LAGUNA LAKE DEVELOPMENT AUTHORITY (LLDA)

	Component					Baseline Data		Target			
	Ob	jective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024		
	SO 1	O 1 Manage and Improve Water Quality									
ENVIRONMENTAL / SOCIAL IMPACT	SM 1	Maintain Water Quality	Monthly Values in Milligrams per Liter (mg/L) Biochemical Oxygen Demand (BOD) / Number of Monitoring Months ¹	15%	All or Nothing	2.99 mg/L	3.24 mg/L	Within the Water Quality Guideline for BOD Concentration as per DENR DAO No. 2016-08	Within the Water Quality Guideline for BOD Concentration as per DENR DAO No. 2016-08		
	SO 2	2 Improve Lake Productivity									
NIMEN	SM 2	Maintain Lake Area Covered by Aquaculture Structures [Net at the End of the Year]	Net Area at the End of the Year			Cannot Be Validated	Cannot Be Validated	9,200 Hectares	9,200 Hectares		
ENVIRO			(In Hectares)	10%	See Appendix A	Cannot Be Validated	Cannot Be Validated	60:40 Distribution Ratio	60:40 Distribution Ratio ²		
		Sub-Total		40%							
	SO 3	Improve Stakeholders' Satisfaction									
SIAKEHULDE	SM 3	Percentage of Satisfied Customers ³	Total Number of Respondents Who Gave a Rating of At Least Satisfactory / Total Number of Respondents	5%	(Actual / Target) x Weight If Less Than 80% = 0%	81.71%	No Survey Conducted	90%	90%4		
		Sub-total		5%							



Monitoring or water quality test should cover all the 15 sampling stations and conducted per month.
 Subject to revision upon publication and filing to the UP ONAR of Board Resolution No. 2024-656, revising the distribution ratio to 53:47.
 The baseline data provided is based on the survey results using the methodology of the Governance Commission.
 Based on GCG-ARTA Joint Memorandum Circular No. 1, series of 2023. External customers only.

L L D A | Page 2 of 4 2024 Performance Scorecard (Annex B)

	Component					Baseline Data		Target		
	Ob	jective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024	
	SO 4	Increase Revenues								
	SM 4	Revenue Generation	Sales/Revenue from Operations + Other Revenues	10%	(Actual / Target) x Weight	₱374.71 Million	₱405.74 Million	₱456.75 Million	₱438.92 Million	
FINANCIAL	SM 5	Disbursement Budget Utilization Rate	Total Disbursements / DBM-Approved Corporate Operating Budget (Both Net of PS Cost)	5%	(Actual / Target) x Weight	Not Applicable	44.34%	90%	90%	
		Sub-Total		15%						
	SO 5	Implement Streamlined Regulatory Process								
INTERNAL PROCESS	SM 6	Percentage of Applications for Permits and Licenses Processed Within the Applicable Processing Time	Total Number of Permits and Licenses Issued Within Applicable Processing Time ⁵ / Total Number of Applications for Permits and Licenses Received	10%	(Actual / Target) x Weight	98.08%	92.89%	100%	100%	

⁵ The Permits and Licenses under this measure are Discharge Permit (New), Discharge Permit (Renewal), Discharge Permit (Revalidation), Discharge Permit (For Indirect Water Discharge), LLDA Clearance, LLDA Clearance Amendment, LLDA Clearance Expansion, LLDA Clearance Exemption).

L L D A | Page 3 of 4 2024 Performance Scorecard (Annex B)

Component				Baselir	e Data	Target		
Obj	jective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024
SO 6	Strengthen Existing Q	uasi-Judicial Funct	ions					
SM 7	Percentage of Cases Resolved Through Alternative Dispute Resolution (ADR)	Total Number of Cases Resolved through ADR / Total Number of Cases Endorsed for ADR	5%	(Actual / Target) x Weight	Cannot Be Validated	Cannot Be Validated	65%	65%
SM 8	Percentage of PHC Backlog Cases Resolved	Total Number of Backlog Cases Resolved Through PHC / Total Number of Backlog Cases	10%	(Actual / Target) x Weight	Cannot Be Validated	13.68%	20%	20%
SO 7	Implement Effective C	Quality Management	System					
SM 9	Maintain ISO 9001:2015 Certification	Actual Accomplishment	5%	All or Nothing	Maintenance of ISO 9001:2015 Certificate	Maintenance of ISO 9001:2015 Certification	ISO 9001:2015 Recertification	ISO 9001:2015 Certification Maintained
SO 8	Develop and Enhance	Automated Proces	ses					
SM 10	Implementation of the Information System Strategic Plan (ISSP)	Total Number of Deliverables Due for 2024 Attained / Total Number of Deliverables Due for 2024	5%	(Actual / Target) x Weight	Online Aquaculture Management System Rolled Out in 2021	HRIS Not Rolled Out in 2022	100% Attainment of 2023 Deliverables Under the ISSP	100% Attainmen of 2024 Deliverables Unde the 2023-2025 ISSP
	Sub-total		35%					1

			omponent			Baselii	ne Data	Tai	rget		
	Ob	jective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024		
	SO 9	Maintain a Motivated and Committed Workforce									
LEARNING AND GROWTH	SM 11	Percentage of Employees Meeting Required Competencies	Competency Level 2024 – Competency Level 2023 (where Competency Level = Total Number of Employees with Required Competencies Met / Total Number of Employees)	5%	All or Nothing	Improvement in the Competency Baseline	Improvement in the Competency Baseline	Improve the Competency Baseline of the Organization	Increase from 2023 Actual Competency Level		
		Sub-Total		5%							
		TOTAL		100%							

For GCG:

For LLDA:

ATTY. MARIUS P. CORPUS

Chairperson

ATTY. SENANDO A. SANTIAGO Acting General Manager (GM)

TARGET AND CORRESPONDING RATING SYSTEM FOR SM 2

RATING SYSTEM	TARGET
 a. Within the target = 5% b. Exceedance of up to 10% in total area = 3% c. Exceedance of up to 11% to 20% in total area = 1.5% d. Exceedance of more than 20% in total area = 0% 	9,200 Hectares
 a. Within the target allocations: 5% Cooperatives and Individuals ≤ 5,520 hectares Corporations: ≤ 3,680 hectares b. Exceedance of up to 10% in total allocations: 3% Cooperatives and Individuals: >5,520 hectares but <6,072 hectares Corporations: >3,680 hectares but <4,048 hectares c. Exceedance of 11% to 20% in total allocation: 1.5% Cooperatives and Individuals: >6,072 hectares but <6,624 hectares Corporations: >4,048 hectares but <4,416 hectares d. Exceedance of 21% or more in total allocations: 0% Cooperatives and Individuals: >6,624 hectares Corporations: >4,416 hectares 	60:40 Distribution Ratio Out of 9,200 hectares, 60% (5,520 hectares) shall be allocated for individual ownership and cooperatives, while the remaining 40% (3,680 hectares) shall be for private corporations.