^s	66.20% (190/287)	67.49% (191/283)	Increase from 2019 Competency Level
	Subtotal			10.00%					
	TOTAL			100.00%					

[§] In 2017, NEA established the baseline of competencies among 40 profiled/ assessed executive/middle management employees.