

LOCAL WATER UTILITIES ADMINISTRATION

		Component			Baseline		Target		
		Objective/Measure	Formula	Weight	Rating System <sup>a/</sup>	2015	2016	2017	2018
SOCIAL IMPACT	<b>SO 1</b>	<b>Expand Coverage and Reliable Water Service at Affordable Rates</b>							
	SM 1	Households that can be served with increased access to water (Level 3)	Actual number of households served by all WDs	0%	Actual / Target	3.90 M	4.11 M	4.35 M	4.55 M
	<b>Subtotal</b>			<b>0%</b>					
	<b>SO 2</b>	<b>Provide Adequate Sanitation</b>							
	SM 2	Reduced number of non-operational WD	Absolute number	10%	Actual / Target x Weight	243	231	224	160
	SM 3	Number of WDs in Manila Bay Area with operational septage management system	Absolute number	10%	Actual / Target x Weight	NA	NA	1	10
	<b>Subtotal</b>			<b>20%</b>					
CUSTOMERS/ STAKEHOLDERS	<b>SO 3</b>	<b>Ensure Reliable and Economically Viable Water Districts</b>							
	SM 4	Percentage of WDs with at least 90% performance rating	Number of WDs with at least 90% rating/ No. of operational WDs	5%	Actual / Target x Weight	22% (110/511)	37.2% (192/515)	46.73% (243/520)	61% (317/520)
	SM 5	Percentage of Non-Revenue Water (NRW)	$((\sum \text{Total Production} - \sum \text{Total Billed}) / \sum \text{Total Production})$	5%	Actual / Target x Weight	29%	28.6%	26%	26%

		Component			Baseline		Target		
Objective/Measure		Formula	Weight	Rating System <sup>a/</sup>	2015	2016	2017	2018	
CUSTOMERS/ STAKEHOLDERS	SM 6	Percentage of Operational WDs compliant with PNSDW (bacteriological test, physical, chemical test)	PNSDW Compliant Operational WD / Total Operational WD with access to laboratories	5%	Actual / Target x Weight	60.11% (312/511)	42.22% (217/514)	95%	95%
	SO 4	<b>Institutionalize Good Governance in Water Districts</b>							
	SM 7	Percentage of WDs compliant with good governance condition	Number of Compliant WD / No. of operational WD	5%	Actual/Target x Weight	22% (110/511)	31.65% (163/515)	37% (193/520)	61% (317/520)
	SM 8	Percentage of Satisfied Customers	Number of respondents which gave at least a Satisfactory rating / Total number of respondents	5%	(Actual / Target) x Weight 0% = If less than 80%	NA	NA	NA	90% of respondents
	<b>Subtotal</b>			<b>25%</b>					
FINANCE	SO 5	<b>Ensure the Financial Viability and Sustainability of LWUA Operations</b>							
	SM 9	Amount of NPL recovered through collection or debt-relief	Actual amount	8%	Actual / Target x Weight	₱467 M	₱109 M	₱500 M	₱500 M
	SM 10	Collection Efficiency Ratio (Performing Loan)	Total Collections (PLs) / Total Billings (PLs)	12%	Actual / Target x Weight	98% (0.786B/0.799B)	99% (0.963B/0.973B)	95%	95%
	SM 11	Settlement of dividends in arrears	Milestone	2%	All or nothing	₱50M	₱100.19M	₱279.827M	₱280M

Component					Baseline		Target		
	Objective/Measure	Formula	Weight	Rating System <sup>al</sup>	2015	2016	2017	2018	
FINANCE	SM 12	Percentage of payment of LWUA's loans payable – current portion	Payment / Loans Payable	3%	Actual / Target x Weight	100% (378M/378M)	100% (437M/437M)	100% (401M/401M)	100% (420M/420M)
	<b>Subtotal</b>			<b>25%</b>					
INTERNAL PROCESS	<b>SO 6 Ensure Competent Delivery of Financial, Technical and Institutional Development Assistance</b>								
	SM 13	Conduct of Sanitation Feasibility Studies	Absolute number	4%	Actual / Target x Weight	NA	NA	52 started	43% completed
	SM 14	Percentage of projects (with NCA) completed during the year	Actual number of projects completed	6%	Actual / Target x Weight	NA	NA	100%	100%
	SM 15	Project funds utilization rate:							
		a. Carry-over	Total Funds Disbursed / Total Funds Available and Obligated at the beginning of the year	6%	Actual / Target x Weight	NA	NA	NA	100%
		b. Current	Cash Disbursed / Total Cash Program	4%	Actual / Target x Weight	NA	NA	NA	23%
<b>Subtotal</b>			<b>20%</b>						

Component					Baseline		Target		
	Objective/Measure	Formula	Weight	Rating System <sup>a/</sup>	2015	2016	2017	2018	
<b>LEARNING AND GROWTH</b>	<b>SO 7</b>	<b>Develop a Competent and Efficient Workforce of Dedicated Civil Servants</b>							
	SM 16	ISO 9001:2015 Certification	Milestone	5%	All or nothing	Seminar for QMS Representatives	Management-approved QMS manual (ISO 9001:2008)	Third Party Certification	ISO Certification of one core process (Regulation)
	SM 17	Percentage of employees with required competencies met	Milestone	5%	All or nothing	Established Competency Framework (Action Plan)	Generic Competency Model	Approved Competency Model	Establish Baseline
	<b>Sub-total</b>			<b>10%</b>					
	<b>TOTAL</b>			<b>100%</b>					

a/ But not to exceed the weight assigned per indicator.