

NATIONAL TRANSMISSION CORPORATION (TRANSCO)

	Objective/Measure	Weight	Formula	Rating Scale	Baseline		Target		
					2018	2019	2020	2021	
CUSTOMERS / STAKEHOLDERS	SO 1	Enhance customer/stakeholders satisfaction in line with the mandates of TRANSCO							
	SM 1	Percentage of Satisfied Customers	10.00%	Five-point satisfaction scale. At least 4 rating to be considered satisfactory	Actual over Target 0%= If less than 80%	98.16%	97.25%	90%	90% Satisfied Customers ⁱ
	SO 2	Ensure continuous supply of electricity							
	SM 2	System Availability (SA) (Measures the long-term average fraction of time that a component or system is in service and satisfactorily performing its intended function)	5.00%	The sum for all circuit hours available / (Number of circuits) x (Number of hours in period)	Actual over Target	Luzon - 99.28% Visayas - 99.78% Mindanao - 99.84%	Luzon - 99.35% Visayas - 99.76% Mindanao - 99.78%	Luzon - 99.19% Visayas - 99.52% Mindanao - 99.53%	Luzon - 99.19% Visayas - 99.52% Mindanao - 99.53%
	SM 3	System Interruption Severity Index (SISI) (Measures the severity of interruption (in system-minutes) of a single delivery point or a system)	5.00%	Ratio of the unserved energy to the system peak load: SISI = {[MW lost x duration(min)] / System Peak Load (MW)}	Actual over Target	Luzon - 3 mins Visayas - 27.34 mins Mindanao - 28.29 mins	Luzon - 5.09 mins Visayas - 10.94 mins Mindanao - 9.44 mins	Luzon - 17.96 mins Visayas - 121.83 mins Mindanao - 30.74 mins	Luzon - 17.96 mins Visayas - 121.83 mins Mindanao - 30.74 mins

ⁱ Using the Enhanced Standard Methodology and Questionnaire developed by GCG.

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CUSTOMERS / STAKEHOLDERS	SM 4	Frequency of Tripping (FOT)	5.00%	Total Number of Trippings / Circuit Length per 100 ckt-km	Actual over Target	-	-	-	Luzon= 4.96 Visayas= 7.45 Mindanao= 6.75
	SM 5	Frequency Limit Compliance (FLC)	5.00%	FLC= [1- {(Total number of frequency limit violations x 2-second scanning rate) / (number of days in rating period x 24 x 60)}] x 100%	Actual over Target	-	-	-	Luzon= 99.95% Visayas= 97.49% Mindanao= 99.76%
	SO 3	Ensure uninterrupted access for the operation and maintenance by the NGCP of the existing transmission lines and other transmission-related facilities							
	SM 6	No. of ROW Claims/cases approved for settlement or Expropriation Cases Initiated	8.00%	Total number of ROW Claims/cases approved for settlement or Expropriation Cases Initiated	Actual over Target	161	187	122	122
		<i>Sub-total</i>	<i>38.00%</i>						
FINANCIAL	SO 4	Ensure TRANSCO's operational viability							
	SM 7	Cost Efficiency	8.00%	<u>Controllable OPEX</u> Revenues	Actual over Target	0.02830	0.03424	0.0516 for every ₱1 revenue generated	0.0588 for every ₱1 revenue generated
	SM 8	Number of Monitoring Reports on Estimated Recovery Payment	5.00%	Σ No. of Monitoring Reports on Estimated Recovery Payment	Actual over Target	4	4	4	4
		<i>Sub-total</i>	<i>13.00%</i>						

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INTERNAL PROCESSES	SO 5	Enhance performance on mandated roles and responsibilities							
	SM 9	Collection Efficiency (FIT-All)	7.00%	Fit-All Fund Collection over Total Fit-All Fund Receivables	Actual over Target	94.04	94.06%	85%	94.00%
	SM 10	TRFLAT Annual Report Submitted to DOE, ERC, and NGCP	5.00%	Annual Report Submitted to DOE, ERC, and NGCP	Pass or Fail	1 Annual Report	1 Annual Report	1 Annual Report	1 Annual Report
	SM 11	Percentage of NGCP Projects reviewed (technical review/assessment) within forty-four (44) working days	5.00%	Projects reviewed and acted upon <i>within 44 working days from publication date</i> Projects filed by NGCP	Actual over Target	100%	100% 1/1 within 23 working days	100% within 46 working days	100% within 44 working days
	SM 12	Quarterly Monitoring and Assessment Reports on the Status of the Power Transmission Grid	8.00%	Percentage of Monitoring and Assessment Reports submitted to DOE within 30 calendar days from the end of each quarter over Four (4) Quarters	Actual over Target	-	-	-	100%
	SM 13	No. of ROW Claims Validated	8.00%	Total number of ROW claims validated	Actual over Target	227	282	173	173
	SO 6	Divest remaining sub-transmission assets to qualified distribution utilities even as the operation and maintenance of such assets are already transferred to NGCP							
	SM 14	No. of Signed Joint Application	2.00%	Σ No. of Signed Joint Applications Filed with ERC	Actual over Target	2	2	2	1
	<i>Sub-total</i>	<i>35.00%</i>							

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LEARNING AND GROWTH	SO 7	Comprehensively link individual performance to the goals of the organization							
	SM 15	Percentage of employees with required competencies met	5.00%	No. of Employees with <u>Required Competencies Met</u> Total Employees	Pass or Fail	18.95%	62.04%	35% of filled up positions	Increase from 2020 Competency Level
	SM 16	Compliance to Quality Standards	5.00%	ISO 9001 Certificate Awarded	Pass or Fail	ISO 9001:2015 Certified	Surveillance Audit Passed	Surveillance Audit Passed	Re-certification
	SM 17	Implementation of Automated FIT-All Fund Management System (FFMS)	4.00%	Actual number of components completed (go-live) over Total number of Target components	Actual over Target	-	-	-	Implementation of the following components: <u>Phase 1</u> 1. System Libraries 2. Users Management <u>Phase 2</u> 3. External Pages 4. Receivables, Remittances and Payables Monitoring
		<i>Sub-total</i>	14.00%						
		TOTAL	100.00%						