

PHILIPPINE PORTS AUTHORITY (PPA)

Component					Baseline Data		Recalibrated	Target	
Objective/Measure	Formula	Weight	Rating Scale ^{a/}	2018	2019	2020	2021		
SOCIAL IMPACT	SO 1	Enhance Accessibility Through Seamless Connectivity with Other Transport Modes							
	SM 1	Cargo Throughput (in Million Metric Tons)	Absolute Figure	2.5%	Actual / Target	260.95	266.42	246.54	218.35
	SM 2	Average Vessel Waiting Time (in hours)	Absolute Figure	2.5%	Actual / Target	N/A	N/A	N/A	5 hours
	SM 3	Passenger Traffic (in Million Passengers)	Absolute Figure	2.5%	Actual / Target	76.80	83.72	30.40	20.80
	SM 4	Average Vessel Turn-around Time (in hours)	Absolute Figure	2.5%	Actual / Target	N/A	N/A	N/A	36.27 hours
	SM 5	Port Projects Completed	Absolute Figure	2.5%	Actual / Target	N/A	N/A	N/A	6
	SM 6	Ro-Ro Ramps Completed	Cumulative Number	2.5%	Actual / Target	289	295	Additional 8	Additional 9
		Sub-total		15.0%					
FINANCIAL	SO 2	Become Financially Sufficient to Support its Development Programs							
	SM 7	Port Revenue (In Billion Pesos)	Absolute Amount	20.0%	Actual / Target	16.67	18.35	16.76	18.16

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STAKEHOLDERS	SM 8	Earnings Before Interest, Taxes, Depreciation and Amortization (In Billion Pesos)	Absolute Amount	15.0%	Actual / Target	11.06	13.11	10.25	10.56
	SO 3	Augment National Capacity to Achieve Government Thrusts							
	SM 9	Budget Utilization Rate	Budget Utilized/ Total Allocated Amount for Locally Funded Projects	5.0%	Actual / Target	60.06%	79.35%	75%	90%
		Sub-total		40.0%					
STAKEHOLDERS	SO 4	Improve Stakeholders' Satisfaction Rating							
	SM 10	Percentage of Satisfied Customers			Actual/ Target 0% = if less than 80%	0%	82.15%	<i>Using the Enhanced Standard Guideline on the Conduct of Customer Satisfaction Survey by the GCG</i>	
		A. Passengers	No. of respondents which gave at least a Satisfactory Rating/ Total number of respondents	3.0				<i>Excluded</i>	90%
		B. Shipping Lines		1.0				90%	90%
		C. Concessionaires		1.0				90%	90%
SM 11	Percentage of Common Permits Released within Indicated Processing Time	Number of permits released within prescribed period/ Total permits released	5.0%	Actual / Target	100%	100%	100%	100%	

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SM 12	Percentage of Identified Ports Compliant with International Ship and Port Facility Security (ISPS) Code	Ports Compliant with International Ship and Port Facility Security (ISPS) Code/ Total Number of Identified Ports	7.5%	Actual / Target	106 Compliant ports	81.90% (86 of 105 ports)	95% (for 106 identified ports)	100% (for 99 identified ports)
	SM 13	Electronic Accreditation of Port Service Providers	Actual Number	5%	Actual / Target	N/A	N/A	100% Processing of All Applications Received Based on Prescribed Timetable
	Sub-total			22.5%				
INTERNAL PROCESSES	SO 5	Be Recognized for its International Best Practices on its Core Processes						
	SM 14	<i>ISO Certifications</i>						
		a. Number of Ports with Integrated Management System (IMS) Certification	Number of Ports that Passed 1 st Surveillance or 2 nd Surveillance Audits and Recertification	7.5%	Actual / Target	3	9	9
b. Number of Ports with Quality Management System (QMS) Certification		5.0%	8	N/A		16	17	

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SO 6	Promote a Regulatory Framework that is Transparent, Fair, and Relevant to the Needs of All Stakeholders in Pursuit of a National Port Development Program								
	<i>Implementation of the New Policy on the Procurement of Port Services Contract</i>								
	SM 15	Number of Ports Bid Out based on the Approved Implementing Rules and Regulations	Actual Number	5.0%	Actual / Target	0	Measure Excluded	0	2
	Sub-total			17.5%					
LEARNING & GROWTH	SO 7	Develop and Maintain A Workforce with Necessary Competencies							
	SM 16	Percentage of Employees Meeting Required Competencies	Percent Completion	5.0%	Actual / Target	Board Approved Competency Model	No Accomplishment	Establish Baseline	50% Conduct of Online Competency Assessment
	Sub-total			5.0%					
TOTAL			100%						

a/ But not to exceed the weight assigned per indicator.