

**METROPOLITAN WATERWORKS AND SEWERAGE SYSTEM – CORPORATE OFFICE (MWSS-CO)
Revalidated 2019 Performance Scorecard**

Component				Target	GOCC Submission		GCG Validation		Supporting Documents	Remarks	
Objective/Measure	Formula	Wt.	2019	Actual	Rating	Score	Rating				
SOCIAL IMPACT	SO 1	Ensure Sustainability of Water Supply									
	SM 1	Water Supply Capacity	Total water capacity of all systems (MLD)	0%	NA	4,610.89 MLD	0%	4,440.89	0%	<ul style="list-style-type: none"> • Current Water Supply submitted on 8 August 2020 	No weight assigned considering no new water sources would be completed in 2019.
	SM 2	Reforestation of the Angat, Ipo, La Mesa Watershed Areas	Number of trees nurtured and planted	2%	1 Million trees planted	925,102 trees	2%	1,026,999 trees	2%	<ul style="list-style-type: none"> • Official Accomplishment Reports from Partner Organizations • Summary of AMTC reports 	The organizations that planted the most trees were: <ul style="list-style-type: none"> • DENR R3 – 232,997 • MWCI – 210,000 • LLDA – 156,015 • DENR NCR – 125,964
	Sub-total			2%			2%		2%		
CUSTOMERS/ STAKEHOLDERS	SO 2	Ensure Customer Satisfaction in MWSS Service Delivery									
	SM 3	Percentage of Satisfied Customers	Number of respondents which gave at least a Satisfactory rating / Total number of respondents	5%	90%	100%	5%	100%	5%	<ul style="list-style-type: none"> • Final Report of Customer Satisfaction Survey for 2019 by UP CICAL Philippines 	100% of respondents gave at least a satisfactory rating. Compliant with the prescribed Standard Methodology on the conduct of CSS.
	Sub-total			5%			5%		5%		

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SO 3	Ensure Continued Water Security Legacy Framework										
INTERNAL PROCESS	Construction of Major Infrastructure Projects										
	SM 4	a. New Centennial Water Supply Source Project (NCWSP)	Milestone	(18%)	Management-Approved Detailed Engineering Design	ECC was issued on 11 Oct 2019 so the NTP was only issued on 13 Nov 2019	0%	ECC was issued on 11 Oct 2019 so the NTP was only issued on 13 Nov 2019	-	<ul style="list-style-type: none"> ECC dated 11 Oct. 2019 2019 Accomplishments on Implementation of NCWSP-KDP 	Measure excluded. Application for the ECC submitted in 2017 but was issued only on 11 October 2019.
	SM 4	b. Bulacan Bulk Water Supply Project (BBWSP)	Completion of Stages 1 and 2 until April 2019	18%	Timely completion of Stages 1 and 2	Both project stages were completed ahead of target schedule	18%	Timely completion of Stages 1 and 2	18%	<ul style="list-style-type: none"> Certificates of Final Acceptance of Stage 1 and 2 	Stages 1 and 2 were completed as shown in the Certificates of Final Acceptance dated 24 Jan. 2019 and 25 Apr. 2019, respectively.
	SM 4	c. Angat Water Transmission Improvement Project (AWTIP)	Percentage of construction work based on project timeline accomplished	18%	95.59% Physical Accomplishment Construction Work	97.82%	18%	98.59% Physical Accomplishment of Construction Work	18%	<ul style="list-style-type: none"> Quarterly Progress Report from DOHWA Engineering Co. Ltd. for Oct.-Dec. 2019 	The project construction is ahead of schedule.
	SM 5	Bigte-Novaliches Aqueduct No. 7	Milestone	7%	Submission to NEDA-ICC of documentary requirements	Documentary requirements submitted to NEDA-ICC which approved the project .	7%	Submission to NEDA-ICC of documentary requirements	7%	<ul style="list-style-type: none"> NEDA letter to MWSS-CO approving the project dated 10 Oct. 2019 	NEDA approved the project on 10 Oct. 2019.
	SM 6	Construction of Ipo Dam 3	Milestone	(2%)	Approved Feasibility Study	The contract was extended until April 2020	0%	Accomplishment for the FS was at 85.67% as of 31 March 2020.	-	<ul style="list-style-type: none"> Amendment No. 3 to the Contract Agreement Progress Report 	Measure excluded. Contract was extended by the NEDA until April 2020.
Sub-total			63%			43%		43%			

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LEARNING AND GROWTH	SO 4	Nurture a More Efficient and Effective Workforce									
	SM 7	Percentage of Employees Meeting Required Competencies	Percentage increase from 2018 of Employees meeting the required competencies	2%	10% improvement from the 2018 baseline	1.88%	0%	5.5%	1.1%	<ul style="list-style-type: none"> Handbook on Competency (2017) Sample assessment forms 	Out of the 109 total employees, only six (6) employees met the required competencies of their positions.
	SM 8	Information Systems Strategic Plan (ISSP)	Milestones	3%	Design and Development of a Financial Information Management System and HR Information System, and Adoption of Document Management System	-	0%	-	0%	<ul style="list-style-type: none"> Timeline of activities for NITIF, AMIS, and DMS MWSS-CO Letter dated 20 Sep 2020 	<p>Out of 18 information systems proposed for implementation by the MWSS, only the AMIS was approved by DICT. MWSS received the DICT clearance on 28 September 2018, or a month after MWSS submitted to GCG its proposed 2019 PES.</p> <p>However, considering the TPM between the GCG and MWSS-CO was convened on 02 October 2018, the foregoing cannot be considered unforeseen circumstances during the TPM that warrant exclusion of the target.</p>

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	SM 9	ISO 9001:2015 Certification	Milestone	5%	Passed Surveillance Audit	Passed Surveillance Audit	5%	Passed Surveillance Audit	5%	<ul style="list-style-type: none"> ISO Attestation by SOCOTEC dated 03 December 2019 <p>The scope of the certification was "Public Administration covering Project Management Process and the Facilitation of the Project Management Approval Process."</p>														
	Sub-total			10%			5%		6.1%															
FINANCE	SO 5 Ensure Sound Financial Management																							
	SM 10	EBITDA	Earnings Before Interest, Tax, Depreciation and Amortization	10%	₱546.69 Million	₱855.20 M	10%	₱963.41	10%	<ul style="list-style-type: none"> MWSS-CO COA-received FS MWSS-CO EBITDA Schedule <table border="1"> <tr> <td>Concession</td> <td>₱977.60</td> </tr> <tr> <td>Raw Water</td> <td>83.83</td> </tr> <tr> <td>Rent</td> <td>127.85</td> </tr> <tr> <td>Other Income</td> <td>146.54</td> </tr> <tr> <td>PS Cost</td> <td>(126.04)</td> </tr> <tr> <td>MOOE*</td> <td>(236.37)</td> </tr> <tr> <td>EBITDA</td> <td>₱973.41</td> </tr> </table>	Concession	₱977.60	Raw Water	83.83	Rent	127.85	Other Income	146.54	PS Cost	(126.04)	MOOE*	(236.37)	EBITDA	₱973.41
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SM 11	Settlement of NG Advances	Amount collected over loan balance	(10%)	Collection of full loan balance from concessionaires	₱1.11 Million was remitted on 20 Feb 2020	0%	-	-	<ul style="list-style-type: none"> Acknowledgement of payment by BTR MWSS-CO letter to DOF Receipts dated 20 February 2020 DOF Letter re: Status of GOCCs Compliance to Dividends and NG Advances <p><i>Measure Excluded.</i> <i>The basis for payment in February 2020 was validated and with subsequent clearance on the payment of NG Advances as of 31 December 2019 issued by the DOF.</i></p>															
Sub-total			20%			10%		10%																
TOTAL WEIGHTS			100%			65%		66.1%																
EXCLUDED WEIGHTS			(30%)																					
VALIDATED TOTAL			70%					66.1 / 70 = 94.43%																