PERFORMANCE SCORECARD 2018 (ANNEX B)

NATIONAL DAIRY AUTHORITY

E ARE	Component						Baseline		Target	
	Objective/Measure Formula W			Wt.	Rating System	2015	2016	2017	2018	
STAKEHOLDERS	SO 1	1 Increased Dairy Animals and Milk Share								
	SM 1	Local Milk Sufficiency over Demand (Mkgs)	Total Milk Production over Demand *Demand = Population x Per Capita Consumption	12%	(Actual / Target) x Weight	1.14% (20.39 / 1,789.27)	1.20% (21.16 / 1,767.99)	1.28% (22.60 / 1,763.62)	1.79%% (31.88 / 1,785.72)	
	SM 2	Dairy Herd Growth Rate	Current - Base Year's Count OVER Base Year	10%	(Actual / Target) x Weight	17.04% (38,430-32,835 / 32,835)	18.24% (45,439-38,430/ 38,430)	9.39% (49,706-45,439 / 45,439)	9.84% ((54,546-49,661) / 49,661)	
ĒH		Cattle				24,252	25,697	27,366	<u>-</u> 11000 (V)	
Ā		Carabao				3,724	7,465	7,551	-	
rs/		Goat				10,454	12,277	14,789	-	
СТ	SO 2	Safe Quality Milk								
SOCIAL IMPACT	SM3	Raw Milk Acceptance Rate	Total Raw Milk Accepted by Plants OVER Total Raw Milk Delivered to the Plants	12%	(Actual / Target) x Weight	91% (7,307 / 8,046)	99.37% (8,200.99 / 8,252.98)	90.59% (8,979.20 / 9,912.13)	91.20% (8,615.16 / 9,446.45)	
	SO 3	Improved Welfare of External Stakeholders								
	SM 4	Increment in milk revenues of: a. Dairy Farmers	Current Year's Revenue	5%	(Actual / Target) x Weight	₱191,790.63 (0.46%)	P 202,640.06 (5.66%)	₱208,921.90 (3.1%)	₱275,324.07 (11.06%)	

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7 / T		b. DMF Operators		5%	(Actual / Target) x Weight	P 2,471,158.05 (56.81%)	₱2,497,519.35 (1.07%)	₱3,219,302.45 (28.9%)	P 3,336,213.11 (12.01%)		
PROCESS SOCIAL IMPACT / STAKEHOLDERS	SM 5	Percentage of Satisfied Customers	Number of respondents which gave at least a Satisfactory rating / Total number of respondents	5%	Actual / Target x Weight 0% = If less than 80%	None	NOA Turned down by MOSCAT	90%	90% of respondents		
			Subtotal	49%							
	SO 4	4 Infuse and Produce Dairy Animals									
	SM 6	Number of dairy animals: a. Imported - cattle (heads)	Actual Headcount of Imported Dairy Animals NDA Accepted and Distributed to Dairy Farmers	8%	(Actual / Target) x Weight	1,415	1,062	680	500		
		b. Produced locally (heads)	Total Calves Born from Breeding and Upgrading Program	9%	(Actual / Target) x Weight	7,759	6,541	4,714	5,291		
AL PR	SM 6	c. DMF Dairy Animals Harvested	Actual count	0%	(Actual / Target) x Weight	N/A	261	447	367		
INTERNAL	SM 7	Number of animals bred and inseminated with dairy genetics (unique heads)	Actual count	0%	(Actual / Target) x Weight	16,876	13,593	14,785	16,437		
	SO 5	Advocate Patronage of Local Milk and Milk Products									
	SM 8	Participant satisfaction rating for fora held	Actual number of participants satisfied over total number of participants	10%	(Actual / Target) x Weight	NA	NA	NA	80%		
			Subtotal	27%							

LEARNING AND GROWTH	SO 6	Enhance Competence of NDA Manpower									
	SM 9	Percentage of personnel meeting required competencies	Milestone	5%	All or Nothing	Competency Framework	Competency Inventory Completed	Establish baseline	Approved Competency Model and Establish Baseline ¹		
	SO 7 Develop Quality Management Systems										
LEARNING	SM 10	ISO Certification	Milestone	5%	All or Nothing	Quality Manual Approved	-	ISO 9001: 2015 Manual Approved	ISO 9001:2015 Certified (at least one core process)		
			Subtotal	10%							
	SO 8	Enhance Existing and Establish New Revenue Sources									
3	SM 11	EBITDA	EBITDA	8%	(Actual / Target) x Weight	-153,100.59	-116,415.07	-102,792,000	-203,110,000		
FINANCE	SM 12	Collection rate on animal repayments	Sum of Collections over Collectibles Due for the Year (in ₱ '000)	6%	(Actual / Target) x Weight	108.48% (65,716.22 / 60,579.30)	58.33% (63,074.8 / 108,141)	73% (89,931.81/ 123,194.26)	71% (95,000,000/ 132,309,000)		
	Subtotal										
	TOTAL			100%							

^{1/} Board-Approved Competency Model (including Competency Decks, Matrices and Profiles, Position Profiles and HR Policies Updating Action Plan among others) AND Establish Baseline (incumbents' competency levels).