CY 2018 PERFORMANCE SCORECARD (ANNEX B)

PARTIDO DEVELOPMENT ADMINISTRATION

	Component					Baseline Data		Target	
	Obje	ective/Measure	Formula	Weight	Rating System a/	2015	2016	2017	2018
	SO 1	Enhanced Acces	s to Quality Services						
	SM 1	Development and Implementation of the Water System Expansion Plan	Actual accomplishment	10%	All or Nothing	NA	NA	Mapping of households for PWSS expansion	Board-Approved PWSS Expansion Plan Indicating the Timeline and Annual Deliverables
STAKEHOLDERS	SM 2	Service Expansion of PWSS	Total new HH connections per category: 1. From existing covered barangays = 5% 2. Reconnections = 5% 3.From expansion barangays = 5%	15%	(Actual/Target) x Weight	1,190	1,700	1. New Connections - 1,686 2. Reconnections - 594 3. From expansion barangays – 141 (Total = 2,460)	 New Connections - 1,824 Reconnections - 492 From expansion barangays - 314 (Total = 2,630)
	SM 3	Maintain the Quality of Drinking Water	Based on the result of Third Party test	5%	All or Nothing	100%	100%	100% of tests conducted negative of bacteria	100% of tests conducted negative of bacteria

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	Component					Baselir	ne Data		Target	
	Obje	ective/Measure	Formula	Weight	Rating System ^{a/}	2015	2016	2017	2018	
	SO 2	Improved Client	Satisfaction							
	SM 4	Percentage of Satisfied Customers	Number of respondents which gave at least a Satisfactory rating / Total number of respondents	5%	(Actual / Target) x Weight 0% = If less than 90%	92%	114%	90% of stakeholders who gave a rating of Very High and High (upper two boxes in a scale of 1-4)	100% of respondents	
			Sub-total	35%						
	SO 3	SO 3 Improved Operational Efficiency and Profitability								
FINANCE	SM 5	Improved Collection Efficiency on Current Billing	Monthly CER = (Current Collection + Discounts + Taxes Withheld) / Total Current Billing	5%	(Actual/Target) x Weight 0% = If lower than 88%	90%	86.66%	92%	92% (Average of Monthly Collection Efficiency Rate)	
E	SM 6	Improved Collection Efficiency on Accounts Receivable	Collections for Prior years / active accounts + inactive accounts receivable	10%	(Actual/Target) x Weight 0% = If lower than 20%	24.30%	19.53%	35%	35%	

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		Component			Baselir	ne Data	Target		
Objective/Measure		Formula	Weight	Rating System ^{a/}	2015	2016	2017	2018	
SM 7	Improved Net Income	Net Income as reported in the Statement of Income and Expenses	5%	(Actual/Target) x Weight 0% = If lower than ₽2.34 Million	Net Loss of P4.33 Million	₽9.34 Million	N/A	₽3.50 Million	
SM 8	Settlement of the Issue with NWRB on Water Tariff Increases	Actual Accomplishment	5%	All or Nothing	Submission of requirements to NWRB	NA	Approval of PDA's tariff increase application	Implementation of tariff increase as approved by NWRB	
SM 9	Payment to the Bureau of the Treasury for PDA's Loan and NG Advances	Actual amount remitted as reflected in BTr Official Receipt(s) / Total Amount Due to BTr + Total Amount Due to RBS* *Per BTr and RBS Billing Statement(s)	15%	100% of payables due to BTr and The Royal Bank of Scotland (RBS) paid = 15% 90% of payables due to BTr and The RBS paid = 10% 80% of payables due to BTr and The RBS paid = 5% below 80% = 0%	₽14.4 Million	₽16.8 Million	100% of payables due to BTr and The Royal Bank of Scotland (RBS) paid	100% of amount due to BTr and The Royal Bank of Scotland (RBS) paid	

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			Component			Baselir	e Data		Target	
A STATE	Obje	ective/Measure	Formula	Weight	Rating System ^{a/}	2015	2016	2017	2018	
	SM 10	Improve Non- Revenue Water (NRW) Level	(CuM Produced - CuM Billed) / Water Produced x 100	5%	20% to 22% - 5% 23% to 24% - 4% 25% to 26% - 3% 27 to 28% - 2% 29% - 1% Above 29% - 0%	29%	27%	20% (maximum acceptable Non- Revenue Water per LWUA)	20%	
			Sub-total	45%						
	SO 4	4 Established Quality Management System								
SS	SM 11	Institutionalize a Quality Management System	Actual Accomplishment	5%	All or Nothing	ISO Certification not achieved	Compliance with the requirements for ISO accreditation	Readiness to ISO 9001:2015	ISO 9001:2015 Certification	
CES	SO 5	Strengthened Alliance/Collaboration in Planning, Implementation, Monitoring, and Evaluation Mechanism								
INTERNAL PROCESS	SM 12	Increased Number of Beneficiaries in Trainings on Education, Fisheries and Coastal Resources, Health, and Investment	Actual No. of Participants for the year	5%	(Actual / Target) x Weight 0% = If less than 2,554	3,009	2,383	2,500 participants	Total of 2,830 Beneficiaries from the following trainings: 1. Mobile Information Technology Classroom (MITC) - 2,200 2. Fisheries and Coastal Resources Management Actions (FCRMA) - 50 3. Health - 50 4. Tourism - 30 5. Quality Education Program (Q-ed) - 500	

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		Component			Baselii	ne Data		Target
Obje	ctive/Measure	Formula	Weight	Rating System ^{a/}	2015	2016	2017	2018
SM 13	Number of plans, programs, and activities (PPA) proposal prepared in collaboration with stakeholders	Actual Accomplishment	5%	All or Nothing	7	7	N/A	Board-Approved Solid Waste Management Plan; Board-Approved Partido Integrated Watershed Management Plan
		Sub-total	15%					-
SO 6	Improved Compet	ency of the Organiza	tion					
SM 14	Implementation of the Competency- Based Framework	Actual Accomplishment	5%	All or Nothing	NA	NA	Board-Approved Competency Model	Establish Competency Baselin of the Organization
		Sub-total	5%					
TOTAL			100%					

a/ But not to exceed the weight assigned per indicator.