

PALACIO DEL GOBERNADOR CONDOMINIUM CORPORATION (PDGCC)
Validation of 2022 Performance Scorecard

Component					PDGCC Submission		GCG Validation		Supporting Documents	Remarks		
Objective/Measure	Formula	Weight	Rating System	Target	Actual	Rating ¹	Actual	Rating				
CUSTOMERS	SO 1	Provide Excellent Service to Building Tenants/Owners/Occupants										
	SM 1	Percentage of Satisfied Customers	Total Number of Respondents Who Gave a Rating of At Least Satisfactory / Total Number of Survey Respondents	20%	(Actual / Target) x Weight 0% = If Less Than 80%	90%	96%	-	Cannot Be Validated	0%	Summary of Customer Satisfaction Survey Responses Copies of Accomplished Survey Forms	Under Part X of the Enhanced Standard Methodology for the Conduct of the Customer Satisfaction Survey rolled out by the GCG, GOCCs should submit a CSS Final Report. Due to the non-submission of the PDGCC of the CSS Final Report, an automatic zero rating is awarded to the measure.
	Sub-total			20%				-		0%		
INTERNAL PROCESS	SO 2	Efficient Building and Facilities Maintenance and Security										
	SM 2	Percentage of Effective Preventive Maintenance of Building Facilities Completed Based on Annual Procurement Plan (APP)	Number of Effective Preventive Maintenance Projects Costing Above ₱50,000 Completed / Total Number of Planned Effective Preventive Maintenance Projects for the Year Costing Above ₱50,000	20%	(Actual / Target) x Weight	100% of Effective Preventive Maintenance Projects Costing Above ₱50,000 Completed	7 out of 7 Preventive Maintenance for the Year Costing Above ₱50,000 Completed	-	100% of Effective Maintenance Projects Costing Above ₱50,000.00 Completed	20%	Amended Annual Procurement Plan (APP) for FY 2022 List of Preventive Maintenance Completed for CY 2022 Purchase Orders Disbursement Vouchers	Target met. Review of the supporting documents showed that of the seven (7) reported preventive maintenance projects, one (1) is not a preventive maintenance initiative for the building facilities (i.e., Preventive Maintenance of the PDGCC Motor Vehicle). Nonetheless, all the maintenance projects above ₱50,000.00 were completed.

¹ No self-rating in the submitted 4th Quarter Monitoring Report for 2022.

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	SM 3	Percentage of Emergency Works Accomplished Based on Total Number of Emergency Reported	Number of Emergency Works/Repairs Accomplished / Total Number of Maintenance Works Accomplished	15%	(Actual / Target) x Weight	Accomplish 100% of Emergency Works Reported	3 Emergency Works	-	Accomplished 100% of Emergency Works Reported	15%	Original and Amended Annual Procurement Plan for FY 2022 Incident Reports Purchase Order Disbursement Voucher	Target met. Review of the supporting documents showed that the PDGCC was able to address all the emergencies reported within the year, to wit: (a) Replacement of Elevator Parts; (b) Replacement of Elevator Governor Rope and Bearings; and (c) Replacement of Generator Set Parts.
	SM 4	Institute Quality Management System	Actual Accomplishment	10%	All or Nothing	Board-Approved Quality Policy and Board-Approved Quality Management System Procedure	-	-	No Board-Approved Quality Policy and Board-Approved Quality Management System Procedure	0%	No Supporting Documents Submitted	Target not met.
	Sub-total			45%						35%		
FINANCIAL	SO 3	Efficient Utilization of Corporate Operating Budget										
	SM 5	Disbursement Budget Utilization Rate (BUR)	Total Disbursement / Total Board-Approved Corporate Operating Budget (Both Net of PS Cost)	20%	(Actual / Target) x Weight	90%	81%	-	55.99%	12.44%	Approved Corporate Operating Budget for 2022 Budget Utilization Report	Target met. The PDGCC only disbursed a total of ₱14,642,149.37 out of the total budget for 2022, net of Personal Services (PS) Cost, of ₱26,150,395. The

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										Disbursement Vouchers	computation of the BUR is provided in Appendix 1 .	
		Sub-total		20%			-		12.44%			
LEARNING AND GROWTH	SO 4	Enhance Human Resource Development Initiatives										
	SM 6	Percentage of Employees Meeting Required Competencies	Actual Accomplishment	15%	All or Nothing	Board-Approved Competency-Based Framework: Competency Catalogue and Competency Framework	-	-	No Board-Approved Competency-Based Framework	0%	No Supporting Documents Submitted	Target not met.
		Sub-Total					-		0%			
		TOTAL					-		47.44%			

Yes